## nd or proud

 versatile smart motivated uplifting fulfilling
# committed 

warm
amazing
enjoyable

## teamwork

O knowledgeable Ofamily-oriented o) progressive
ied
creative
service
considerate human

fantastic

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.1

WSFS Senior Leadership Team . Inside Back Cover

The artwork on the cover entitled "In Our Own Words" is a pictorial illustration of the adjectives that many of our Associates submitted to describe WSFS. This illustration was given to Associates in July 2011 in recognition of being named Delaware's \#1 Top Workplace three years in a row. These words represent our culture and values. As our owners, we hope this provides a better view inside our company.

## Mission

We Stand For Service ${ }^{\circledR}$ and Strengthening our communities.

## Vision

We envision a day when all our constituents say, "I can't imagine a world without WSFS."

## Strategy

Engaged Associates delivering Stellar Service to create Customer Advocates ${ }^{\text {SM, }}$, resulting in a high performing, very profitable company.

## Values

- Committed to always doing the right thing
- Empowered to serve our Customers and communities
- Dedicated to openness and candor
- Driven to grow and improve


## Financial Highlights

(Dollars in millions)
at December 31
Total assets
Net loans, including held for sale
Mortgage-backed securities and other investments
Deposits
Borrowings
Stockholders' equity
Number of full-service branch offices
(Dollars in thousands, except earnings per share data)
for the year ended December 31
Net income
Net income (loss) allocable to common shareholders
Diluted earnings per common share
Return on average equity
Return on average assets
Nonperforming assets to total assets

| 2011 |  | 2010 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: |
| \$ 4,289 | \$ | 3,954 | \$ | 3,749 |
| \$ 2,713 | \$ | 2,576 | \$ | 2,479 |
| \$ 908 | \$ | 803 | \$ | 766 |
| \$ 3,135 | \$ | 2,811 | \$ | 2,562 |
| \$ 724 |  | 748 | \$ | 855 |
| \$ 392 |  | 368 |  | 302 |
| 40 |  | 36 |  | 37 |
| \$22,677 | \$ 14,117 |  | \$ 663 |  |
| \$19,907 | \$ 11,347 |  | \$ $(1,927)$ |  |
| \$ 2.28 | \$ | 1.46 |  | (0.30) |
| 5.96 \% |  | 4.21 \% |  | 0.24\% |
| 0.56 \% |  | 0.37 \% |  | 0.02\% |
| 2.14 \% |  | 2.35\% |  | $2.19 \%$ |



# LETTER FROM THECHAIRMAN AND THE CHIEF EXECUTIVE OFFICER 

## To our Owners, Customers, Associates, Neighbors and Friends,

WSFS reported net income of $\$ 22.7$ million, or $\$ 2.28$ per diluted common share for 2011, a $61 \%$ and $56 \%$ improvement, respectively, over 2010 results in which WSFS reported net income of $\$ 14.1$ million, or $\$ 1.46$ per diluted common share. For 2011, our return on assets was $0.56 \%$ and our return on equity was $5.96 \%$, compared to $0.37 \%$ and $4.21 \%$, respectively, for 2010.

2011, like 2010, was a year of very purposeful growth in our franchise, resulting in significant growth in our profitability after an essentially breakeven year in 2009. While earnings in 2010 and 2011 could have been even greater, we chose to strategically focus on long-term investments in a "once-in-a-lifetime" period of market disruption. Among other things, in the last three years we have increased our commercial lenders 40\%; added, relocated, or renovated over $40 \%$ of our branch network; significantly grown our Cash Connect® ATM services business and Cypress Capital Management, our registered investment advisory business; and completed the successful integration of Christiana Bank \& Trust, adding great leadership, platform and brand in trust services.

As a result of these investments, our Customer base and new fiduciary services grew significantly, helping to increase total revenues $11 \%$ over 2010, or nearly $\$ 19$ million, well above peer averages. Furthermore deposits, core deposits, loans and Commercial and Industrial loans all showed their best period of growth in the fourth quarter of 2011. And both Cypress Capital Management and Christiana Trust had the best year in their respective histories.

While expenses were consistent with our substantial franchise growth, 2011 also was a year of increased traction in the management of our credit profile. We stabilized or improved many of our credit metrics and as a result, total credit costs decreased 24\% from 2010 levels and non-performing assets are now 2.14\% of total assets. In addition, delinquencies remain low and relatively stable.

None of the progress made over the past several years-in growth, in profitability and in asset quality-would be possible without our award winning Associates and their relentless focus on Stellar Service and creating Customer Advocates. At the heart of our organization are our core values: doing the right things, serving others, learning and growing, and being transparent. These values have made us who we are and will help sustain us going forward.

## 2011 Highlights Include:

- Total Customer funding was up again strongly in 2011, growing 10\% and propelling us into a solid number three traditional bank market share position in our primary market of Delaware. Moreover, core deposits were up 17\% from prior year levels, an indication of more developed relationships with our Customers.

Total Customer Funding (\$MM)


- Total loans were up $5 \%$ for the year, almost twice the industry average, despite a sluggish economy and a weak year for credit growth nationally. Specifically, Commercial and Industrial loans to operating businesses, where we usually have more full banking relationships, were up 18\% in 2011.
- We expanded our reach significantly into new markets in Delaware and Southeastern Pennsylvania with both retail branches and commercial lenders. In 2011, we opened branches in Seaford, Milford, West Newark, Edgmont and Media and a Loan Production Office in Plymouth Meeting.
- Our ATM division, Cash Connect ${ }^{\circledR}$, broke the 12,000 ATMs-serviced benchmark and we increased the number of WSFS-branded ATMs to more than 400, by far the largest branded ATM network in Delaware.
- We welcomed Paul Geraghty as Chief Wealth Officer, adding to the bench-strength of our executive management team. With over thirty years in financial services, Mr. Geraghty brings a tremendous amount of business acumen as well as executive leadership experience to WSFS as he leads all wealthrelated operations including WSFS Investment Group, WSFS Private Banking, Cypress Capital Management and Christiana Trust.



## LETTER FROM THE CHAIRMAN

## AND THE CHIEF EXECUTIVE OFFICER

- Customers continue to value our business strategy of Engaged Associates delivering Stellar Service to create Customer Advocates ${ }^{\text {SM }}$. In 2011, we achieved our best ever Customer Engagement score, placing us in the top $10 \%$ of all companies surveyed by Gallup, Inc. and putting us alongside some of the world's best-known companies for service. And nearly 70\% of our Customers rank us a "five" out of "five", strongly agreeing with the statement: "WSFS is the perfect bank for me."
- For the third consecutive year we were ranked \#1 on The News Journal's list of Top Workplaces in Delaware. We were also named "Top Bank" in Delaware by
 the readers of The News Journal and delawareonline.com in their annual Readers' Choice Awards. Our culture of engagement and the efforts of our Associates have been, and will continue to be, the cornerstone of our franchise value.

- Our community outreach efforts were boosted as a result of market disruption and bank consolidations, allowing us to support the communities we serve in even more ways. Our roots are deeper, our reach is broader and our commitment to the community even greater. We sponsored, participated in and/or volunteered in over 184 events in 2011.

In conclusion, 2011 was a year of increasing profitability, purposeful franchise investment and disciplined growth; however we know more can be achieved. The rate of our earnings growth has been impacted by the acceleration of many longer-term strategic investments. We have termed 2012 as the "Year to Show" as we optimize our prior investments and harvest prior seeds sown. We anticipate strong, above-peer growth from this focus, with fewer new investments positively impacting our operating leverage.

Finally, 2012 also marks our 180th year of serving our community. As the oldest and largest independent bank and trust company in Delaware, we are humbled to reach this milestone and look forward as we continue to serve, grow and invest in our
 community for another 180 years.

Thank you for your time and continued support.


Marvin N. Schoenhals Chairman


Mark A. Turner
President \& Chief Executive Officer

## Board of Directors, WSFS Financial Corporation

A special note of gratitude for the dedication and long service of Mr. Preston, Dr. Smith and Mr. Reed, all of whom are retiring from the Board of Directors in April 2012. We are thankful for their leadership and contributions to our bank and wish them all the best.

## Anat Bird

President \& CEO
SCB Forums, Ltd.
William B. Chandler III, Esq.
Partner
Wilson Sonsini Goodrich \& Rosati
Charles G. Cheleden
Vice Chairman \& Lead Director
WSFS Financial Corporation
Attorney-At-Law
Jennifer W. Davis
Vice President for
Finance \& Administration
University of Delaware
Donald W. Delson
Senior Advisor (Retired)
Keefe, Bruyette \& Woods, Inc.

Zissimos A. Frangopoulos
President \& CEO (Retired) Christian Bank \& Trust Company
Dennis E. Klima
President \& CEO (Retired)
Bayhealth, Inc.
Calvert A. Morgan, Jr. Vice Chairman, WSFS Bank Chairman, President \& CEO (Retired) PNC Bank, Delaware
Thomas P. Preston, Esq.
General Counsel
Delaware State University
Scott E. Reed
Senior Executive Vice President \& CFO (Retired) BB\&T Corporation

Marvin N. Schoenhals<br>Chairman<br>WSFS Financial Corporation<br>Claibourne D. Smith, Ph.D.<br>Vice President (Retired)<br>E. I. du Port de Nemours and<br>Company, Incorporated

Mark A. Turner
President \& CEO
WSFS Financial Corporation
R. Ted Weschler

Investment Manager
Berkshire Hathaway

# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 <br> FORM 10-K <br> (Mark One) <br> (X) ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 <br> For the fiscal year ended December 31, 2011 

## OR

( ) TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from $\qquad$ to $\qquad$
Commission file number 0-16668

WSFS FINANCIAL CORPORATION
(Exact Name of Registrant as Specified in its Charter)

Delaware
(State or other Jurisdiction of Incorporation or Organization)

22-2866913
(I.R.S. Employer Identification No.)

19801
(Zip Code)

Registrant's Telephone Number, Including Area Code: (302) 792-6000
Securities registered pursuant to Section 12(b) of the Act:
Title of Each Class
Name of Each Exchange on Which Registered
Common Stock, \$0.01 par value
The NASDAQ Stock Market LLC
Securities registered pursuant to Section 12(g) of the Act: None
Indicate by check if the registrant is a well-known seasoned issuer as defined in Rule 405 of the Securities Act. YES $\qquad$ NO $\qquad$ X

Indicate by check if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. YES $\qquad$ NO $\qquad$ X

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding twelve months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES X NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes $\_$X No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. ( )

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule $12 \mathrm{~b}-2$ of the Exchange Act.
Large accelerated filer $\qquad$ Accelerated filer X Non-accelerated filer $\qquad$ Smaller reporting company $\qquad$
Indicate by check mark whether the registrant is a shell company (as defined in Exchange Act Rule 12b-2). Yes $\qquad$ No $\qquad$ X_

The aggregate market value of the voting stock held by nonaffiliates of the registrant, based on the closing price of the registrant's common stock as quoted on NASDAQ as of June 30, 2011 was $\$ 298,233,000$. For purposes of this calculation only, affiliates are deemed to be directors, executive officers and beneficial owners of greater than $10 \%$ of the outstanding shares.

As of March 8,2012, there were issued and outstanding 8,703,945 Shares of the registrant's common stock.

## DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Registrant's Proxy Statement for the Annual Meeting of Stockholders to be held on April 26, 2012 are incorporated by reference in Part III hereof.

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## FORWARD-LOOKING STATEMENTS

This Annual Report on Form 10-K, and exhibits thereto, contains estimates, predictions, opinions, projections and other statements that may be interpreted as "forward-looking statements" as that phrase is defined in the Private Securities Litigation Reform Act of 1995. Such statements include, without limitation, references to our financial goals, management's plans and objectives for future operations, financial and business trends, business prospects, and management's outlook or expectations for earnings, revenues, expenses, capital levels, liquidity levels, asset quality or other future financial or business performance, strategies or expectations. Such forward-looking statements are based on various assumptions (some of which may be beyond the Company's control) and are subject to risks and uncertainties (which change over time) and other factors which could cause actual results to differ materially from those currently anticipated. Such risks and uncertainties include, but are not limited to, those related to the economic environment, particularly in the market areas in which the Company operates; the volatility of the financial and securities markets, including changes with respect to the market value of financial assets; changes in market interest rates, changes in government regulation affecting financial institutions, including the Dodd-Frank Wall Street Reform and Consumer Protection Act and the rules being issued in accordance with this statute and potential expenses associated therewith; changes resulting from our participation in the CPP including additional conditions that may be imposed in the future on participating companies; and the costs associated with resolving any problem loans and other risks and uncertainties, discussed in documents filed by WSFS Financial Corporation with the Securities and Exchange Commission from time to time. Forward looking statements are as of the date they are made, and the Company does not undertake to update any forward-looking statement, whether written or oral, that may be made from time to time by or on behalf of the Company.

## PART I

## ITEM 1. BUSINESS

## OUR BUSINESS

WSFS Financial Corporation (the "Company" or "we") is parent to Wilmington Savings Fund Society, FSB ("WSFS Bank" or the "Bank"), the seventh oldest bank and trust company in the United States continuously operating under the same name. A fixture in this community, WSFS has been in operation for 180 years. In addition to its focus on stellar customer service, the Bank has continued to fuel growth and remain a leader in our community. We are a relationship-focused, locally-managed, community banking institution that has grown to become the largest bank or thrift holding company in the State of Delaware, one of the top commercial lenders in the state, the third largest bank in terms of Delaware deposits and among the top 100 trust companies in the country. For the third year in a row, our Associates (what we call our employees) ranked us the "Top Workplace" in Delaware and this fall Delaware News Journal's readers voted us the "Top Bank" in the state. We state our mission simply: We Stand for Service and Strengthening Our Communities.

Our core banking business is commercial lending funded by customer-generated deposits. We have built a $\$ 2.2$ billion commercial loan portfolio by recruiting the best seasoned commercial lenders in our markets and offering a high level of service and flexibility typically associated with a community bank. We fund this business primarily with deposits generated through commercial relationships and retail deposits in our 49 banking and trust offices located in Delaware (39), Pennsylvania (8), Virginia (1) and Nevada (1). We also offer a broad variety of consumer loan products, retail securities and insurance brokerage services through our retail branches.

We offer trust and wealth management services through Christiana Trust, Cypress Capital Management, LLC (Cypress), WSFS Investment Group brokerage and our Private Banking group. The Christiana Trust division provides investment, fiduciary, agency and commercial domicile services from locations in Delaware and Nevada and has over $\$ 11$ billion in assets under administration. These services are provided to individuals and families as well as corporations and institutions. The Christiana Trust division of

WSFS Bank provides these services to customers locally, nationally and internationally making use of the advantages of its branch facilities in Delaware and Nevada. Cypress is an investment advisory firm that manages more than $\$ 500$ million of portfolios for individuals, trusts, retirement plans and endowments. WSFS Investment Group, Inc. markets various third-party insurance products and securities through the Bank's retail banking system.

Our Cash Connect division is a premier provider of ATM Vault Cash and related services in the United States. Cash Connect manages more than $\$ 420$ million in vault cash in more than 12,000 ATMs nationwide and also provides online reporting and ATM cash management, predictive cash ordering, armored carrier management, ATM processing and equipment sales. Cash Connect also operates over 415 ATMs for WSFS Bank, which owns, by far, the largest branded ATM network in Delaware.

## WSFS POINTS OF DIFFERENTIATION

While all banks offer similar products and services, we believe that WSFS has set itself apart from other banks in our market and the industry in general. Also, community banks including WSFS have been able to distinguish themselves from large national or international banks that fail to provide their customers with the service levels, responsiveness and local decision making they want. The following factors summarize what we believe are our points of differentiation.

## Building Associate Engagement and Customer Advocacy

Our business model is built on a concept called Human Sigma, which we have implemented in our strategy of "Engaged Associates delivering Stellar Service to create Customer Advocates", resulting in a high performing, very profitable company. The Human Sigma model, identified by Gallup, Inc., begins with Associates who have taken ownership of their jobs and therefore perform at a higher level. We invest significantly in recruitment, training, development and talent management as our Associates are the cornerstone of our model. This strategy motivates Associates, and unleashes innovation and productivity to engage our most valuable asset, our customers, by providing them Stellar Service experiences. As a result, we create Customer Advocates, or customers who have built an emotional attachment to the Bank. Research studies continue to show a direct link between Associate engagement, customer engagement and a company's financial performance.


Surveys conducted for us by Gallup, Inc. indicate:

- Our Associate Engagement scores consistently rank in the top quartile of companies polled. In 2011 our engagement ratio was 13.4 , which means there are 13.4 engaged Associates for every disengaged Associate. This compares to a $2.6: 1$ ratio in 2003 and a national average of $1.47: 1$. Gallup, Inc. defines "world-class" as 8:1.
- Customer surveys rank us in the top $10 \%$ of all companies Gallup, Inc. surveys. More than $44 \%$ of our customers ranked us a "five" out of "five," strongly agreeing with the statement "I can't imagine a world without WSFS" and nearly $70 \%$ of our customers ranked us a "five" out of "five", strongly agreeing with the statement "WSFS is the perfect bank for me."

By fostering a culture of engaged and empowered Associates, we believe we have become an employer of choice in our market. During each of the past five years, we were ranked among the top five "Best Places to Work" by The Wilmington News Journal. In 2011, for the third year in a row, we were recognized by the News Journal as the "Top Work Place" for large corporations in the State of Delaware. This year, a News Journal survey of its readers also ranked us the "Top Bank" in Delaware.

## Community Banking Model

Our size and community banking model play a key role in our success. Our approach to business combines a service-oriented culture with a strong complement of products and services, all aimed at meeting the needs of our retail and business customers. We believe the essence of being a community bank means that we are:

- Small enough to offer customers responsive, personalized service and direct access to decision makers.
- Large enough to provide all the products and services needed by our target market customers.

As the financial services industry has consolidated, many independent banks have been acquired by national companies that have centralized their decision-making authority away from their customers and focused their mass-marketing to a regional or even national customer base. We believe this trend has frustrated smaller business owners who have become accustomed to dealing directly with their bank's senior executives and discouraged retail customers who often experience deteriorating levels of service in branches and other service outlets. Additionally, it frustrates bank employees who are no longer empowered to provide good and timely service to their customers.

## WSFS Bank offers:

- One point of contact. Each of our Relationship Managers is responsible for understanding his or her customers' needs and bringing together the right resources in the Bank to meet those needs.
- A customized approach to our clients. We believe this gives us an advantage over our competitors who are too large or centralized to offer customized products or services.
- Products and services that our customers value. This includes a broad array of banking, cash management and trust and wealth management products, as well as a legal lending limit high enough to meet the credit needs of our customers, especially as they grow.
- Rapid response and a company that is easy to do business with. Our customers tell us this is an important differentiator from larger, in-market competitors.


## Strong Market Demographics

Delaware is situated in the middle of the Washington, DC - New York corridor which includes the urban markets of Philadelphia and Baltimore. The state benefits from this urban concentration as well as from a unique political environment that has created a favorable law and legal structure, a business-friendly environment and a fair tax system. Additionally, Delaware is one of only seven states with a AAA bond rating from the three predominant rating agencies. Delaware's rate of unemployment, median household income and rate of population growth all compare favorably to national averages.
(Most recent available statistics)
Unemployment (For December 2011) (1)
Median Household Income (2006-2010) (2)
Population Growth (2000-2010) (3)

|  | Delaware |  | National <br> Average |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $7.4 \%$ | $8.5 \%$ |  |  |
| $\$$ | 57,599 | $\$$ | 51,914 |  |
|  | $14.6 \%$ |  | $9.7 \%$ |  |

(1) Bureau of Labor Statistics, Economy at a Glance; (2) U.S. Census Bureau, State \& County Quick Facts; (3) U.S. Census Bureau, Population Estimates

## Balance Sheet Management

We put a great deal of focus on actively managing our balance sheet. This manifests itself in:

- Prudent capital levels. Maintaining prudent capital levels is key to our operating philosophy. At December 31, 2011, our tangible common equity ratio was $7.18 \%$. All regulatory capital levels for WSFS Bank maintained a meaningful cushion above well-capitalized levels. WSFS Bank's Tier 1 capital ratio was $12.18 \%$ as of December 31, 2011, more than a $\$ 199$ million cushion in excess of the $6 \%$ "wellcapitalized" level, and our total risk-based capital ratio was $13.43 \%$, more than $\$ 110$ million above a "well-capitalized" level of $10.00 \%$.
- We maintain discipline in our lending, including planned portfolio diversification. Additionally, we take a proactive approach to identifying trends in our business and lending market and have responded to areas of concern. For instance, in 2005 we limited our exposure to construction and land development (CLD) loans as we anticipated an end to the expansion in housing prices. As of December 31, 2011, CLD loans represent only $3 \%$ of our total loans. In 2009 and 2010, we increased our portfolio monitoring and reporting sophistication and hired additional senior credit administration and asset disposition professionals to manage our portfolio. We diversify our loan portfolio to limit our exposure to any single type of credit. Such discipline supplements careful underwriting and the benefits of knowing our customers.
- We seek to minimize credit risk in our investment portfolio and use this portion of our balance sheet primarily to help us manage liquidity and interest rate risk, while providing some marginal income. As a result, we have had no exposure to Freddie Mac or Fannie Mae preferred securities or Trust Preferred securities. Our securities purchases have been almost exclusively AAA-rated credits. This philosophy and pre-purchase due diligence has allowed us to avoid the significant investment write-downs taken by many of our bank peers (only $\$ 86,000$ of other-than-temporary impairment charges recorded during this cycle to date).

However, we have been subject to many of the same pressures facing the banking industry. The extended recession negatively impacted our customers and, as a result, impacted our credit costs and the measures of our credit quality. The measures we have taken strengthen our credit position by diversifying risk and limiting exposure, but do not insulate us from the effects of this recession. However, we have been active in hiring experienced management for our credit and workout teams and have been active in managing our portfolio. Over the past year we have seen continued asset quality stabilization and improvement in key asset quality indicators and a decrease in our total credit costs.

## Disciplined Capital Management

We understand that our capital (or shareholders' equity) belongs to our shareholders. They have entrusted this capital to us with the expectation that it will earn an adequate return relative to the risk we take. Mindful of this balance, we prudently but aggressively manage our shareholders' capital.

## Strong Performance Expectations and Alignment with Shareholder Priorities

We are focused on high-performing, long-term financial goals. We define "high-performing" as the top quintile of a relevant peer group in return on assets (ROA), return on equity (ROE) and earnings per share (EPS) growth. Management incentives are, in large part, based on driving performance in these areas. More details on these incentive plans are included in our proxy statement.

Over the past two years in particular we have invested in building our company in the wake of significant local market disruption. This has enhanced our franchise and provided significant growth opportunity. However, the rate of our earnings growth was likewise impacted. As we enter into 2012, we are
reaching the end of this strategic investment stage and have turned our focus to optimizing these ample investments and growing our bottom line, while continuing to improve asset quality.

## Growth

Our successful long-term trend in lending and deposit gathering, along with our Wealth Management Group's success at growing assets under administration, has been the result of a focused strategy that provides the service, responsiveness and careful execution of a community bank and trust company in a consolidating marketplace. We will continue to grow by:

- Developing talented, service-minded Associates. We have successfully recruited Associates with strong ties to, and the passion to serve their communities to enhance our service in existing markets and provide a strong start in new communities. We also focus efforts on developing talent and leadership from our current Associate base to better equip those Associates for their jobs and prepare them for leadership roles at WSFS.
- Embracing the Human Sigma concept. We are committed to building Associate Engagement and Customer Advocacy as a way to differentiate ourselves and grow our franchise.
- Development of new products through innovation and utilization of new technologies, including growing our on-line channels and mobile banking applications.
- Continuing strong growth in commercial lending by:
o Offering local decision making by seasoned banking professionals.
O Execution of our community banking model that combines Stellar Service with the banking products and services our business customers' demand.
o The addition of twelve seasoned lending professionals during the past two years that have helped us win customers in our Delaware and southeastern Pennsylvania markets.
- Aggressively growing deposits. We have energized our retail branch strategy by combining Stellar Service with an expanded and updated branch network. We have implemented a number of additional measures to accelerate our deposit growth. We will continue to grow by:
o Offering our products through a significantly expanded and updated branch network.
o Providing a Stellar Service experience to our customers.
o Further expanding our commercial customer relationships with deposit and cash management products.
o Finding creative ways to build deposit market share such as targeted marketing programs.
o Selectively opening new branches, including in specific Southeastern Pennsylvania locations.
- Over the next several years we expect our growth will be approximately $80 \%$ organic and $20 \%$ through acquisition, although each year's growth will reflect the opportunities available to us at the time.
- Exploring niche businesses. We are an organization with an entrepreneurial spirit and are open to the risk/reward proposition that comes with such businesses.


## Values

Our values address integrity, service, accountability, transparency, honesty, growth and desire to improve. They are the core of our culture, they make us who we are and we live them every day.

## We are:

- Committed to always doing the right thing.
- Empowered to serve our customers and communities.
- Dedicated to openness and candor.
- Driven to grow and improve.


## Results

Our focus on these points of differentiation have allowed us to grow our core franchise and build value for our shareholders. Since 2006, our commercial loans have grown from $\$ 1.4$ billion to $\$ 2.2$ billion, a strong $14 \%$ compound annual growth rate (CAGR). We grew net loans by $6 \%$ in 2011, a year of extremely weak loan growth nationally (only $2 \%$ ). Over the same period, customer deposits have grown from $\$ 1.5$ billion to $\$ 2.8$ billion, a $21 \%$ CAGR. More importantly, over the last decade, shareholder value has increased at a far greater rate than our banking peers and the market in general. An investment of $\$ 100$ in WSFS stock in 2001 would be worth $\$ 225$ at December 31, 2011. By comparison, $\$ 100$ invested in the Dow Jones Total Market Index in 2001, would be worth $\$ 118$ at December 31, 2011 and $\$ 100$ invested in the Nasdaq Bank Index in 2001 would be worth $\$ 97$ at December 31, 2011.

## SUBSIDIARIES

We have two consolidated subsidiaries, WSFS Bank and Montchanin Capital Management, Inc. ("Montchanin") and one unconsolidated affiliate, WSFS Capital Trust III ("the Trust").

WSFS Bank has two wholly owned subsidiaries, WSFS Investment Group, Inc. and Monarch Entity Services, LLC ("Monarch"). WSFS Investment Group, Inc., markets various third-party investment and insurance products, such as single-premium annuities, whole life policies and securities primarily through the Bank's retail banking system and directly to the public. Monarch provides commercial domicile services which include employees, directors, sublease of office facilities and registered agent services in Delaware and Nevada.

Montchanin provides asset management services and has one wholly owned subsidiary, Cypress Capital Management, LLC ("Cypress"). Cypress is a Wilmington-based investment advisory firm servicing high net-worth individuals and institutions and has $\$ 569$ million in assets under management at December 31, 2011.

The Trust is our unconsolidated subsidiary, and was formed in 2005 to issue $\$ 67.0$ million aggregate principal amount of Pooled Floating Rate Capital Securities.

## DISTRIBUTION OF ASSETS, LIABILITIES AND STOCKHOLDERS' EQUITY

Condensed average balance sheets for each of the last three years and analyses of net interest income and changes in net interest income due to changes in volume and rate are presented in "Results of Operations" included in the section entitled "Management's Discussion and Analysis of Financial Condition and Results of Operations."

## INVESTMENT ACTIVITIES

At December 31, 2011, our total securities portfolio had a fair value of $\$ 871.8$ million. Our strategy has been to minimize credit risk in our securities portfolio.

The portfolio is comprised of:

- $\quad \$ 38.8$ million in Federal Agency debt securities with maturities of five years or less.
- $\$ 668.0$ million of Government Sponsored Entity ("GSE") mortgage-backed securities ("MBS"). Of these, $\$ 193.7$ million are collateralized mortgage obligations ("CMOs") and $\$ 474.3$ million are GSE MBS with 10-30 year original final maturities.
- $\$ 130.3$ million in non-GSE MBS, of which $\$ 118.0$ million are Non-Agency RE-REMIC MBS in 21 different issues. These bonds are re-securitizations of existing issuers that create new senior/sub structures with added credit enhancement for the senior class. All bonds purchased are senior class and were rated AAA at purchase in 2009 or later. Four bonds are on "Credit Watch Negative" by S\&P or Fitch. Substantially all (more than $99 \%$ ) of our non-GSE MBS were rated investment grade at December 31, 2011.

Our short-term investment portfolio is intended to keep our funds fully employed at a reasonable aftertax return, while maintaining acceptable credit, market and interest-rate risk limits, and providing the appropriate level of liquidity. In addition, our short-term taxable investments provide collateral for various Bank obligations. Our short-term municipal securities provide for a portion of our CRA investment program compliance. The amortized cost of investment securities and short-term investments by category stated in dollar amounts and as a percent of total assets, follow:

At December 31,

| 2011 | 2010 |  |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Percent <br> of <br> of <br> Assets | Amount |  | Percent <br> of <br> Assets |  |
| Amount | Amount | Assets |  |  |  |

(Dollars in Thousands)

## Held-to-Maturity:

State and political subdivisions
Available-for-Sale:
Reverse Mortgages (obligation)
State and political subdivisions
U.S. Government and agencies

## Short-term investments:

Interest-bearing deposits in other banks

$\$ \quad 219$ $\qquad$ \$ 709 $\qquad$

| (646) | - | (686) | - | (530) | - |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 4,159 | 0.1 | 2,879 | 0.1 | 3,935 | 0.1 |
| 38,776 | 0.9 | 49,691 | 1.2 | 40,695 | 1.1 |
| 42,289 | 1.0 | 51,884 | 1.3 | 44,100 | 1.2 |

$$
\frac{9}{\$ 42,298}-\frac{-}{1.0} \% \quad \frac{254}{\$ 52,357}-1.3 \% \quad \frac{-}{\$ 45,899}-1.090 \%
$$

During 2011, $\$ 12.1$ million investment securities classified as available-for-sale were sold for a total gain on sale of $\$ 115,000$. There were no sales of investment securities classified as available-for-sale or held-tomaturity during 2010 or 2009, and as a result, there were no net gains or losses realized on sales for those years. In 2011, investment securities totaling $\$ 719,000$ were called by their issuers, all of which were obligations of state and political subdivisions. Investment securities totaling $\$ 720,000$, and again were all obligations of state and political subdivisions, were called by their issuers during 2010 and investment securities of $\$ 18.6$ million (only $\$ 566,000$ were obligations of state and political subdivisions) were called by their issuers in 2009. The cost basis for each investment security sale was based on the specific identification method.

The following table shows the terms to maturity and related weighted average yields of investment securities and short-term investments at December 31, 2011. Substantially all of the related interest and dividends represent taxable income.

At December 31, 2011
Weighted
Average
Amount
Yield (1)
(Dollars in Thousands)

## Available-for-Sale:

Reverse Mortgages (2):
Within one year
\$
(646)

N/A
State and political subdivisions (3):

| Within one year |  | 555 | 4.07 \% |
| :---: | :---: | :---: | :---: |
| After one but within five years |  | 1,290 | 4.26 |
| After five but within ten years |  | 2,000 | 2.11 |
| Over ten years |  | 314 | 4.50 |
|  |  | 4,159 | 3.22 |
| U.S. Government and agencies: |  |  |  |
| Within one year |  | 8,007 | 1.54 |
| After one but within five years |  | 30,769 | 0.86 |
|  |  | 38,776 | 1.00 |
| Total debt securities, available-for-sale |  | 42,289 | 1.22 |
| Short-term investments: |  |  |  |
| Interest-bearing deposits in other banks |  | 9 | - |
| Total short-term investments |  | 9 | - |
| Total debt securities and short-term investments | \$ | 42,298 | 1.22 \% |

(1) Reverse mortgages have been excluded from weighted average yield calculations because income can vary significantly from reporting period to reporting period due to the volatility of factors used to value the portfolio.
(2) Reverse mortgages do not have contractual maturities. We have included reverse mortgages in maturities within one year.
(3) Yields on obligations of state and political subdivisions are not calculated on a tax-equivalent basis since the effect would be immaterial.

In addition to these investment securities, we have maintained an investment portfolio of mortgagebacked securities with an amortized cost basis of $\$ 810.7$ million of which $\$ 12.4$ million is classified as "trading". The trading security is $\mathrm{BBB}+$ rated and was purchased in conjunction with a 2002 reverse mortgage securitization. Furthermore, during 2010, we negotiated to purchase $100 \%$ of SASCO 2002-RM1 Class O certificates for $\$ 2.5$ million. The transaction closed on July 15, 2011. As of December, 31 2011, the market value of the SASC 2002-RM1 O securities was determined in accordance with FASB ASC 820-10 (ASC 820), to be $\$ 3.9$ million. Of the increase in market value, approximately $\$ 265,000$ was included in interest income with the remainder of the change (approximately $\$ 1.0$ million) included in other comprehensive income. For more information regarding these securities, see Note 4 to the Consolidated Financial Statements. At

December 31, 2011, mortgage-backed securities with a fair value of $\$ 344.1$ million were pledged as collateral, mainly for retail customer repurchase agreements and municipal deposits. Accrued interest receivable for mortgage-backed securities was $\$ 2.6$ million, $\$ 2.6$ million and $\$ 2.8$ million at December 31, 2011, 2010 and 2009, respectively. During 2011, we sold mortgage-backed securities classified as available-for-sale of \$323.8 million with net gains of $\$ 4.8$ million. Proceeds from the sale of mortgage-backed securities classified as available-for-sale totaled $\$ 154.7$ million with a net gain on sale of $\$ 782,000$ in 2010 . In 2009, proceeds from the sale of mortgage-backed securities classified as available-for-sale totaled $\$ 111.2$ million with a net gain on sale of $\$ 2.0$ million. Net securities gains also included positive mark-to-market adjustments related to our trading $\mathrm{BBB}+$ securities of $\$ 249,000$ in 2010 and $\$ 1.4$ million in 2009 . There was no impact for this mark-to-market adjustment in 2011.

The following table shows the amortized cost of mortgage-backed securities and their related weighted average contractual rates at the end of the last three years.

| At December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2011 |  | 2010 |  | 2009 |  |
| Amount | Rate |  | Amount | Rate |  |

## Available-for-Sale:

| Collateralized mortgage obligations (1) | \$ | 323,980 | 4.31 \% | \$ | 490,946 | 5.14 \% | \$ | 519,527 | 5.44 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FNMA |  | 320,019 | 2.66 |  | 89,226 | 3.20 |  | 61,603 | 3.63 |
| FHLMC |  | 93,305 | 2.58 |  | 43,970 | 3.44 |  | 44,536 | 3.87 |
| GNMA |  | 60,991 | 2.82 |  | 65,849 | 3.52 |  | 46,629 | 4.32 |
|  | \$ | 798,295 | 3.33 \% | \$ | 689,991 | 4.63 \% | \$ | 672,295 | 5.00 \% |

## Trading:

Collateralized mortgage obligations $\quad \underline{\underline{\$ 12,432}} \quad \underline{\underline{3.28} \%} \quad \underline{\underline{\$ 12,432}} \quad \underline{\underline{3.32} \%} \quad \underline{\underline{\$ 12,183}} \quad \underline{\underline{3.74} \%}$
(1) Includes GSE CMOs available-for-sale.

## CREDIT EXTENSION ACTIVITIES

Over the past several years we have focused on growing the more profitable segments of our loan portfolio. Our current lending activity is concentrated on lending to small- to mid-sized businesses in the midAtlantic region of the United States, primarily in Delaware and contiguous counties in Pennsylvania, Maryland and New Jersey. Since 2007, our commercial and industrial ("C\&I") loans have increased by $\$ 673.3$ million, or $85 \%$. Our C\&I loans, including owner-occupied commercial real estate loans, now account for nearly $54 \%$ of our loan portfolio in 2011 compared to $35 \%$ in 2007. Based on the current market conditions, we expect our focus on growing C\&I loans to continue into 2012 and beyond.
The following table shows the composition of our loan portfolio at year-end for the last five years.

|  | At December 31, |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |  |  | 2009 |  |  | 2008 |  |  | 2007 |  |  |
|  | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
|  | (Dollars in Thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Types of Loans |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial mortgage | \$ | 626,739 | 23.1 \% | \$ | 625,379 | 24.2 \% | \$ | 524,380 | 21.2 \% | \$ | 558,979 | 22.9 \% | \$ | 465,928 | 20.9 \% |
| Construction |  | 106,268 | 3.9 |  | 140,832 | 5.5 |  | 231,625 | 9.3 |  | 251,508 | 10.3 |  | 276,939 | 12.4 |
| Total commercial real estate |  | 733,007 | 27.0 |  | 766,211 | 29.7 |  | 756,005 | 30.5 |  | 810,487 | 33.2 |  |  |  |

The following tables show the remaining time until our loans mature. The first table details the total loan portfolio by type of loan. The second table details the total loan portfolio by those with fixed interest rates and those with adjustable interest rates. The tables show loans by remaining contractual maturity. Loans may be prepaid, so the actual maturity may be earlier than the contractual maturity. Prepayments tend to be highly dependent upon the interest rate environment. Loans having no stated maturity or repayment schedule are reported in the Less than One Year category.

| Less than <br> One Year | One to <br> Five Years | Over <br> Five Years | Total |
| :---: | :---: | :---: | :---: |
|  | (Dollars in thousands) |  |  |


| Commercial mortgage loans | \$ | 121,277 | \$ | 359,484 | \$ | 145,980 | \$ | 626,741 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Construction loans |  | 57,807 |  | 42,788 |  | 5,673 |  | 106,268 |
| Commercial loans |  | 477,854 |  | 662,239 |  | 320,718 |  | 1,460,811 |
| Residential real estate loans (1) |  | 18,648 |  | 36,774 |  | 218,683 |  | 274,105 |
| Consumer loans |  | 34,091 |  | 51,000 |  | 205,887 |  | 290,978 |
|  | \$ | 709,677 | \$ | 1,152,285 | \$ | 896,941 | \$ | 2,758,903 |
| Rate sensitivity: |  |  |  |  |  |  |  |  |
| Fixed | \$ | 99,329 | \$ | 411,779 | \$ | 336,274 | \$ | 847,382 |
| Adjustable (2) |  | 610,348 |  | 740,506 |  | 560,667 |  | 1,911,521 |
| Gross loans | \$ | 709,677 | \$ | 1,152,285 | \$ | 896,941 | \$ | 2,758,903 |

(1) Excludes loans held-for-sale.
(2) Includes hybrid adjustable-rate mortgages.

## Commercial Real Estate, Construction and Commercial Lending.

Pursuant to section 5(c) of the Home Owners' Loan Act ("HOLA"), federal savings banks are generally permitted to invest up to $400 \%$ of their total regulatory capital in nonresidential real estate loans and up to $20 \%$ of its assets in commercial loans. As a federal savings bank that was formerly chartered as a Delaware savings bank, we have certain additional lending authority.

Commercial, commercial mortgage and construction lending have higher levels of risk than residential mortgage lending. These loans typically involve larger loan balances concentrated with single borrowers or groups of related borrowers. In addition, the payment experience on loans secured by income-producing properties is typically dependent on the successful operation of the related real estate project and may be more subject to adverse conditions in the commercial real estate market or in the general economy. The majority of our commercial and commercial real estate loans are concentrated in Delaware and nearby areas.

We offer commercial real estate mortgage loans on multi-family properties and other commercial real estate. Generally, loan-to-value ratios for these loans do not exceed $80 \%$ of appraised value at origination.

Our commercial mortgage portfolio was $\$ 626.7$ million at December 31, 2011. This portfolio is generally diversified by property type, with no type representing more than $29 \%$ of the portfolio. The largest type is retail-related (shopping centers, malls and other retail) with balances of $\$ 177.2$ million. The average loan size of a loan in the commercial mortgage portfolio is $\$ 1.3$ million and only 24 loans are greater than $\$ 5$ million, with three loans greater than $\$ 10$ million. Management continues to monitor this portfolio closely through this economic cycle.

We offer commercial construction loans to developers. In some cases these loans are made as "construction/permanent" loans, which provides for disbursement of loan funds during construction with automatic conversion to mini-permanent loans (1-5 years) upon completion of construction. These construction
loans are made on a short-term basis, usually not exceeding two years, with interest rates indexed to our WSFS prime rate, the "Wall Street" prime rate or London InterBank Offered Rate ("LIBOR"), in most cases, and are adjusted periodically as these rates change. The loan appraisal process includes the same evaluation criteria as required for permanent mortgage loans, but also takes into consideration: completed plans, specifications, comparables and cost estimates. Prior to approval of the credit, these criteria are used as a basis to determine the appraised value of the subject property when completed. Our policy requires that all appraisals be reviewed independently from our commercial lending staff. At origination, the loan-to-value ratios for construction loans generally do not exceed $75 \%$. The initial interest rate on the permanent portion of the financing is determined by the prevailing market rate at the time of conversion to the permanent loan. At December 31, 2011, \$155.8 million was committed for construction loans, of which $\$ 106.3$ million, or less than $4 \%$ of gross loans, was outstanding.

Construction loans involve additional risk because loan funds are advanced as construction projects progress. The valuation of the underlying collateral can be difficult to quantify prior to the completion of the construction. This is due to uncertainties inherent in construction such as changing construction costs, delays arising from labor or material shortages and other unpredictable contingencies including weather. We attempt to mitigate these risks and plan for these contingencies through additional analysis and monitoring of our construction projects. Construction loans receive independent inspections prior to disbursement of funds.

As of December 31, 2011, our construction loans totaled $\$ 106.3$ million, or less than $4 \%$ of our loan portfolio. Residential construction and land development ("CLD"), one of the hardest-hit sectors through this economic cycle, represents only $\$ 39.6$ million or $1.4 \%$ of the loan portfolio. Our commercial CLD portfolio was only $\$ 45.4$ million, or $1.6 \%$ of total loans and our "land hold" loans, which are land loans not currently being developed, were only $\$ 21.2$ million, or less than $1 \%$ of total loans, at December 31, 2011.

The remainder of our commercial portfolio includes loans for working capital, financing equipment acquisitions, business expansion and other business purposes. These loans generally range in amounts of up to $\$ 10$ million (with a few loans higher), with terms ranging from less than one year to seven years. The loans generally carry variable interest rates indexed to our WSFS prime rate, national prime rate or LIBOR, at the time of closing.

As of December 31, 2011, our commercial loan portfolio was $\$ 1.5$ billion and represented $54 \%$ of our total loan portfolio. These loans are diversified by industry, with no industry representing more than $10 \%$ of the portfolio. There has been some weakness in this portfolio, primarily from smaller credits with most of these loans well below $\$ 1$ million. This weakness was mainly in the small business sector which has been affected by the prolonged economic downturn.

Federal law limits the extensions of credit to any one borrower to $15 \%$ of our unimpaired capital (approximately $\$ 67.0$ million), or $25 \%$ if the difference is secured by collateral having a market value that can be determined by reliable and continually available pricing. Extensions of credit include outstanding loans as well as contractual commitments to advance funds, such as standby letters of credit, but do not include unfunded loan commitments. At December 31, 2011, no borrower had collective outstandings exceeding these legal lending limits. Only three commercial relationships, when all loans related to the relationship are combined, reach outstandings in excess of $\$ 25.0$ million and these relationships are collateralized by real estate, company assets, U.S. Treasuries or, in one relationship, a CD held at the Bank.

## Residential Real Estate Lending.

Generally, we originate residential first mortgage loans with loan-to-value ratios of up to $80 \%$ and require private mortgage insurance for up to $30 \%$ of the mortgage amount for mortgage loans with loan-tovalue ratios exceeding $80 \%$. We do not have any significant concentrations of such insurance with any one insurer. On a very limited basis, we originate or purchase loans with loan-to-value ratios exceeding $80 \%$
without a private mortgage insurance requirement. At December 31, 2011, the balance of all such loans was approximately $\$ 3.4$ million.

Generally, our residential mortgage loans are underwritten and documented in accordance with standard underwriting criteria published by the Federal Home Loan Mortgage Corporation ("FHLMC") and other secondary market participants to assure maximum eligibility for subsequent sale in the secondary market. Typically, we sell only those loans originated specifically with the intention to sell on a "flow" basis.

To protect the propriety of our liens, we require title insurance be obtained. We also require fire, extended coverage casualty and flood insurance (where applicable) for properties securing residential loans. All properties securing our residential loans are appraised by independent, licensed and certified appraisers and are subject to review in accordance with our standards.

The majority of our adjustable-rate, residential real estate loans have interest rates that adjust yearly after an initial period. Typically, the change in rate is limited to two percentage points at each adjustment date. Adjustments are generally based upon a margin (currently $2.75 \%$ ) over the weekly average yield on U.S. Treasury securities adjusted to a constant maturity, as published by the Federal Reserve Board.

Usually, the maximum rate on these loans is six percent above the initial interest rate. We underwrite adjustable-rate loans under standards consistent with private mortgage insurance and secondary market underwriting criteria. We do not originate adjustable-rate mortgages with payment limitations that could produce negative amortization.

The adjustable-rate mortgage loans in our loan portfolio help mitigate our risk to changes in interest rates. However, there are unquantifiable credit risks resulting from potential increased costs to the borrower as a result of re-pricing adjustable-rate mortgage loans. It is possible that during periods of rising interest rates, the risk of default on adjustable-rate mortgage loans may increase due to the upward adjustment of interest costs to the borrower. Further, although adjustable-rate mortgage loans allow us to increase the sensitivity of our asset base to changes in interest rates, the extent of this interest sensitivity is limited by the periodic and lifetime interest rate adjustment limitations. Accordingly, there can be no assurance that yields on our adjustable-rate mortgages will adjust sufficiently to compensate for increases to our cost of funds during periods of extreme interest rate increases.

The original contractual loan payment period for residential loans is normally 10 to 30 years. Because borrowers may refinance or prepay their loans without penalty, these loans tend to remain outstanding for a substantially shorter period of time. First mortgage loans customarily include "due-on-sale" clauses. This provision gives us the right to declare a loan immediately due and payable in the event the borrower sells or otherwise disposes of the real property subject to the mortgage. We enforce due-on-sale clauses through foreclosure and other legal proceedings to the extent available under applicable laws.

In general, loans are sold without recourse except for the repurchase right arising from standard contract provisions covering violation of representations and warranties or, under certain investor contracts, a default by the borrower on the first payment. We also have limited recourse exposure under certain investor contracts in the event a borrower prepays a loan in total within a specified period after sale, typically one year. The recourse is limited to a pro rata portion of the premium paid by the investor for that loan, less any prepayment penalty collectible from the borrower. We had no repurchases during the year ended December 31, 2011.

We have a very limited amount of loans originated as subprime loans, $\$ 11.0$ million, at December 31, 2011 ( $0.40 \%$ of total loans) and no negative amortizing loans or interest-only first mortgage loans.

## Consumer Lending.

Our primary consumer credit products (excluding $1^{\text {st }}$ mortgage loans) are home equity lines of credit and equity-secured installment loans. At December 31, 2011, home equity lines of credit outstanding totaled $\$ 192.9$ million and equity-secured installment loans totaled $\$ 74.7$ million. In total, these product lines represent $92.0 \%$ of total consumer loans. Some home equity products grant a borrower credit availability of up to $100 \%$ of the appraised value (net of any senior mortgages) of their residence. Maximum loan to value ("LTV") limits are $80 \%$ for primary residences and $75 \%$ for all other properties. At December 31, 2011, we had total commitments to extend $\$ 326.8$ million in home equity lines of credit. Home equity lines of credit offer customers potential Federal income tax advantages, the convenience of checkbook access, revolving credit features for a portion of the loan's life and are typically more attractive in the current low interest rate environment. Home equity lines of credit expose us to the risk that falling collateral values may leave us inadequately secured. The risk on products like home equity loans is mitigated as they amortize over time.

Prior to 2009, we had not observed any significant adverse experience on home equity lines of credit or equity-secured installment loans but delinquencies and net charge-offs on these products have increased over the past three years, mainly as a result of the deteriorating economy, job losses and declining home values.
The following table shows our consumer loans at year-end, for the last five years.

|  | 硡 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  | 2009 |  | 2008 |  | 2007 |  |
|  | Amount | Percent of <br> Total <br> Consumer <br> Loans | Amount | Percent of <br> Total <br> Consumer <br> Loans | Amount | Percent of <br> Total <br> Consumer <br> Loans | Amount | Percent of <br> Total Consumer Loans | Amount | Percent of <br> Total <br> Consumer <br> Loans |
|  | (Dollars in Thousands) |  |  |  |  |  |  |  |  |  |
| Equity secured installment loans | \$ 74,721 | 25.7 \% | \$ 82,188 | 26.5 \% | \$ 102,727 | 34.2 \% | \$ 131,550 | 44.3 \% | \$ 147,551 | 53.0 \% |
| Home equity lines of credit | 192,917 | 66.3 | 205,244 | 66.3 | 177,407 | 59.0 | 141,678 | 47.8 | 107,912 | 38.8 |
| Automobile | 1,011 | 0.3 | 1,097 | 0.4 | 1,135 | 0.4 | 1,134 | 0.4 | 1,159 | 0.4 |
| Unsecured lines of credit | 8,378 | 2.9 | 7,758 | 2.5 | 7,246 | 2.4 | 6,779 | 2.3 | 5,972 | 2.1 |
| Other | 13,952 | 4.8 | 13,435 | 4.3 | 12,133 | 4.0 | 15,587 | 5.2 | 15,678 | 5.7 |
| Total consumer loans | \$ 290,979 | 100.0 \% |  |  |  |  |  |  |  |  |

exceptions to the "House Limit" and our policy allows for only ten such relationships. Currently we have five relationships exceeding this limit. Those five relationships were approved to exceed the "House Limit" because of a combination of: the relationship contained several loans/borrowers that have no economic relationship (typically real estate investors with amounts diversified across a number of properties); the credit profile was deemed strong; and a long relationship history with the borrower(s).

## Fee Income from Lending Activities.

We earn fee income from lending activities, including fees for originating loans, servicing loans and selling loan participations. We also receive fee income for making commitments to originate construction, residential and commercial real estate loans. Additionally, we collect fees related to existing loans which include prepayment charges, late charges, assumption fees and swap fees.

We charge fees for making loan commitments. Also as part of the loan application process, the borrower may pay us for out-of-pocket costs to review the application, whether or not the loan is closed.

Most loan fees are not recognized in the Consolidated Statement of Operations immediately, but are deferred as adjustments of yield in accordance with U.S. generally accepted accounting principles and are reflected in interest income. Those fees represented interest income of $\$ 1.2$ million, $\$ 671,000$, and $\$ 944,000$ during 2011, 2010, and 2009, respectively. Fee income was mainly due to fee accretion on new and existing loans (including the acceleration of the accretion on loans that paid early), loan growth and prepayment penalties. The overall increase in fee income was the result of the growth in certain loan categories during 2011.

## LOAN LOSS EXPERIENCE, PROBLEM ASSETS AND DELINQUENCIES

Our results of operations can be negatively impacted by nonperforming assets, which include nonaccruing loans, nonperforming real estate investments, assets acquired through foreclosure and restructured loans. Nonaccruing loans are those on which the accrual of interest has ceased. Loans are placed on nonaccrual status immediately if, in our opinion, collection is doubtful, or when principal or interest is past due 90 days or more and collateral is insufficient to cover principal and interest. Interest accrued, but not collected at the date a loan is placed on nonaccrual status, is reversed and charged against interest income. In addition, the amortization of net deferred loan fees is suspended when a loan is placed on nonaccrual status. Subsequent cash receipts are applied either to the outstanding principal balance or recorded as interest income, depending on our assessment of the ultimate collectability of principal and interest.

We endeavor to manage our portfolio to identify problem loans as promptly as possible and take immediate actions to minimize losses. To accomplish this, our Loan Administration and Risk Management Department monitors the asset quality of our loan and investment in real estate portfolios and reports such information to the Credit Policy Committee, the Audit Committee and Executive Committee of the Board of Directors and the Bank's Controller's Department.

## SOURCES OF FUNDS

We manage our liquidity risk and funding needs through our treasury function and our Asset/Liability Committee and Investment Committee. Historically, we have had success in growing our loan portfolio. For example, during the year ended December 31, 2011, net loan growth resulted in the use of $\$ 189.7$ million in cash. The loan growth was primarily due to our continued success increasing corporate and small business lending. We expect this trend to continue. While our loan-to-deposit ratio had been well above $100 \%$ for many years, during the past two years we made significant progress in decreasing this ratio through increased deposit growth. As a result of this growth, our loan-to-total customer funding ratio was $94 \%$, exceeding our 2012 strategic goal of $100 \%$ well ahead of schedule. We have significant experience managing our funding needs through both borrowings and deposit growth.

As a financial institution, we have access to several sources of funding. Among these are:

- Deposit growth
- Brokered deposits
- Borrowing from the Federal Home Loan Bank ("FHLB")
- Federal Reserve Discount Window access
- Other borrowings such as repurchase agreements
- Cash flow from securities and loan sales and repayments
- Net income

Our recent branch expansion and renovation program has been focused on expanding our retail footprint in Delaware and southeastern Pennsylvania and attracting new customers in part to provide additional deposit growth. Customer deposit growth (deposits excluding brokered CDs) was strong, equaling \$285.7 million, or $11 \%$, during 2011.

Deposits. WSFS is the largest independent full-service bank and trust institution headquartered and operating in Delaware. The Bank primarily attracts deposits through its retail branch offices and loan production offices, in Delaware's New Castle, Sussex and Kent counties, as well as nearby southeastern Pennsylvania and Annandale, Virginia.

We offer various deposit products to our customers, including savings accounts, demand deposits, interest-bearing demand deposits, money market deposit accounts and certificates of deposits. In addition, we accept "jumbo" certificates of deposit with balances in excess of $\$ 100,000$ from individuals, businesses and municipalities in Delaware.

Our growth in total deposits (including brokered CDs) of $\$ 324.5$ million, or $12 \%$, during 2011 compares favorably to the national average growth rate of $7 \%$ based on a recent Federal Reserve statistical release (FRB: H. 8 Release dated February 17, 2012).

The following table shows the maturities of certificates of deposit of $\$ 100,000$ or more as of December 31, 2011:

| Maturity Period | $\begin{gathered} \text { December 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: |
|  | (In Thousands) |  |
| Less than 3 months | \$ | 99,799 |
| Over 3 months to 6 months |  | 42,314 |
| Over 6 months to 12 months |  | 93,702 |
| Over 12 months |  | 81,489 |
|  | \$ | 317,304 |

Borrowings. We utilize the following borrowing sources to fund operations:

## Federal Home Loan Bank Advances

As a member of the Federal Home Loan Bank of Pittsburgh, we are able to obtain Federal Home Loan Bank ("FHLB") advances. Outstanding advances from the FHLB of Pittsburgh had rates ranging from $0.14 \%$ to $4.45 \%$ at December 31, 2011. Pursuant to collateral agreements with the FHLB, the advances are secured by qualifying first mortgage loans, qualifying fixed-income securities, FHLB stock and an interest-bearing demand deposit account with the FHLB. We are required to purchase and hold shares of capital stock in the FHLB of Pittsburgh in an amount at least equal to $4.60 \%$ of our borrowings from them, plus $0.35 \%$ of our member asset value. As of December 31, 2011, our FHLB stock investment totaled $\$ 35.8$ million.

At December 31, 2011, we had $\$ 538.7$ million in FHLB advances with a weighted average rate of $1.49 \%$. Included in this balance are $\$ 33.5$ million of prior long-term advances with a weighted average rate of $4.22 \%$ that will mature in the second quarter of 2012.

In December 2008, the FHLB of Pittsburgh announced the suspension of both dividend payments and the repurchase of capital stock until such time as it becomes prudent to reinstate both. We received no dividends from the FHLB of Pittsburgh during 2011, 2010 or 2009. However the FHLB did repurchase $\$ 1.8$ million of its capital stock in both 2011 and 2010. However, in February of 2012 the FHLB of Pittsburgh declared and paid a $0.10 \%$ dividend on capital stock and approved additional repurchases of capital stock during the first quarter of 2012.

The FHLB of Pittsburgh is rated AA+, has a very high degree of government support and was in compliance with all regulatory capital requirements as of December 31, 2011. Based on these and other factors, we have determined there was no other-than-temporary impairment related to our FHLB stock investment as of December 31, 2011.

## Trust Preferred Borrowings

In 2005, we issued $\$ 67.0$ million aggregate principal amount of Pooled Floating Rate Securities at a variable interest rate of 177 basis points over the three-month LIBOR rate with a scheduled maturity of June 1, 2035.

## Federal Funds Purchased and Securities Sold Under Agreements to Repurchase

During 2011 and 2010, we purchased federal funds as a short-term funding source. At December 31, 2011, we had purchased $\$ 25.0$ million in federal funds at a rate of $0.38 \%$, compared to $\$ 75.0$ million in federal funds at a rate of $0.38 \%$ at December 31, 2010.

During 2011, we sold securities under agreements to repurchase as a funding source. At December 31, 2011, we sold $\$ 25.0$ million of securities sold under agreements to repurchase with fixed rates of $2.98 \%$ and a scheduled maturity of January 1, 2015. The underlying securities were mortgage-backed securities with a book value of $\$ 29.9$ million as of December 31, 2011.

## Temporary Liquidity Guarantee Program Debt

In October 2008, the Federal Deposit Insurance Corporation ("FDIC") announced a new programthe Temporary Liquidity Guarantee Program ("TLGP")-to strengthen confidence and encourage liquidity in the banking system by guaranteeing newly issued senior unsecured debt of banks, thrifts and certain holding companies, and by providing full coverage of non-interest bearing deposit transaction accounts, regardless of dollar amount. In February 2009, we completed an offering of $\$ 30$ million of qualifying senior bank notes covered by the TLGP. These borrowings matured and were repaid in February of 2012.

## PERSONNEL

As of December 31, 2011, we had 767 full-time equivalent Associates (employees). The Associates are not represented by a collective bargaining unit. We believe our relationship with our Associates is very good, as evidenced by being named a "Top Workplace" by an independent survey of our Associates for the last six years.

## REGULATION

## Overview

We are subject to extensive federal and state banking laws, regulations, and policies that are intended primarily for the protection of depositors, the FDIC's Deposit Insurance Fund, and the banking system as a whole, not for the protection of our other creditors and shareholders. We have historically been examined, supervised and regulated primarily by the Office of Thrift Supervision ("OTS"). Effective July 21, 2011, the OTS was eliminated and the Office of the Comptroller of the Currency ("OCC") became our Bank's primary regulator and the Federal Reserve became the Company's primary regulator.

The statutes enforced by, and regulations and policies of, these agencies affect most aspects of our business, including prescribing permissible types of loans and investments, the amount of required reserves, requirements for branch offices, the permissible scope of our activities and various other requirements.

Our deposits are insured by the FDIC to the fullest extent allowed. As an insurer of bank deposits, the FDIC issues regulations, conducts examinations, requires the filing of reports and generally supervises the operations of all institutions to which it provides deposit insurance.

## Financial Reform Legislation

Proposals to change the laws and regulations governing the banking industry are frequently introduced in Congress, in the state legislatures and before the various bank regulatory agencies.

On July 21, 2010, the President signed into law the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"). The Dodd-Frank Act imposes new restrictions and an expanded framework of regulatory oversight for financial institutions, including depository institutions. The new law also established an independent federal consumer protection bureau within the Federal Reserve. The following discussion summarizes significant aspects of the new law that may affect us. Significant implementing regulations have not been promulgated and therefore we cannot determine the full impact on our business and operations at this time.

The following aspects of the Dodd-Frank Act are related to the operations of our Bank:

- The OTS was eliminated. The federal thrift charter has been preserved under OCC jurisdiction.
- A new independent Consumer Financial Protection Bureau has been established within the Federal Reserve, empowered to exercise broad regulatory, supervisory and enforcement authority with respect to both new and existing consumer financial protection laws. Smaller financial institutions, like our Bank, will be subject to the supervision and enforcement of their primary federal banking regulator with respect to the federal consumer financial protection laws.
- Tier 1 capital treatment for "hybrid" capital items like trust preferred securities is eliminated, subject to various grandfathering and transition rules. Our trust preferred securities are grandfathered under this legislation.
- The prohibition on payment of interest on demand deposits has been repealed.
- State law is preempted only if it would have a discriminatory effect on a federal savings association or is preempted by any other federal law. The OCC must make a preemption determination on a case-bycase basis with respect to a particular state law or other state law with substantively equivalent terms.
- Deposit insurance had been permanently increased to $\$ 250,000$ and unlimited deposit insurance for noninterest-bearing transaction accounts extended through December 31, 2012.
- The deposit insurance assessment base has been changed to equal a depository institution's total assets minus the sum of its average tangible equity during the assessment period.
- The minimum reserve ratio of the Deposit Insurance Fund increased to $1.35 \%$ of estimated annual insured deposits or assessment base; however, the FDIC was directed to "offset the effect" of the increased reserve ratio for insured depository institutions with total consolidated assets of less than $\$ 10$ billion.

The following aspects of the Dodd-Frank Act are related to the operations of our Company:

- Authority over savings and loan holding companies has been transferred to the Federal Reserve.
- Leverage capital requirements and risk-based capital requirements applicable to depository institutions and bank holding companies have been extended to thrift holding companies following a five year grace period.
- The Federal Deposit Insurance Act ("FDIA") was amended to direct federal regulators to require depository institution holding companies to serve as a source of strength for their depository institution subsidiaries.
- The Federal Reserve can require a grandfathered unitary thrift holding company that conducts commercial or manufacturing activities or other nonfinancial activities in addition to financial activities to conduct all or part of its financial activities in an intermediate savings and loan holding company.
- The SEC was authorized to adopt rules requiring public companies to make their proxy materials available to shareholders for nomination of their own candidates for election to the board. Proposed regulations of the SEC in this regard were struck down by the D.C. Circuit Court. The SEC has proceeded however, in adopting revisions to Rule 14a-8 under the Exchange Act which may facilitate shareholder nominations in the future.
- Public companies will be required to provide their shareholders with a nonbinding vote (i) at least once every three years on the compensation paid to executive officers, and (ii) at least once every six years on whether they should have a "say on pay" vote every one, two or three years.
- Additional provisions, including some not specifically aimed at thrifts and thrift holding companies, may nonetheless have an impact on us.

Some of these provisions have the consequence of increasing our expenses, decreasing our revenues, and changing the activities in which we choose to engage. We expect that the Dodd-Frank Act will continue to increase our operating and compliance costs. The specific impact of the Dodd-Frank Act on our current activities or new financial activities will be considered in the future, and our financial performance and the markets in which we operate will continue to depend on the manner in which the relevant agencies develop and implement the required rules and the reaction of market participants to these regulatory developments. Many aspects of the Dodd-Frank Act continue to be subject to rulemaking and will take effect over several years, making it difficult to anticipate the overall financial impact on the Company, its customers, or the financial industry in general.

## Regulation of the Company

General. We are a registered savings and loan holding company and have historically been subject to the regulation, examination, supervision and reporting requirements of the OTS. As result of the Dodd-Frank

Act, effective July 21, 2011, all of the regulatory functions related to us, as a savings and loan holding company that had been under the jurisdiction of the OTS, transferred to the Federal Reserve.

We are also a public company with a class of stock subject to the reporting requirements of the United States Securities and Exchange Commission (the "SEC"). The filings we make with the SEC, including Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and all amendments to those reports, are available on the investor relations page of our website at www.wsfsbank.com.

Sarbanes-Oxley Act of 2002. The SEC has promulgated regulations pursuant to the Sarbanes-Oxley Act of 2002 (the "Act") and may continue to propose additional implementing or clarifying regulations as necessary in furtherance of the Act. The passage of the Act and the regulations implemented by the SEC subject publicly-traded companies to additional and more cumbersome reporting regulations and disclosure. Compliance with the Act and corresponding regulations has increased our expenses.

Restrictions on Acquisitions. Federal law generally prohibits a savings and loan holding company, without prior regulatory approval, from acquiring the ownership or control of any other savings institution or savings and loan holding company, or all, or substantially all, of the assets or more than $5 \%$ of the voting shares of the savings institution or savings and loan holding company. These provisions also prohibit, among other things, any director or officer of a savings and loan holding company, or any individual who owns or controls more than $25 \%$ of the voting shares of such holding company, from acquiring control of any savings institution not a subsidiary of such savings and loan holding company, unless the acquisition is approved by the Federal Reserve.

The Federal Reserve may not approve any acquisition that would result in a multiple savings and loan holding company controlling savings institutions in more than one state, subject to two exceptions: (1) the approval of interstate supervisory acquisitions by savings and loan holding companies; and (2) the acquisition of a savings institution in another state if the laws of the state of the target savings institution specifically permit such acquisitions. The states vary in the extent to which they permit interstate savings and loan holding company acquisitions.

## Regulation of WSFS Bank

General. As a federally chartered savings institution, the Bank was historically subject to regulation by the OTS. On July 21, 2010, regulation of the Company shifted to OCC. The lending activities and other investments of the Bank must comply with various federal regulatory requirements. The OCC periodically examines the Bank for compliance with regulatory requirements. The FDIC also has the authority to conduct special examinations of the Bank. The Bank must file reports with the OCC describing its activities and financial condition. The Bank is also subject to certain reserve requirements promulgated by the Federal Reserve Board.

Transactions with Affiliates; Tying Arrangements. The Bank is subject to certain restrictions in its dealings with us and our affiliates. Transactions between savings associations and any affiliate are governed by Sections 23A and 23B of the Federal Reserve Act. An affiliate of a savings association, generally, is any company or entity which controls or is under common control with the savings association or any subsidiary of the savings association that is a bank or savings association. In a holding company context, the parent holding company of a savings association (such as "WSFS Financial Corporation") and any companies which are controlled by such parent holding company are affiliates of the savings association. Generally, Sections 23A and 23B (i) limit the extent to which the savings institution or its subsidiaries may engage in "covered transactions" with any one affiliate to an amount equal to $10 \%$ of such institution's capital stock and surplus, and limit the aggregate of all such transactions with all affiliates to an amount equal to $20 \%$ of such capital stock and surplus and (ii) require that all such transactions be on terms substantially the same, or at least as favorable, to the institution or subsidiary as those provided to a non-affiliate. The term "covered transaction"
includes the making of loans, purchase of assets, issuance of a guarantee and similar types of transactions. In addition to the restrictions imposed by Sections 23A and 23B, no savings association may (i) lend or otherwise extend credit to an affiliate that engages in any activity impermissible for bank holding companies, or (ii) purchase or invest in any stocks, bonds, debentures, notes or similar obligations of any affiliate, except for affiliates which are subsidiaries of the savings association. Savings associations are also prohibited from extending credit, offering services, or fixing or varying the consideration for any extension of credit or service on the condition that the customer obtain some additional service from the institution or certain of its affiliates or that the customer not obtain services from a competitor of the institution, subject to certain limited exceptions.

Regulatory Capital Requirements. Under capital regulations, savings institutions must maintain "tangible" capital equal to $1.5 \%$ of adjusted total assets, "Tier 1" or "core" capital equal to $4 \%$ of adjusted total assets, and "total" capital (a combination of core and "supplementary" capital) equal to $8 \%$ of risk-weighted assets. In addition, regulations impose certain restrictions on savings associations that have a total risk-based capital ratio that is less than $8.0 \%$, a ratio of Tier 1 capital to risk-weighted assets of less than $4.0 \%$ or a ratio of Tier 1 capital to adjusted total assets of less than $4.0 \%$. For purposes of these regulations, Tier 1 capital has the same definition as core capital.

The capital rule defines Tier 1 or core capital as common stockholders' equity (including retained earnings), noncumulative perpetual preferred stock and related surplus, minority interests in the equity accounts of fully consolidated subsidiaries, certain non-withdrawable accounts and pledged deposits of mutual institutions and "qualifying supervisory goodwill," less intangible assets other than certain supervisory goodwill and, subject to certain limitations, mortgage and non-mortgage servicing rights, purchased credit card relationships and credit-enhancing interest only strips. Tangible capital is given the same definition as core capital but does not include qualifying supervisory goodwill and is reduced by the amount of all the savings institution's intangible assets except for limited amounts of mortgage servicing assets. The capital rule requires that core and tangible capital be reduced by an amount equal to a savings institution's debt and equity investments in "non-includable" subsidiaries engaged in activities not permissible to national banks, other than subsidiaries engaged in activities undertaken as agent for customers or in mortgage banking activities and subsidiary depository institutions or their holding companies. At December 31, 2011, the Bank was in compliance with both the core and tangible capital requirements.

The risk weights assigned by the risk-based capital regulation range from $0 \%$ for cash and U.S. government securities to $100 \%$ for consumer and commercial loans, non-qualifying mortgage loans, property acquired through foreclosure, assets more than 90 days past due and other assets. In determining compliance with the risk-based capital requirement, a savings institution may include both core capital and supplementary capital in its total capital, provided the amount of supplementary capital included does not exceed the savings institution's core capital. Supplementary capital is defined to include certain preferred stock issues, nonwithdrawable accounts and pledged deposits that do not qualify as core capital, certain approved subordinated debt, certain other capital instruments, general loan loss allowances up to $1.25 \%$ of risk-weighted assets and up to $45 \%$ of unrealized gains on available-for-sale equity securities with readily determinable fair values. Total capital is reduced by the amount of the institution's reciprocal holdings of depository institution capital instruments and all equity investments. At December 31, 2011, the Bank was in compliance with the riskbased capital requirements.

Dividend Restrictions. OCC regulations govern capital distributions by savings institutions, which include cash dividends, stock repurchases and other transactions charged to the capital account of a savings institution to make capital distributions. A savings institution must file an application for OCC approval of the capital distribution if either (1) the total capital distributions for the applicable calendar year exceed the sum of the institution's net income for that year to date plus the institution's retained net income for the preceding two years, (2) the institution would not be at least adequately capitalized following the distribution, (3) the distribution would violate any applicable statute, regulation, agreement or OCC-imposed condition, or (4) the institution is not eligible for expedited treatment of its filings. If an application is not required to be filed,
savings institutions that are a subsidiary of a savings and loan holding company (as well as certain other institutions) must still file a notice with the OCC at least 30 days before the Board declares a dividend or approves a capital distribution.

An institution that either before or after a proposed capital distribution fails to meet its then-applicable minimum capital requirement or that has been notified that it needs more than normal supervision may not make any capital distributions without the prior written approval of the OCC. In addition, the OCC may prohibit a proposed capital distribution, which would otherwise be permitted by OCC regulations, if the OCC determines that such distribution would constitute an unsafe or unsound practice.

Under federal rules, an insured depository institution may not pay any dividend if payment would cause it to become undercapitalized or if it is already undercapitalized. In addition, federal regulators have the authority to restrict or prohibit the payment of dividends for safety and soundness reasons. The FDIC also prohibits an insured depository institution from paying dividends on its capital stock or interest on its capital notes or debentures (if such interest is required to be paid only out of net profits) or distributing any of its capital assets while it remains in default in the payment of any assessment due the FDIC. Our Bank is currently not in default in any assessment payment to the FDIC.

Insurance of Deposit Accounts. The Bank's deposits are insured to the maximum extent permitted by the Deposit Insurance Fund. As insurer, the FDIC is authorized to conduct examinations of, and to require reporting by, insured institutions. It also may prohibit any insured institution from engaging in any activity determined by regulation or order to pose a serious threat to the FDIC. The FDIC also has the authority to initiate enforcement actions against savings institutions, after giving the OCC an opportunity to take such action.

Pursuant to the Dodd-Frank Act, the Federal Deposit Insurance Act was amended to increase the maximum deposit insurance amount from $\$ 100,000$ to $\$ 250,000$ and extended the unlimited deposit insurance coverage for non interest-bearing transaction accounts through December 31, 2012. Prior to the Dodd-Frank Act, the unlimited coverage for non-interest-bearing deposit accounts had been provided on a temporary basis pursuant to the FDIC's Transaction Account Guarantee Program established in October, 2008. Institutions had enkct-gi413(5(,)210.400e7s0e7s0e7s0e5 5136hro0)(20)-1-1sfn7e aorit.(ti-1s0e7s0e7s0e7s0e5 5136hro0st 350.ii2四10.989
impacted the credit performance of commercial and consumer credit, resulting in additional write-downs. The resulting economic pressure on consumers and businesses and the lack of confidence in the financial markets may adversely affect our business, financial condition, results of operations and stock price. A worsening of these conditions would likely exacerbate the adverse effects of these difficult market conditions on us and others in the industry. In particular, we may face the following risks in connection with these events:

- An increase in the number of borrowers unable to repay their loans in accordance with the original terms.
- Our ability to assess the creditworthiness of customers and to estimate the losses inherent in our credit exposure is made more complex by these difficult market and economic conditions.
- We may experience increases in foreclosures, delinquencies and customer bankruptcies, as well as more restricted access to funds.

Our nonperforming assets and problem loans are at an elevated level. Significant increases from the current level, or greater than anticipated costs to resolve these credits, will have an adverse effect on our earnings.

Our nonperforming assets (which consist of nonaccrual loans, assets acquired through foreclosure and troubled debt restructurings), totaled $\$ 91.7$ million at December 31, 2011, which is an increase of $\$ 55.9$ million, or $156 \%$, over the $\$ 35.8$ million in nonperforming assets at December 31, 2008 and down slightly from December 31, 2010. Our nonperforming assets adversely affect our net income in various ways. We do not record interest income on nonaccrual loans and assets acquired through foreclosure. We must establish an allowance for loan losses that reserves for losses inherent in the loan portfolio that are both probable and reasonably estimable through current period provisions for loan losses. From time to time, we also write down the value of properties in our portfolio of assets acquired through foreclosure to reflect changing market values. Additionally, there are legal fees associated with the resolution of problem assets as well as carrying costs such as taxes, insurance and maintenance related to assets acquired through foreclosure. The resolution of nonperforming assets requires the active involvement of management, which can distract management from its overall supervision of operations and other income producing activities. Finally, if our estimate of the allowance for loan losses is inadequate, we will have to increase the allowance for loan losses accordingly, which will have an adverse effect on our earnings.

## Concentration of loans in our primary market area, which has recently experienced an economic downturn, may increase risk.

Our success depends primarily on the general economic conditions in the State of Delaware, southeastern Pennsylvania and northern Virginia, as a large portion of our loans are to customers in this market. Accordingly, the local economic conditions in these markets have a significant impact on the ability of borrowers to repay loans as well as our ability to originate new loans. As such, a continuation of the decline in real estate valuations in these markets would lower the value of the collateral securing those loans. In addition, continued weakening in general economic conditions such as inflation, recession, unemployment or other factors beyond our control could negatively affect demand for loans, the performance of our borrowers and our financial results.

## If our allowance for loan losses is not sufficient to cover actual loan losses, our earnings will decrease.

We make various assumptions and judgments about the collectability of our loan portfolio, including the creditworthiness of our borrowers and the value of the real estate and other assets serving as collateral for the repayment of many of our loans. In determining the amount of the allowance for loan losses, we review our loans, our loss and delinquency experience, and we evaluate economic conditions. If our assumptions are
incorrect, our allowance for loan losses may not be sufficient to cover probable incurred losses in our loan portfolio, resulting in additions to our allowance. Material additions to our allowance could materially decrease our net income.

## Our loan portfolio includes a substantial amount of commercial real estate and commercial and industrial loans. The credit risk related to these types of loans is greater than the risk related to residential loans.

Our commercial loan portfolio, which includes commercial and industrial loans and commercial real estate loans, totaled $\$ 2.2$ billion at December 31, 2011, comprising $81 \%$ of total loans. Commercial and industrial loans generally carry larger loan balances and involve a greater degree of risk of nonpayment or late payment than home equity loans or residential mortgage loans. Any significant failure to pay or late payments by our customers would hurt our earnings. The increased credit risk associated with these types of loans is a result of several factors, including the concentration of principal in a limited number of loans and borrowers, the size of loan balances, and the effects of general economic conditions on income-producing properties. A significant portion of our commercial real estate and commercial and industrial loan portfolios includes a balloon payment feature. A number of factors may affect a borrower's ability to make or refinance a balloon payment, including the financial condition of the borrower, the prevailing local economic conditions and the prevailing interest rate environment.

Furthermore, commercial real estate loans secured by owner-occupied properties are dependent upon the successful operation of the borrower's business. If the operating company suffers difficulties in terms of sales volume and/or profitability, the borrower's ability to repay the loan may be impaired. Loans secured by properties where repayment is dependent upon payment of rent by third party tenants or the sale of the property may be impacted by loss of tenants, lower lease rates needed to attract new tenants or the inability to sell a completed project in a timely fashion and at a profit.

## We are subject to extensive regulation which could have an adverse effect on our operations.

The banking industry is extensively regulated and supervised under both federal and state laws and regulations that are intended primarily to protect depositors, the public, the FDIC's Deposit Insurance Fund, and the banking system as a whole, not our shareholders. We have historically been subject to the regulation and supervision of the OTS. The Federal Reserve became the primary federal regulator for the Company and the OCC became the Bank's primary regulator effective July 21, 2011. The banking laws, regulations and policies applicable to us govern matters ranging from the regulation of certain debt obligations, changes in the control of us and the maintenance of adequate capital to the general business operations conducted by us, including permissible types, amounts and terms of loans and investments, the amount of reserves held against deposits, restrictions on dividends, establishment of new offices and the maximum interest rate that may be charged by law.

We are subject to changes in federal and state banking statutes, regulations and governmental policies, and the interpretation or implementation of them. Regulations affecting banks and other financial institutions in particular are undergoing continuous review and frequently change and the ultimate effect of such changes cannot be predicted. Since we recently changed regulators, this risk is particularly heightened with us. Regulations and laws may be modified at any time, and new legislation may be enacted that will affect us. Any changes in any federal and state law, as well as regulations and governmental policies could affect us in substantial and unpredictable ways, including ways that may adversely affect our business, results of operations, financial condition or prospects. In addition, federal and state banking regulators have broad authority to supervise our banking business, including the authority to prohibit activities that represent unsafe or unsound banking practices or constitute violations of statute, rule, regulation or administrative order. Failure to appropriately comply with any such laws, regulations or regulatory policies could result in sanctions by regulatory agencies, civil money penalties or damage to our reputation, all of which could adversely affect our business, results of operations, financial condition or prospects.

Recent legislative and regulatory actions may have a significant adverse effect on our operations. The Dodd-Frank Act has and will continue to result in sweeping changes in the regulation of financial institutions. As a result of this legislation, we face the following changes, among others:

- The OTS has been eliminated and the OCC became the primary regulator. The federal thrift charter has been preserved under OCC jurisdiction.
- A new independent Consumer Financial Protection Bureau has been established within the Federal Reserve, empowered to exercise broad regulatory, supervisory and enforcement authority with respect to both new and existing consumer financial protection laws. Smaller financial institutions, like our Bank, will be subject to the supervision and enforcement of their primary federal banking regulator with respect to the federal consumer financial protection laws.
- Tier 1 capital treatment for "hybrid" capital items like trust preferred securities is eliminated, subject to various grandfathering and transition rules. Our trust preferred securities are grandfathered under this legislation.
- Repeal of the federal prohibitions on the payment of interest on demand deposits, thereby generally permitting depository institutions to pay interest on all deposit accounts
- State law is preempted only if it would have a discriminatory effect on a federal savings association or is preempted by any other federal law. The OCC must make a preemption determination on a case-bycase basis with respect to a particular state law or other state law with substantively equivalent terms.
- Deposit insurance had been permanently increased to $\$ 250,000$ and unlimited deposit insurance for noninterest-bearing transaction accounts extended through January 1, 2013.
- Deposit insurance assessment base calculation will equal a depository institution's total assets minus the sum of its average tangible equity during the assessment period.
- The minimum reserve ratio of the deposit insurance fund increased to $1.35 \%$ of estimated annual insured deposits or assessment base; however, the FDIC is directed to "offset the effect" of the increased reserve ratio for insured depository institutions with total consolidated assets of less than $\$ 10$ billion.
- Authority over savings and loan holding companies has been transferred to the Federal Reserve.
- Leverage capital requirements and risk-based capital requirements applicable to depository institutions and bank holding companies have been extended to thrift holding companies following a five year grace period.
- The Federal Deposit Insurance Act ("FDIA") was amended to direct federal regulators to require depository institution holding companies to serve as a source of strength for their depository institution subsidiaries.
- The Federal Reserve can require a grandfathered unitary thrift holding company that conducts commercial or manufacturing activities or other nonfinancial activities in addition to financial activities to conduct all or part of its financial activities in an intermediate savings and loan holding company.
- The SEC is authorized to adopt rules requiring public companies to make their proxy materials available to shareholders for nomination of their own candidates for election to the board.
- Public companies will be required to provide their shareholders with a nonbinding vote (i) at least once every three years on the compensation paid to executive officers, and (ii) at least once every six years on whether they should have a "say on pay" vote every one, two or three years.
- Additional provisions, including some not specifically aimed at thrifts and thrift holding companies, will nonetheless have an impact on us.

Some of these provisions may have the consequence of increasing our expenses, decreasing our revenues and changing the activities in which we choose to engage. Many of these and other provisions of the Dodd-Frank Act remain subject to regulatory rulemaking and implementation, the effects of which are not yet known. We may be forced to invest significant management attention and resources to make any necessary changes related to the Dodd-Frank Act and any regulations promulgated thereunder, which may adversely affect our business, results of operations, financial condition or prospects. We cannot predict the specific impact and long-term effects the Dodd-Frank Act and the regulations promulgated thereunder will have on our financial performance, the markets in which we operate and the financial industry generally.

In addition to changes resulting from the Dodd-Frank Act, recent proposals published by the Basel Committee on Banking Supervision (the "Basel Committee"), if adopted, could lead to significantly higher capital requirements, higher capital charges and more restrictive leverage and liquidity ratios. In July and December 2009, the Basel Committee published proposals relating to enhanced capital requirements for market risk and new capital and liquidity risk requirements for banks. On September 12, 2010, the Basel Committee announced an agreement on additional capital reforms that increases required Tier 1 capital and minimum Tier 1 common equity capital and requires banks to maintain an additional capital conservation buffer during times of economic prosperity. While the ultimate implementation of these proposals in the United States is subject to the discretion of U.S. bank regulators, these proposals, if adopted, could restrict our ability to grow during favorable market conditions or require us to raise additional capital, including through sales of common stock or other securities that may be dilutive to our shareholders. As a result, our business, results of operations, financial condition or prospects could be adversely affected.

Lastly, in late 2011, in conjunction with our change in regulators, we undertook a project to reduce the number of Pass grades in our loan rating system with a goal of recalibrating our loan rating classifications to current Office of the Comptroller of Currency and Federal Reserve Board standards and to better classify our Pass and Criticized loan categories. This resulted in the elimination of our last Pass grade or our "pass/watch" grade. The result of this grade elimination resulted in $\$ 67$ million of previous "pass/watch" loans being reclassified to Criticized or Classified, with none going to nonaccrual status. The impact of this project contributed to an incremental $\$ 2.1$ million to the provision and allowance for loan losses in 2011. As the OCC and the Bank become more familiar with each other, we cannot be certain there won't be additional changes to our risk rating system in the future. Additional recalibration of our risk rating categories may result in additional migration in loan ratings due to rewording differences in rating categories. Any of these changes may have a material adverse effect on our future results of operations and financial position.

## WSFS Bank has entered into a memorandum of understanding.

In December 2009, WSFS Bank entered into an informal memorandum of understanding (the "Understanding") with our primary regulator. An Understanding is characterized by bank regulatory agencies as an informal action that is neither published nor made publicly available by the agencies and is used when circumstances warrant a milder response than a formal regulatory action.

In accordance with the terms of the Understanding, WSFS Bank agreed, among other things, to: (i) adopt and implement a written plan to reduce criticized assets; (ii) review and revise its policies regarding the identification, monitoring and managing the risks associated with loan concentrations for certain commercial loans and reduce concentration limits of such loans; (iii) review and revise credit administration policies and dedicate additional staffing resources to this department; (iv) implement a revised internal review program; (v)
obtain prior regulatory approval before increasing the amount of brokered deposits; and (vi) approve a written strategic business plan and compliance plan concerning the exercise of fiduciary powers.

We are committed to expeditiously addressing and resolving all the issues raised in the Understanding and management believes that we are in compliance with all provisions of the MOU, except for completion of the further reduction of criticized assets. However, under the provisions of the Dodd-Frank Act, we have new regulators who are not familiar with the Bank or our management. As a result, there can be no assurance our new regulators will agree with the view of management as to the Bank's progress on the Understanding.

A material failure to comply with the terms of the Understanding could subject the Bank to additional regulatory actions and further regulation, or result in a formal action or constraints on the Bank's business, any of which may have a material adverse effect on our future results of operations and financial condition.

## The fiscal, monetary and regulatory policies of the Federal Government and its agencies could have a material adverse effect on our results of operations.

The Federal Reserve regulates the supply of money and credit in the United States. Its policies determine in large part the cost of funds for lending and investing and the return earned on those loans and investments, both of which affect the net interest margin. Its policies also can adversely affect borrowers, potentially increasing the risk that they may fail to repay their loans. Changes in Federal Reserve policies and our regulatory environment generally are beyond our control, and we are unable to predict what changes may occur or the manner in which any future changes may affect our business, financial condition and results of operation.

## The securities purchase agreement between us and Treasury permits Treasury to impose additional restrictions on us retroactively.

The securities purchase agreement we entered into with Treasury permits Treasury to unilaterally amend the terms of the securities purchase agreement to comply with any changes in federal statutes after the date of its execution. These additional restrictions may impede our ability to attract and retain qualified executive officers or cause other costs or hardships for us. The terms of the CPP also restrict our ability to increase dividends on our common stock and undertake stock repurchase programs. Congress may impose additional restrictions in the future which may also apply retroactively. These restrictions may have a material adverse effect on our operations, revenue and financial condition, on the ability to pay dividends, our ability to attract and retain executive talent and restricts our ability to increase our cash dividends or undertake stock repurchase programs.

## We are subject to liquidity risk.

Liquidity is essential to our business, as we use cash to fund loans and investments and other interestearning assets and deposit withdrawals that occur in the ordinary course of our business. Our principle sources of liquidity include customer deposits, Federal Home Loan Bank borrowings, brokered CDs, sales of loans held for sale, repayments to the Bank of loans it makes to borrowers and paydowns and sales of investment securities. If our ability to obtain funds from these sources becomes limited or the costs to us of those funds increases, whether due to factors that affect us specifically, including our financial performance or the imposition of regulatory restrictions on us, or due to factors that affect the capital markets or other events, including weakening economic conditions or negative views and expectations about the prospects for the financial services industry as a whole, then, our ability to meet our obligations or grow our banking business would be adversely affected and our financial condition and results of operations could be harmed.

The market value of our mortgage-backed securities portfolio may be impacted by the level of interest rates and the credit quality and strength of the underlying collateral.

As of December 31, 2011, we owned mortgage-backed securities classified as available-for-sale with an aggregate historical cost of $\$ 810.7$ million and an estimated fair value of $\$ 829.2$ million. Future changes in interest rates or the credit quality and strength of the underlying issuers or collateral may reduce the market value of these and other securities.

Our net interest income varies as a result of changes in interest rates as well as changes in interest rates across the yield curve. When interest rates are low, borrowers have an incentive to refinance into mortgages with longer initial fixed rate periods and fixed rate mortgages, causing our securities to experience faster prepayments. Increases in prepayments on our portfolio will cause our premium amortization to accelerate, lowering the yield on such assets. If this happens, we could experience a decrease in interest income, which may negatively impact our results of operations and financial position.

In addition, our portfolio of securities is subject to risk as a result of credit quality and the strength of the underlying issuers or their related collateral. Any decrease in the value of the underlying collateral will likely decrease the overall value of our securities, affecting the Company's equity and possibly impacting earnings.

## Impairment of goodwill and/or intangible assets could require charges to earnings, which could result in a negative impact on our results of operations.

Goodwill and other intangible assets arise when a business is purchased for an amount greater than the net fair value of its identifiable assets. We have recognized goodwill as an asset on the balance sheet in connection with several recent acquisitions. At December 31, 2011, we had $\$ 34.3$ million of goodwill and intangible assets. We evaluate goodwill and intangibles for impairment at least annually by comparing fair value to carrying amount. Although we have determined that goodwill and other intangible assets were not impaired during 2011, a significant and sustained decline in our stock price and market capitalization, a significant decline in our expected future cash flows, a significant adverse change in the business climate, slower growth rates or other factors could result in impairment of goodwill or other intangible assets. If we were to conclude that a future write-down of the goodwill or intangible assets is necessary, then we would record the appropriate charge to earnings, which could be materially adverse to our results of operations and financial position.

## Our Cash Connect Division relies on multiple financial and operational controls to track and settle the cash it provides to its customers in the ATM industry.

The profitability of Cash Connect is reliant upon its ability to accurately and efficiently distribute, track, and settle large amounts of cash to its customers' ATMs. This depends on the successful implementation and monitoring of a comprehensive series of financial and operational controls. These controls are designed to help prevent, detect, and recover any potential loss of funds. These controls require the implementation and maintenance of complex proprietary software, the ability to track and monitor an extensive network of armored car companies, and to settle large amounts of electronic funds transfer ("EFT") funds from various ATM networks. It is possible for those associated with armored car companies, ATM networks and processors, ATM operators, or other parties to misappropriate funds belonging to Cash Connect. Cash Connect has experienced such occurrences in the past. It is possible Cash Connect would not have established proper policies, controls or insurance and, as a result, any misappropriation of funds could result in an impact to earnings.

## Changes in interest rates and other factors beyond our control could have an adverse impact on our earnings.

Our operating income and net income depend to a greater extent on our net interest margin, which is the difference between the interest yields we receive on loans, securities and other interest-earning assets and the interest rates we pay on interest-bearing deposits and other liabilities. The net interest margin is affected by changes in market interest rates, because different types of assets and liabilities may react differently, and at different times, to market interest rate changes. When interest-bearing liabilities mature or reprice more quickly than interest-earning assets in a period, an increase in market rates of interest could reduce net interest income. Similarly, when interest-earning assets mature or reprice more quickly than interest-bearing liabilities, falling interest rates could reduce net interest income. These rates are highly sensitive to many factors beyond our control, including competition, general economic conditions and monetary and fiscal policies of various governmental regulatory agencies, including the Federal Reserve.

We attempt to manage our risk from changes in market interest rates by adjusting the rates, maturity, repricing, and balances of the different types of interest-earning assets and interest-bearing liabilities, but interest rate risk management techniques are not exact. As a result, a rapid increase or decrease in interest rates could have an adverse effect on our net interest margin and results of operations. The results of our interest rate sensitivity simulation models depend upon a number of assumptions which may prove to be not accurate. There can be no assurance that we will be able to successfully manage our interest rate risk. Increases in market rates and adverse changes in the local residential real estate market, the general economy or consumer confidence would likely have a significant adverse impact on our non-interest income, as a result of reduced demand for residential mortgage loans that we make on a pre-sold basis.

## The soundness of other financial institutions could adversely affect us.

Our ability to engage in routine funding transactions could be adversely affected by the actions and commercial soundness of other financial institutions. Defaults by, or even rumors or questions about, one or more financial services institutions, or the financial services industry generally, have led to market-wide liquidity problems and could lead to losses or defaults by us or by other institutions. There is no assurance that any such events would not materially and adversely affect our results of operations.

Our recent business strategy included significant investment in growth plans, and our financial condition and results of operations could be negatively affected if we fail to grow or fail to manage our growth and investment in branch infrastructure effectively.

We have pursued a significant growth strategy for our business. Our growth initiatives have required us to recruit experienced personnel to assist in such initiatives. Accordingly, the failure to retain such personnel would place significant limitations on our ability to successfully execute our growth strategy. In addition, as we expand our lending beyond our current market areas, we could incur additional risk related to those new market areas. We may not be able to expand our market presence in our existing market areas or successfully enter new markets.

The weak economy and low demand for credit may impact our ability to successfully execute our growth plan. It could adversely affect our business, financial condition, results of operations, reputation and growth prospects. While we believe we have the executive management resources and internal systems in place to successfully manage our future growth, there can be no assurance growth opportunities will be available or that we will successfully manage our growth.

We regularly evaluate potential acquisitions and expansion opportunities. If appropriate opportunities present themselves, we expect to engage in selected acquisitions or other business growth initiatives or undertakings. There can be no assurance that we will successfully identify appropriate opportunities, that we will be able to negotiate or finance such activities or that such activities, if undertaken, will be successful.

The recent downgrade of the U.S. Government's credit rating by Standard \& Poor's could result in economic uncertainty and a significant rise in interest rates, either of which could have a material adverse effect on our business, financial condition, liquidity, results of operations and ability to make distributions to our shareholders.

On August 2, 2011, legislation was enacted to increase the federal debt ceiling and to reduce future U.S. Government spending levels. Notwithstanding the passage of this legislation, there remains uncertainty about whether and when the U.S. Government will implement contemplated budget cuts, which has resulted in continued concerns that the U.S. Government could default on its obligations in the future. On August 5, 2011, Standard \& Poor's downgraded the U.S. Government's credit rating for the first time in history as a result of its belief that the legislation was inadequate to address the country's growing debt burden. Standard \& Poor's decision to downgrade the U.S. Government's credit rating could create broader financial and global banking turmoil and uncertainty and could lead to a significant rise in interest rates. These events could cause the interest rates on our borrowings and our cost of capital to increase significantly and negatively impact performance of our investment portfolio. These adverse consequences could also extend to our customers and, as a result, could materially and adversely affect the ability of our borrowers to continue to pay their obligations as they become due and our ability to continue to originate loans on favorable terms. These consequences could be exacerbated if other statistical rating agencies, particularly Moody's and Fitch, decide to downgrade the U.S. Government's credit rating in the future. Furthermore, the downgrade of the U.S. Government's credit rating could result in significant volatility in global stock markets, which could cause the market price of our common stock to decrease significantly. Any of these outcomes could have a material adverse effect on our business, financial condition, liquidity, results of operations and ability to make distributions to our shareholders.

## The recent repeal of federal prohibitions on payment of interest on demand deposits could increase our interest expense.

All federal prohibitions on the ability of financial institutions to pay interest on demand deposit accounts were repealed as part of the Dodd-Frank Act, which was signed into law on July 21, 2010. As a result, beginning on July 21, 2011, financial institutions could commence offering interest on demand deposits to compete for clients. We do not yet know what interest rates other institutions may offer. Our interest expense will increase and our net interest margin will decrease if we begin offering interest on demand deposits to attract additional customers or maintain current customers. Consequently, our business, results of operations, financial condition or prospects may be adversely and materially affected.

We may elect or need to seek additional capital in the future, but that capital may not be available when needed.

We are required by federal and state regulatory authorities to maintain adequate levels of capital to support our operations. In the future, we may elect to or need to raise additional capital. Our ability to raise additional capital, if needed, will depend on conditions in the capital markets at that time, which are outside our control, and on our financial performance. Accordingly, we cannot assure you of our ability to raise additional capital if needed on acceptable terms, or at all. If we cannot raise additional capital when needed, our ability to expand our operations through internal growth could be materially impaired.

## Litigation or legal proceedings could expose us to significant liabilities and damage our reputation.

From time to time, and particularly in the recent economic downturn, and negative sentiment towards banks, we have and may become party to various litigation claims and legal proceedings. Management evaluates these claims and proceedings to assess the likelihood of unfavorable outcomes and estimates, if possible, the amount of potential losses. We may establish a reserve, as appropriate, based upon our assessments and estimates in accordance with accounting policies. We base our assessments, estimates and disclosures on the information available to us at the time and rely on the judgment of our management with respect to those assessments, estimates and disclosures. Actual outcomes or losses may differ materially from assessments and estimates, which could adversely affect our reputation, financial condition and results of operations.

Our Christiana Trust division derives the majority of its revenue from noninterest income which consists of trust, investment and other servicing fees. This business unit is subject to a number of risks which could impact its earnings or the company's capital. Among the risks are operational, compliance, reputational, fiduciary, business and strategic risks.

Operational or compliance risk entails inadequate or failed internal processes, people and systems or changes driven by external events. Success in this business segment is highly dependent on reputation. Damage to the Christiana Trust division's or the company's reputation from negative opinion in the marketplace could adversely impact both revenue and net income. Such results could also be effected by the adverse effects of business decisions made by management or the board, improper implementation of business decisions by management or unexpected external events. Unforeseen or unrecognized developments in the marketplace in which Christiana Trust operates could also negatively affect results.

This business segment is also subject to many other risks and uncertainties including:

- The health of the US and International economies, soundness of financial institutions and other counterparties with which the Christiana Trust division conducts business, changes in trading volumes or in the financial markets in general, including the debt and equity markets or in client portfolios whose values directly impact revenue, the effect of governmental actions on the Christiana Trust division, its competitors and counterparties and financial markets: changes in the regulatory environment and changes in tax laws, accounting requirements or interpretations that affect the Christiana Trust division or its clients.
- In addition, changes in the nature and activities of Christiana Trust division's competition, success in maintaining existing business, continuing to generate new business, identifying and penetrating targeted markets, managing compliance with legal, tax, regulatory requirements, maintaining a business mix with acceptable margins, the continuing ability to generate investment results that satisfy its clients and attract prospective clients, success in recruiting and retaining the necessary personnel to support business growth and maintain sufficient expertise to support complex products and services and management's ability to effectively address risk management practices and controls, address operating risks including human errors or omissions, pricing or valuation of securities, fraud, system performance, systems interruptions or breakdowns in processes or internal controls, and success in controlling expenses all may have negative impact on operating results.


## System failure or cybersecurity breaches of our network security could subject us to increased operating costs as well as litigation and other potential losses.

The computer systems and network infrastructure we use could be vulnerable to unforeseen hardware and cybersecurity issues. Our operations are dependent upon our ability to protect our computer equipment against damage from fire, power loss, telecommunications failure or a similar catastrophic event. Any damage or failure that causes an interruption in our operations could have an adverse effect on our financial condition and results of operations. In addition, our operations are dependent upon our ability to protect the computer systems and network infrastructure utilized by us, including our Internet banking activities, against damage from physical break-ins, cybersecurity breaches and other disruptive problems caused by the Internet or other users. Such computer break-ins and other disruptions would jeopardize the security of information stored in and transmitted through our computer systems and network infrastructure, which may result in significant liability to us, damage our reputation and inhibit current and potential customers from our Internet banking services. Each year, we add additional security measures to our computer systems and network infrastructure to mitigate the possibility of cybersecurity breaches including firewalls and penetration testing. We continue to investigate cost effective measures as well as insurance protection.

## ITEM 1B. UNRESOLVED STAFF COMMENTS

None.

## ITEM 2. PROPERTIES

The following table sets forth the location and certain additional information regarding our offices and other material properties as of December 31, 2011:

| Location | Owned/ Leased | Date Lease Expires | Net Book Value of Property or Leasehold Improvements (1) | Deposits |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | (In Thousands) |  |
| WSFS Bank Center Branch | Leased | 2025 | \$650 | \$958,658 |
| Main Office |  |  |  |  |
| 500 Delaware Avenue |  |  |  |  |
| Wilmington, DE 19801 |  |  |  |  |
| Union Street Branch | Leased | 2013 | 62 | 58,830 |
| 211 North Union Street |  |  |  |  |
| Wilmington, DE 19805 |  |  |  |  |
| Fairfax Shopping Center | Leased | 2048 | 1,109 | 96,163 |
| 2005 Concord Pike |  |  |  |  |
| Wilmington, DE 19803 |  |  |  |  |
| Branmar Plaza Shopping Center Branch (2) | Leased | 2013 | N/A | N/A |
| 1812 Marsh Road |  |  |  |  |
| Wilmington, DE 19810 |  |  |  |  |
| Prices Corner Shopping Center Branch | Leased | 2023 | 439 | 108,998 |
| 3202 Kirkwood Highway |  |  |  |  |
| Wilmington, DE 19808 |  |  |  |  |
| Pike Creek Shopping Center Branch | Leased | 2015 | 397 | 122,310 |
| 4730 Limestone Road |  |  |  |  |
| Wilmington, DE 19808 |  |  |  |  |
| University Plaza Shopping Center Branch | Leased | 2041 | 1,078 | 57,222 |
| 100 University Plaza |  |  |  |  |
| Newark, DE 19702 |  |  |  |  |
| College Square Shopping Center Branch | Leased | 2026 | 206 | 135,798 |
| 115 College Square Drive |  |  |  |  |
| Newark, DE 19711 |  |  |  |  |
| Airport Plaza Shopping Center Branch | Leased | 2013 | 499 | 76,577 |
| 144 N. DuPont Hwy. |  |  |  |  |
| New Castle, DE 19720 |  |  |  |  |
| Stanton Branch | Leased | 2016 | 12 | 42,310 |
| Inside ShopRite |  |  |  |  |
| 1600 W. Newport Pike |  |  |  |  |
| Wilmington, DE 19804 |  |  |  |  |
| Glasgow Branch | Leased | 2012 | 15 | 39,078 |
| 2400 Peoples Plaza |  |  |  |  |
| Routes 40 \& 896 |  |  |  |  |
| Newark, DE 19702 |  |  |  |  |
| Middletown Crossing Shopping Center | Leased | 2027 | 625 | 65,078 |
| 400 East Main Street |  |  |  |  |
| Middletown, DE 19709 |  |  |  |  |


| Location | Owned/ Leased | Date Lease Expires | Net Book Value of Property or Leasehold Improvements (1) | Deposits |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | (In Thousands) |  |
| Dover Branch | Leased | 2060 | \$398 | \$12,091 |
| Dover Mart Shopping Center |  |  |  |  |
| 290 South DuPont Highway |  |  |  |  |
| Dover, DE 19901 |  |  |  |  |
| West Dover Loan Office (3) | Leased | 2019 | 4 | 10 |
| Greentree Office Center |  |  |  |  |
| 160 Greentree Drive |  |  |  |  |
| Suite 103 \& 105 |  |  |  |  |
| Dover, DE 19904 |  |  |  |  |
| Blue Bell Loan Office | Leased | 2012 | 11 | 5,226 |
| 721 Skippack Pike |  |  |  |  |
| Suite 101 |  |  |  |  |
| Blue Bell, PA 19422 |  |  |  |  |
| Glen Mills Branch | Leased | 2040 | 1,553 | 20,417 |
| 395 Wilmington-West Chester Pike |  |  |  |  |
| Glen Mills, PA 19342 |  |  |  |  |
| Brandywine Branch | Leased | 2014 | 4 | 35,791 |
| Inside Safeway Market |  |  |  |  |
| 2522 Foulk Road |  |  |  |  |
| Wilmington, DE 19810 |  |  |  |  |
| Operations Center (4) | Owned |  | 550 | N/A |
| 2400 Philadelphia Pike |  |  |  |  |
| Wilmington, DE 19703 |  |  |  |  |
| Longwood Branch | Leased | 2015 | 25 | 17,692 |
| 826 East Baltimore Pike |  |  |  |  |
| Suite 7 |  |  |  |  |
| Kennett Square, PA 19348 |  |  |  |  |
| Holly Oak Branch | Leased | 2015 | 7 | 27,710 |
| Inside Super Fresh |  |  |  |  |
| 2105 Philadelphia Pike |  |  |  |  |
| Claymont, DE 19703 |  |  |  |  |
| Hockessin Branch | Leased | 2030 | 521 | 112,793 |
| 7450 Lancaster Pike |  |  |  |  |
| Wilmington, DE 19707 |  |  |  |  |
| Lewes LPO | Leased | 2018 | 56 | 46,803 |
| Southpointe Professional Center |  |  |  |  |
| 1515 Savannah Road, Suite 103 |  |  |  |  |
| Lewes, DE 19958 |  |  |  |  |
| Fox Run Shopping Center Branch | Leased | 2025 | 674 | 93,244 |
| 210 Fox Hunt Drive |  |  |  |  |
| Route 40 \& 72 |  |  |  |  |
| Bear, DE 19701 |  |  |  |  |


| Location | Owned/ Leased | Date Lease Expires | Net Book Value of Property or Leasehold Improvements (1) | Deposits |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | (In Thousands) |  |
| Camden Town Center Branch | Leased | 2049 | \$742 | \$44,046 |
| 4566 S. DuPont Highway |  |  |  |  |
| Camden, DE 19934 |  |  |  |  |
| Rehoboth Branch | Leased | 2029 | 712 | 53,201 |
| Lighthouse Plaza |  |  |  |  |
| 19335 Coastal Highway |  |  |  |  |
| Rehoboth, DE 19771 |  |  |  |  |
| West Dover Branch | Owned |  | 2,057 | 40,161 |
| 1486 Forest Avenue |  |  |  |  |
| Dover, DE 19904 |  |  |  |  |
| Longneck Branch | Leased | 2026 | 1,006 | 37,047 |
| 25926 Plaza Drive |  |  |  |  |
| Millsboro, DE 19966 |  |  |  |  |
| Smyrna Branch | Leased | 2048 | 1,041 | 44,720 |
| Simon's Corner Shopping Center |  |  |  |  |
| 400 Jimmy Drive |  |  |  |  |
| Smyrna, DE 19977 |  |  |  |  |
| Oxford, LPO | Leased | 2017 | 4 | 10,055 |
| 59 South Third Street |  |  |  |  |
| Suite 1 |  |  |  |  |
| Oxford, PA 19363 |  |  |  |  |
| Greenville Branch | Owned |  | 1,998 | 388,868 |
| 3908 Kennett Pike |  |  |  |  |
| Greenville, DE 19807 |  |  |  |  |
| WSFS Bank Center (5) | Leased | 2025 | 2,603 | N/A |
| 500 Delaware Avenue |  |  |  |  |
| Wilmington, DE 19801 |  |  |  |  |
| Annandale, LPO | Leased | 2017 | 3 | 2,404 |
| 7010 Little River Tnpk. |  |  |  |  |
| Suite 330 |  |  |  |  |
| Annandale, VA 22003 |  |  |  |  |
| Oceanview Branch | Leased | 2024 | 1,129 | 23,367 |
| 69 Atlantic Avenue |  |  |  |  |
| Oceanview, DE 19970 |  |  |  |  |
| Selbyville Branch | Leased | 2013 | 32 | 8,135 |
| 38394 DuPont Boulevard |  |  |  |  |
| Selbyville, DE 19975 |  |  |  |  |
| Lewes Branch | Leased | 2028 | 253 | 25,865 |
| 34383 Carpenters Way |  |  |  |  |
| Lewes, DE 19958 |  |  |  |  |
| Millsboro Branch | Leased | 2029 | 1,049 | 11,990 |
| 26644 Center View Drive |  |  |  |  |
| Millsboro, DE 19966 |  |  |  |  |


| Location | Owned/ <br> Leased | Date Lease Expires | Net Book Value of Property or Leasehold Improvements (1) | Deposits |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | (In Thousands) |  |
| Concord Square Branch | Leased | 2016 | \$37 | \$36,235 |
| 4401 Concord Pike |  |  |  |  |
| Wilmington, DE 19803 |  |  |  |  |
| Crossroads Branch (6) | Leased | 2013 | 34 | 17,420 |
| 2080 New Castle Avenue |  |  |  |  |
| New Castle, DE 19720 |  |  |  |  |
| Delaware City Branch | Owned |  | 98 | 8,420 |
| 145 Clinton Street |  |  |  |  |
| Delaware City, DE 19706 |  |  |  |  |
| West Newark Branch | Leased | 2040 | 1,457 | 3,698 |
| 201 Suburban Plaza |  |  |  |  |
| Newark, DE 19711 |  |  |  |  |
| Lantana Shopping Center Branch (7) | Leased | 2050 | 41 | N/A |
| 6274 Limestone Road |  |  |  |  |
| Hockessin, DE 19707 |  |  |  |  |
| West Chester Branch | Leased | 2047 | 80 | 8,083 |
| 400 East Market Street |  |  |  |  |
| West Chester, PA 19380 |  |  |  |  |
| Edgemont Branch | Leased | 2040 | 1,364 | 12,835 |
| 5000 West Chester Pike |  |  |  |  |
| Newtown Square, PA 19073 |  |  |  |  |
| Branmar Branch | Leased | 2061 | 1,145 | 130,027 |
| 1712 Foulk Road |  |  |  |  |
| Wilmington, DE 19810 |  |  |  |  |
| Trolley Square | Leased | 2041 | 300 | 41,819 |
| 9A Trolley Square |  |  |  |  |
| Wilmington, DE 19806 |  |  |  |  |
| Milford | Leased | 2015 | 63 | 4,014 |
| 688 North DuPont Highway |  |  |  |  |
| Milford, DE 19963 |  |  |  |  |
| Seaford | Leased | 2036 | 127 | 1,784 |
| 22820 Sussex Highway |  |  |  |  |
| Sussex Commons Shopping Center |  |  |  |  |
| Unit 19 |  |  |  |  |
| Seaford, DE 19963 |  |  |  |  |
| Media | Leased | 2022 | 185 | 7,596 |
| 100 East State Street |  |  |  |  |
| Media, PA 19063 |  |  |  |  |
| Plymouth Meeting | Leased | 2016 | 18 | 40,715 |
| 450 Plymouth Road |  |  |  |  |
| Suite 306 |  |  |  |  |
| Plymouth Meeting, PA 19462 |  |  |  |  |


| $\underline{\text { Location }}$ | Owned/ <br> Leased | Date Lease Expires | Net Book Value of Property or Leasehold Improvements (1) | Deposits |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | (In Thousands) |  |
| Midway Shopping Center (8) | Leased | 2062 | \$373 | N/A |
| 4601 Kirkwood Highway |  |  |  |  |
| Wilmington, DE 19808 |  |  |  |  |
| Cash Connect | Leased | 2021 | N/A | N/A |
| White Clay Mill |  |  |  |  |
| 500 Creek View Road |  |  |  |  |
| Suite 100 |  |  |  |  |
| Newark, DE 19711 |  |  |  |  |
| Operations Center (9) | Leased | 2027 | 167 | N/A |
| Silverside - Carr Corporate Center |  |  |  |  |
| 409 Silverside Road |  |  |  |  |
| Wilmington, DE 19809 |  |  |  |  |
| Cypress Capital Management | Leased | 2013 | 3 | N/A |
| 1220 Market Street |  |  |  |  |
| Suite 704 |  |  |  |  |
| Wilmington, DE 19801 |  |  |  |  |
| Delaware Avenue Office | Leased | 2012 | - | N/A |
| 300 Delaware Avenue |  |  |  |  |
| Suite 714 |  |  |  |  |
| Wilmington, DE 19801 |  |  |  |  |
| Greenville Wealth Management Center | Leased | 2012 | 318 | N/A |
| 3801 Kennett Pike |  |  |  |  |
| Suite C-200 |  |  |  |  |
| Greenville, DE 19807 |  |  |  |  |
| Las Vegas Wealth Management Center | Leased | 2013 | - | N/A |
| 101 Convention Center Drive |  |  |  |  |
| Suite P109 |  |  |  |  |
| Las Vegas, NV 89109 |  |  |  |  |
|  |  |  | \$27,334 | \$3,135,304 |

(1) The net book value of all the investment in premise and equipment totaled $\$ 36.0$ million at December 31, 2011.
(2) This office moved to a new location in 2011.
(3) Also the location of a Corporate Training Center.
(4) Expect to relocate this operations center location in 2012.
(5) Location of Corporate Headquarters.
(6) Branch is expected to close in May 2012.
(7) Branch is expected to open in April 2012.
(8) Branch is expected to open in April 2012.
(9) Expect to relocate the operations center to this location in 2012.

## ITEM 3. LEGAL PROCEEDINGS

We were served with a complaint filed in U.S. Bankruptcy Court by a bankruptcy trustee relating to a former WSFS Bank customer. The complaint challenges the Bank's actions in exercising its rights concerning an outstanding loan and also seeks to avoid and recover the pre-bankruptcy repayment of that loan. Management of the Bank believes it acted appropriately and is vigorously defending itself against the complaint. No litigation reserve has been recorded as it is not yet possible to establish the probability of, or
reasonably estimate, a potential loss. Our insurance carrier has determined our future litigation defense costs are covered by an insurance policy we have for such matters.

On November 18, 2011, a purported class action was filed in the Delaware Superior Court for New Castle County. The Complaint challenges WSFS Bank's practices relating to its assessment and collection of overdraft fees on checking accounts. Damages are sought for the statute of limitations period applicable to the claims made in the suit, and include restitution of overdraft fees paid to WSFS Bank, actual damages allegedly sustained by customers, punitive damages, and attorney's fees. This case is nearly identical to numerous other lawsuits that have been brought by a small handful of class action litigators. We have discovered more than 120 other overdraft suits that have recently been brought against U.S. banks. No litigation reserve has been recorded as it is not yet possible to establish the probability of, or reasonably estimate, a potential loss.

We strongly believe that our overdraft practices are fair to our customers and comply fully with all applicable laws and regulations. We believe this suit is without merit and intend to vigorously defend the pending action.

There are no other significant pending legal proceedings involving us other than those arising out of routine operations. Management does not anticipate that the ultimate liability, if any, arising out of such other proceedings will have a material effect on the Consolidated Financial Statements.

## ITEM 4. MINE SAFETY DISCLOSURES

Not applicable

## PART II

## ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

## Market for Registrant's Common Equity and Related Stockholder Matters

Our Common Stock is traded on the NASDAQ Global Select Market under the symbol WSFS. At December 31, 2011, we had 1,060 registered common stockholders of record. The following table sets forth the range of high and low sales prices for the Common Stock for each full quarterly period within the two most recent fiscal years as well as the quarterly dividends paid.

The closing market price of our Common Stock at December 31, 2011 was $\$ 35.96$.
Stock Price Range

|  |  | Low |  | High |  | Dividends |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2011 | 4th | \$ | 29.90 | \$ | 42.20 | \$ | 0.12 |
|  | 3rd |  | 30.23 |  | 44.51 |  | 0.12 |
|  | 2nd |  | 36.00 |  | 48.07 |  | 0.12 |
|  | 1st |  | 39.00 |  | 50.19 |  | 0.12 |
|  |  |  |  |  |  | \$ | 0.48 |
| 2010 | 4th | \$ | 36.37 | \$ | 50.99 | \$ | 0.12 |
|  | 3 rd |  | 32.87 |  | 38.82 |  | 0.12 |
|  | 2nd |  | 34.05 |  | 46.00 |  | 0.12 |
|  | 1st |  | 24.86 |  | 39.80 |  | 0.12 |
|  |  |  |  |  |  | \$ | 0.48 |

## COMPARATIVE STOCK PERFORMANCE GRAPH

The graph and table which follow show the cumulative total return on our Common Stock over the last five years compared with the cumulative total return of the Dow Jones Total Market Index and the Nasdaq Bank Index over the same period as obtained from Bloomberg L.P. Cumulative total return on our Common Stock or the indices equals the total increase in value since December 31, 2006, assuming reinvestment of all dividends paid into the Common Stock or the index, respectively. The graph and table were prepared assuming $\$ 100$ was invested on December 31, 2006 in our Common Stock and in each of the indexes. There can be no assurance that our future stock performance will be the same or similar to the historical stock performance shown in the graph below. We neither make nor endorse any predictions as to stock performance.

## CUMULATIVE TOTAL SHAREHOLDER RETURN COMPARED WITH PERFORMANCE OF SELECTED INDEXES December 31, 2006 through December 31, 2011



|  | Cumulative Total Return |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 2006 | 2007 | 2008 | 2009 | 2010 | $\mathbf{2 0 1 1}$ |
| WSFS Financial Corporation | $\$ 100$ | $\$ 76$ | $\$ 73$ | $\$ 40$ | $\$ 74$ | $\$ \mathbf{5 7}$ |
| Dow Jones Total Market Index | 100 | 106 | 67 | 86 | 100 | $\mathbf{1 0 2}$ |
| Nasdaq Bank Index | 100 | 80 | 63 | 53 | 60 | $\mathbf{5 4}$ |

## ITEM 6. SELECTED FINANCIAL DATA

|  | 2011 | 2010 | 2009 | 2008 | 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | (Dollars in Thousands, Except Per Share Data) |  |  |  |  |
| At December 31, |  |  |  |  |  |
| Total assets | \$ 4,289,008 | \$ 3,953,518 | \$ 3,748,507 | \$ 3,432,560 | \$ 3,200,188 |
| Net loans (1) | 2,712,774 | 2,575,890 | 2,479,155 | 2,443,835 | 2,233,980 |
| Investment securities (2) (3) | 42,569 | 52,232 | 45,517 | 49,688 | 28,272 |
| Other investments | 35,765 | 37,790 | 40,395 | 39,521 | 46,615 |
| Mortgage-backed securities (2) | 829,225 | 713,358 | 681,242 | 498,205 | 496,492 |
| Total deposits | 3,135,304 | 2,810,774 | 2,561,871 | 2,122,352 | 1,827,161 |
| Borrowings (4) | 656,609 | 680,595 | 787,798 | 999,734 | 1,068,149 |
| Trust preferred borrowings | 67,011 | 67,011 | 67,011 | 67,011 | 67,011 |
| Stockholders' equity | 392,133 | 367,822 | 301,800 | 216,635 | 211,330 |
| Number of full-service branches (5) | 40 | 36 | 37 | 35 | 29 |
| For the Year Ended December 31, |  |  |  |  |  |
| Interest income | \$ 158,642 | \$ 162,403 | \$ 157,730 | \$ 166,477 | \$ 189,477 |
| Interest expense | 32,605 | 41,732 | 53,086 | 77,258 | 107,468 |
| Net interest income | 126,037 | 120,671 | 104,644 | 89,219 | 82,009 |
| Noninterest income | 63,588 | 50,115 | 50,241 | 45,989 | 48,166 |
| Noninterest expenses | 127,477 | 109,332 | 108,504 | 89,098 | 82,031 |
| Provision (benefit) for income taxes | 11,475 | 5,454 | $(2,093)$ | 6,950 | 13,474 |
| Net Income | 22,677 | 14,117 | 663 | 16,136 | 29,649 |
| Dividends on preferred stock and accretion of discount | 2,770 | 2,770 | 2,590 | - | - |
| Net income (loss) allocable to common stockholders | 19,907 | 11,347 | $(1,927)$ | 16,136 | 29,649 |
| Earnings (loss) per share allocable to common stockholders: |  |  |  |  |  |
| Basic | 2.31 | 1.48 | (0.30) | 2.62 | 4.69 |
| Diluted | 2.28 | 1.46 | (0.30) | 2.57 | 4.55 |
| Interest rate spread | 3.49 \% | 3.47 \% | 3.10 \% | 2.94 \% | 2.80 \% |
| Net interest margin | 3.60 | 3.62 | 3.30 | 3.13 | 3.09 |
| Efficiency ratio | 66.85 | 63.61 | 69.56 | 65.36 | 62.48 |
| Noninterest income as a percentage of total revenue (6) | 33.34 | 29.16 | 32.21 | 33.74 | 36.69 |
| Return on average assets | 0.56 | 0.37 | 0.02 | 0.50 | 0.98 |
| Return on average equity | 5.96 | 4.21 | 0.24 | 7.30 | 14.34 |
| Average equity to average assets | 9.34 | 8.84 | 7.86 | 6.86 | 6.87 |
| Tangible equity to assets | 8.41 | 8.52 | 7.73 | 5.88 | 6.52 |
| Tangible common equity to assets | 7.18 | 7.18 | 6.31 | 5.88 | 6.52 |
| Ratio of nonperforming assets to total assets | 2.14 | 2.35 | 2.19 | 1.04 | 0.99 |
| (1) Includes loans held-for-sale. |  |  |  |  |  |
| (2) Includes securities available-for-sale and trading. |  |  |  |  |  |
| (3) Includes investments in reverse mortgages |  |  |  |  |  |
| (4) Borrowings consist of FHLB advances, securities sold under agreement to repurchase and other borrowed funds. |  |  |  |  |  |
| (5) WSFS opened five branches, closed one branch and relocated two branches in 2011; opened one branch, closed two branches, acquired and subsequently closed two branches in 2010; opened two branches in 2009; acquired six (keeping four open and closing two) in 2008 and opened three branches and closed one branch in 2007. |  |  |  |  |  |
| 6) Computed on a fully tax-equival | nt basis. |  |  |  |  |

## ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

## OVERVIEW

WSFS Financial Corporation ("the Company," "our Company," "we," "our" or "us") is a thrift holding company headquartered in Wilmington, Delaware. Substantially all of our assets are held by our subsidiary, Wilmington Savings Fund Society, FSB ("WSFS Bank" or the "Bank"). Founded in 1832, we are the seventh oldest bank and trust company in the United States continuously operating under the same name. As a federal savings bank, which was formerly chartered as a state mutual savings bank, we enjoy broader fiduciary powers than most other financial institutions. We have served the residents of the Delaware Valley for over 180 years. We are the largest bank or thrift institution headquartered in Delaware, the third largest financial institution in the state on the basis of total deposits traditionally garnered in-market and among the top 100 trust companies in the country. Our primary market area is the mid-Atlantic region of the United States, which is characterized by a diversified manufacturing and service economy. Our long-term strategy is to serve small and mid-size businesses through loans, deposits, investments, and related financial services, and to gather retail core deposits. Our strategy of "Engaged Associates delivering Stellar Service to create Customer Advocates" focuses on exceeding customer expectations, delivering stellar service and building customer advocacy through highly trained, relationship oriented, friendly, knowledgeable and empowered Associates.

We provide residential and commercial real estate, commercial and consumer lending services, as well as retail deposit and cash management services and trust and wealth management services. Lending activities are funded primarily with retail deposits and borrowings. The Federal Deposit Insurance Corporation ("FDIC") insures our customers' deposits to their legal maximum. We serve our customers primarily from our 49 banking and trust offices located in Delaware (39), Pennsylvania (8), Virginia (1) and Nevada (1) and through our website at www.wsfsbank.com.

We have two consolidated subsidiaries, WSFS Bank and Montchanin Capital Management, Inc. ("Montchanin"). We also have one unconsolidated affiliate, WSFS Capital Trust III ("the Trust"). WSFS Bank has two fully-owned subsidiaries, WSFS Investment Group, Inc. and Monarch Entity Services, LLC ("Monarch"). WSFS Investment Group, Inc. markets various third-party insurance products and securities through the Bank's retail banking system and Monarch provides commercial domicile services which include employees, directors, subleases and registered agent services in Delaware and Nevada.

Montchanin has one consolidated subsidiary, Cypress Capital Management, LLC ("Cypress"). Cypress is a Wilmington-based investment advisory firm serving high net-worth individuals and institutions. Cypress had approximately $\$ 569$ million in assets under management at December 31, 2011.

## RESULTS OF OPERATIONS

We recorded net income of $\$ 22.7$ million for the year ended December 31, 2011, a $61 \%$ increase compared to $\$ 14.1$ million for the year ended December 31, 2010, and a significant increase from $\$ 663,000$ for the year ended December 31, 2009. Income allocable to common stockholders' (after preferred stock dividends) was $\$ 19.9$ million, or $\$ 2.28$ per diluted common share (a $56 \%$ increase in diluted EPS), for the year ended December 31, 2011, compared to income allocable to common shareholders' of $\$ 11.3$ million, or $\$ 1.46$ per diluted common share, and a loss of $\$ 1.9$ million, or $\$ 0.30$ per common share, for the years ended December 31, 2010 and 2009, respectively. Earnings for 2011 were impacted by a lower provision for loan losses which decreased $\$ 13.9$ million to $\$ 28.0$ million. In addition, fiduciary and investment management income increased $\$ 7.1$ million due to the addition of the Christiana Trust division in December of 2010. Partially offsetting these favorable items was an increase of $\$ 18.1$ million in noninterest expenses during 2011. This increase was due to added operating expenses from the addition of Christiana Trust as well as overall franchise growth including the addition of five new branches, the relocation of three branches and the addition of twelve commercial relationship managers and related support staff.

Net Interest Income. Net interest income increased \$5.3 million, or 4\%, to \$126.0 million in 2011 from $\$ 120.7$ million in 2010, while the net interest margin remained essentially flat at $3.60 \%$ in 2011 compared to $3.62 \%$ in 2010. The increase in net interest income was mainly due to $\$ 145.3$ million of growth in average loans which increased to $\$ 2.7$ billion in 2011 . During 2011 we continued our active deposit pricing management which decreased our average cost of deposits by 24 basis points to $0.81 \%$ in 2011 compared to $1.05 \%$ in 2010. In addition, Federal Home Loan Bank Advances were 92 basis points lower in 2011. These favorable variances were partially offset by the decrease in our mortgage-backed securities portfolio yield of 119 basis points to $3.55 \%$ in 2011 compared to $4.74 \%$ in 2010 . The decrease in mortgage-backed securities yields can be attributed to high prepayments and significant sales combined with the continued low rate environment. The yield on interest-earning assets declined by 33 basis points ( $0.33 \%$ ), including loan yields which declined only 10 basis points $(0.10 \%)$, while the rate on interest-bearing liabilities declined by 36 basis points $(0.36 \%)$, including the rate on customer deposits which declined 29 basis points $(0.29 \%)$.

Net interest income increased $\$ 16.1$ million, or $15 \%$, to $\$ 120.7$ million in 2010 compared to $\$ 104.6$ million in 2009. The increase in net interest income was due to the increase in average earning assets as well as a significant increase in net interest margin. Average earning assets increased $\$ 157.4$ million while the net interest margin for 2010 was $3.62 \%$, up 32 basis points ( $0.32 \%$ ) from 2009. During 2010, loan yields remained stable as the prime rate remained unchanged for a large amount of our variable rate loans. We were able to reduce our cost of deposits through our active deposit pricing management and a shift toward lower cost core deposits from higher costing CDs and wholesale funding compared to 2009. The yield on interest-earning assets only declined by 9 basis points ( $0.9 \%$ ), including loan yields which declined only 6 basis points $(0.06 \%)$, while the rate on interest-bearing liabilities declined by 46 basis points $(0.46 \%)$, including the rate on customer deposits which declined 57 basis points ( $0.57 \%$ ).

The following table sets forth certain information regarding changes in net interest income attributable to changes in the volumes of interest-earning assets and interest-bearing liabilities and changes in the rates for the periods indicated. For each category of interest-earning assets and interest-bearing liabilities, information is provided on the changes that are attributable to: (i) changes in volume (change in volume multiplied by prior year rate); (ii) changes in rates (change in rate multiplied by prior year volume on each category); and (iii) net change (the sum of the change in volume and the change in rate). Changes due to the combination of rate and volume changes (changes in volume multiplied by changes in rate) are allocated proportionately between changes in rate and changes in volume.

| Year Ended December 31, | 2011 vs. 2010 |  |  |  |  |  | 2010 vs. 2009 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume |  | Yield/Rate |  | Net |  | Volume |  | Yield/Rate |  | Net |  |
| (Dollars in Thousands) |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest Income: |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate loans | \$ | 267 | \$ | 147 | \$ | 414 | \$ | $(2,084)$ | \$ | 542 | \$ | $(1,542)$ |
| Residential real estate loans |  | $(2,143)$ |  | (894) |  | $(3,037)$ |  | $(2,921)$ |  | $(1,486)$ |  | $(4,407)$ |
| Commercial loans (1) |  | 8,992 |  | $(2,487)$ |  | 6,505 |  | 5,106 |  | (317) |  | 4,789 |
| Consumer loans |  | 312 |  | 381 |  | 693 |  | (335) |  | (406) |  | (741) |
| Mortgage-backed securities |  | 1,038 |  | $(9,093)$ |  | $(8,055)$ |  | 8,029 |  | $(1,377)$ |  | 6,652 |
| Investment securities |  | (48) |  | (243) |  | (291) |  | (9) |  | (75) |  | (84) |
| FHLB Stock and deposits in other banks |  | - |  | 10 |  | 10 |  | - |  | 6 |  | 6 |
| Favorable (unfavorable) |  | 8,418 |  | $(12,179)$ |  | $(3,761)$ |  | 7,786 |  | $(3,113)$ |  | 4,673 |

Interest expense:
Deposits:

| Interest-bearing demand | 90 |  |  | (120) |  | (30) | 87 |  | (300) |  | (213) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Money market |  | 608 |  | $(2,012)$ |  | $(1,404)$ |  | 1,738 |  | $(2,294)$ |  | (556) |
| Savings |  | 324 |  | 647 |  | 971 |  | 30 |  | (57) |  | (27) |
| Customer time deposits |  | 96 |  | $(2,618)$ |  | $(2,522)$ |  | 601 |  | $(6,165)$ |  | $(5,564)$ |
| Brokered certificates of deposits |  | (502) |  | (479) |  | (981) |  | (247) |  | (685) |  | (932) |
| FHLB of Pittsburgh advances |  | 431 |  | $(5,211)$ |  | $(4,780)$ |  | $(2,681)$ |  | (873) |  | $(3,554)$ |
| Trust Preferred borrowings |  | - |  | (15) |  | (15) |  | - |  | (407) |  | (407) |
| Other borrowed funds |  | (506) |  | 140 |  | (366) |  | (265) |  | 164 |  | (101) |
| Unfavorable (favorable) |  | 541 |  | $(9,668)$ |  | $(9,127)$ |  | (737) |  | $(10,617)$ |  | $(11,354)$ |
| Net change, as reported | \$ | 7,877 | \$ | $(2,511)$ |  | 5,366 | \$ | 8,523 | \$ | 7,504 | \$ | 16,027 |

(1) The tax-equivalent income adjustment is related to commercial loans.

The following table provides information regarding the average balances of, and yields/rates on interest-earning assets and interest-bearing liabilities during the periods indicated:

| Year Ended December 31, | 2011 |  |  | 2010 |  | 2009 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average |  | Yield/ | Average |  | Yield/ | Average |  | Yield/ |
|  | Balance | Interest | Rate (1) | Balance | Interest | Rate (1) | Balance | Interest | Rate (1) |

(Dollars in Thousands)

## Assets

Interest-earning assets:
Loans (2) (3):

| Commercial real estate loans | \$ | 742,692 | \$ | 35,174 | 4.74 \% \$ | 737,050 | \$ | 34,760 | 4.72 \% | \$ | 781,433 | \$ | 36,302 | 4.65 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential real estate loans |  | 300,081 |  | 14,335 | 4.78 | 344,140 |  | 17,372 | 5.05 |  | 400,561 |  | 21,779 | 5.44 |
| Commercial loans |  | 1,337,954 |  | 66,321 | 4.97 | 1,160,692 |  | 59,816 | 5.18 |  | 1,063,339 |  | 55,027 | 5.21 |
| Consumer loans |  | 300,703 |  | 15,092 | 5.02 | 294,288 |  | 14,399 | 4.89 |  | 301,234 |  | 15,140 | 5.03 |
| Total loans |  | 2,681,430 |  | 130,922 | 4.92 | 2,536,170 |  | 126,347 | 5.02 |  | 2,546,567 |  | 128,248 | 5.08 |
| Mortgage-backed securities (4) |  | 765,027 |  | 27,157 | 3.55 | 742,482 |  | 35,212 | 4.74 |  | 574,176 |  | 28,560 | 4.97 |
| Investment securities (4) (5) |  | 44,428 |  | 547 | 1.23 | 47,255 |  | 838 | 1.77 |  | 47,710 |  | 922 | 1.93 |
| Other interest-earning assets |  | 36,707 |  | 16 | 0.04 | 39,790 |  | 6 | 0.02 |  | 39,839 |  | - | - |
| Total interest-earning assets |  | 3,527,592 |  | 158,642 | 4.53 | 3,365,697 |  | 162,403 | 4.86 |  | 3,208,292 |  | 157,730 | 4.95 |
| Allowance for loan losses |  | ( 57,325 ) |  |  |  | ( 61,104 ) |  |  |  |  | ( 40,731) |  |  |  |
| Cash and due from banks |  | 65,147 |  |  |  | 59,900 |  |  |  |  | 57,396 |  |  |  |
| Cash in non-owned ATMs |  | 347,885 |  |  |  | 262,832 |  |  |  |  | 204,912 |  |  |  |
| Bank-owned life insurance |  | 63,971 |  |  |  | 60,880 |  |  |  |  | 59,750 |  |  |  |
| Other noninterest-earning assets |  | 123,626 |  |  |  | 107,961 |  |  |  |  | 94,213 |  |  |  |
| Total assets | \$ | 4,070,896 |  |  | \$ | 3,796,166 |  |  |  | \$ | 3,583,832 |  |  |  |

Liabilities and Stockholders' Equity
Interest-bearing liabilities:
Interest-bearing deposits:
Interest-bearing demand
Money market
Savings
Customer time deposits
Total interest-bearing customer deposits
Brokered certificates of deposit

Total interest-bearing deposits
FHLB of Pittsburgh advances
Trust preferred borrowings
Other borrowed funds
Total interest-bearing liabilities
Noninterest-bearing demand deposits
Other noninterest-bearing liabilities
Stockholders' equity
Total liabilities and stockholders' equity

(1) Weighted average yields have been computed on a tax-equivalent basis using a $35 \%$ effective tax rate.
(2) Nonperforming loans are included in average balance computations.
(3) Balances are reflected net of unearned income.
(4) Includes securities available-for-sale at fair value.
(5) Includes reverse mortgages

Provision for Loan Losses. We maintain an allowance for loan losses at an appropriate level based on our assessment of the estimable and probable losses in the loan portfolio, pursuant to accounting literature, which is discussed further in the "Nonperforming Assets" section of this Management's Discussion and Analysis. Our evaluation is based upon a review of the portfolio and requires significant judgment. For the year ended December 31, 2011, we recorded a provision for loan losses of $\$ 28.0$ million compared to $\$ 41.9$ million in 2010 and $\$ 47.8$ million in 2009. This decrease was due to a number of factors, including the change in our portfolio mix, a decline in impaired loans and the stabilization of the economy and real estate valuations during 2011.

Noninterest Income. Noninterest income increased to $\$ 63.6$ million in 2011 from $\$ 50.1$ million in 2010. Excluding the impact of net securities gains in both periods and $\$ 1.2$ million in unanticipated BOLI income in 2011, noninterest income increased by $\$ 8.5$ million, or $17 \%$. Noninterest income increased $\$ 7.1$ million in fiduciary and investment management income resulting primarily from the December 2010 acquisition of Christiana bank \& Trust ("CB\&T"). In addition, increases in credit/debit card and ATM fees and deposit service charges, resulting from increased volume and franchise growth and exceeded year-overyear declines in mortgage banking revenues.

Noninterest income was essentially unchanged at $\$ 50.1$ million in 2010 compared to $\$ 50.2$ million for 2009. The $\$ 1.8$ million decrease in loan fees in 2010 was mainly attributable to the wind down of $1^{\text {st }}$ Reverse Financial Services, LLC during 2009, which produced no loan fees from this business in 2010. In addition, net gains on sales of securities decreased by $\$ 2.4$ million in 2010 compared to 2009 , but still reflected $\$ 1.0$ million of net gains in 2010 despite the sale of nearly all of our downgraded MBS. Increases in several items essentially offset these decreases, including an increase of $\$ 2.4$ million in credit/debit card and ATM income during 2010. This increase was primarily due to growth in prime-based bailment fees at Cash Connect (our ATM division). In addition, fiduciary and investment management income increased $\$ 1.2$ million during 2010 resulting from our acquisition of CB\&T in the fourth quarter of 2010 as well as growth of our existing wealth management and investment businesses during the year.

Noninterest Expenses. Noninterest expense increased to $\$ 127.5$ million in 2011 from $\$ 109.3$ million in 2010. Excluding the CB\&T integration costs of $\$ 780,000$ in 2011 and $\$ 1.7$ million in 2010, noninterest expenses increased by $\$ 19.0$ million, or $18 \%$, over 2010. During the year, loan workout and OREO expenses increased $\$ 2.4$ million and included the impact from bulk sales of OREO and readying other problem assets under agreement of sale for disposition in early 2012. Marketing expenses also increased by $\$ 1.1$ million mainly due to our "Right Here" marketing campaign in the third quarter of 2011. The remaining increase in expenses over the prior year was the result of normal ongoing operational costs related to the CB\&T acquisition, organic franchise growth including the opening, relocation and renovation of eight branches, the hiring of additional commercial relationship managers (and the full year of impact for 2010 adds) and related infrastructure and support costs.

Noninterest expenses increased $\$ 828,000$ during 2010 compared to 2009. During 2009 there were $\$ 6.1$ million of non-routine items. Excluding the non-routine items, the increase in expenses was the result of higher FDIC expense during 2010 mainly due to increased deposit balances during the year. In addition, loan workout and OREO expenses increased, as we continued our active asset disposition efforts and prudent writedowns to expected realizable values. Otherwise, increases in expense items reflect the early stages of the thoughtful and aggressive growth efforts we had taken to pursue the significant opportunities in our market. Examples of this growth were increased expenses related to the addition of eight new relationship managers and the related support staff during the year. Further, during 2010 we completed five new, relocated or renovated branch offices, as well as made preparations for several additional or renovated offices during 2011.

Income Taxes. We recorded $\$ 11.5$ million of tax expense for the year ended December 31, 2011 compared to tax expense of $\$ 5.5$ million and a tax benefit of $\$ 2.1$ million for the years ended December 31, 2010 and 2009, respectively. The effective tax rates for the years ended December 31, 2011, 2010 and 2009 were $33.6 \%, 27.9 \%$ and $146.4 \%$, respectively. The 2011 and 2010 expense reflect tax benefits of $\$ 378,000$
and $\$ 882,000$ respectively, resulting from net reductions in unrecognized tax benefits for those years. The 2009 tax benefit is a result of our pre-tax operating loss, combined with tax free income and a reduction in unrecognized tax benefits during the year. Volatility in effective tax rates is impacted by the level of pretax income or loss, combined with the amount of tax-free income as well as the effects of unrecognized tax benefits. The provision for income taxes includes federal, state and local income taxes that are currently payable or deferred because of temporary differences between the financial reporting basis and the tax reporting basis of the assets and liabilities.

## FINANCIAL CONDITION

Total assets increased $\$ 335.5$ million, or $8 \%$ to $\$ 4.3$ billion as of December 31, 2011 compared to $\$ 4.0$ billion as of December 31, 2010. Included in this increase was a $\$ 136.9$ million, or $5 \%$, increase in net loans, and a $\$ 115.9$ million, or $16 \%$, increase in investments in mortgage-backed securities. In addition, we had a $\$ 91.3$ million increase in cash and cash equivalents, mainly due to higher cash balances in non-owned ATMs from our Cash Connect division. Total liabilities increased $\$ 311.2$ million during the year to $\$ 3.9$ billion at December 31, 2011. This increase was primarily the result of an increase in customer deposits of $\$ 285.7$ million, or $11 \%$.

Cash in non-owned ATMs. During 2011, cash in non-owned ATMs managed by Cash Connect, our ATM unit, increased $\$ 70.5$ million, or $22 \%$. Cash Connect serviced nearly 12,000 ATMs at December 31, 2011 of which more than 400 were WSFS-owned and were operated to serve customers in our markets.

Mortgage-backed Securities. Investments in mortgage-backed securities increased $\$ 115.9$ million to $\$ 829.2$ million during 2011. Purchases of $\$ 607.0$ million were partially offset by sales and paydowns of $\$ 499.5$ million during 2011. Our mortgage-backed securities are predominantly of short duration with a weighted average duration of 3.6 years at December 31, 2011.

Investment Securities. Our investment securities are comprised mostly of Government Sponsored Entities ("GSE") securities with maturities of less than four years. We own no Collateralized Debt Obligations, Bank Trust Preferred, Agency Preferred securities or equity securities in other FDIC insured banks or thrifts.

Loans, net. Net loans (including those held for sale) increased $\$ 136.9$ million, or 5\%, during 2011. Loan growth included increases of $\$ 221.7$ million, or $18 \%$, in commercial and industrial loans. This increase was partially offset by the intentional decline of $\$ 34.6$ million, or $25 \%$, in construction loan balances during 2011. In addition, residential mortgage loans decreased by $\$ 34.8$ million, or $11 \%$, mainly due to our strategy to originate then sell these loans in the secondary market to generate fee income.

Goodwill and Intangibles. Goodwill and intangibles remained essentially flat during 2011.
Customer Deposits. Customer deposits increased $\$ 285.7$ million, or $11 \%$, during 2011 to $\$ 2.8$ billion. Core deposit relationships (demand deposits, money market and savings accounts) increased $\$ 309.1$ million, or $31 \%$, during the year. Jumbo certificates of deposits increased $\$ 49.5$ million, or $17 \%$, and customer time deposits (CDs under $\$ 100,000$ ) decreased $\$ 72.8$ million, or $15 \%$, in 2011. The table below depicts the changes in customer deposits during the last three years:


Borrowings and Brokered Deposits. Borrowing and brokered deposits increased by $\$ 14.8$ million, or $2 \%$, during 2011. Included in the increase was $\$ 38.8$ million, or $16 \%$, of brokered deposits and $\$ 49.7$ million, or $10 \%$, in Federal Home Loan Bank advances. Partially offsetting these increases was a decrease of $\$ 23.7$ million, or $26 \%$, in other borrowed funds and $\$ 50.0$ million, or $50 \%$, in Federal funds purchased and securities sold under agreements to repurchase.

Stockholders' Equity. Stockholders' equity increased $\$ 24.3$ million, or $6.6 \%$, to $\$ 392.1$ million at December 31, 2011. Retained earnings increased $\$ 15.8$ million, or $4 \%$, to $\$ 408.9$ million as a result of earnings from the year less dividends paid. In addition, other comprehensive income increased $\$ 4.7$ million, or $72 \%$, during 2011, due to an increase in unrealized gains on available-for-sale securities.

## ASSET/LIABILITY MANAGEMENT

Our primary asset/liability management goal is to optimize long term net interest income opportunities within the constraints of managing interest rate risk, ensuring adequate liquidity and funding and maintaining a strong capital base.

In general, interest rate risk is mitigated by closely matching the maturities or repricing periods of interest-sensitive assets and liabilities to ensure a favorable interest rate spread. We regularly review our interestrate sensitivity, and use a variety of strategies as needed to adjust that sensitivity within acceptable tolerance ranges established by management and the Board of Directors. Changing the relative proportions of fixed-rate and adjustable-rate assets and liabilities is one of our primary strategies to accomplish this objective.

The matching of assets and liabilities may be analyzed by examining the extent to which such assets and liabilities are "interest-rate sensitive" and by monitoring our interest-sensitivity gap. An interest-sensitivity gap is considered positive when the amount of interest-rate sensitive assets exceeds the amount of interest-rate sensitive liabilities repricing within a defined period, and is considered negative when the amount of interest-rate sensitive liabilities exceeds the amount of interest-rate sensitive assets repricing within a defined period.

For additional information related to interest rate sensitivity, see Item 7a. Quantitative and Qualitative Disclosures About Market Risk.

The repricing and maturities of our interest-rate sensitive assets and interest-rate sensitive liabilities at December 31, 2011 are shown in the following table:

|  | Less than <br> One Year | One to <br> Five Years | Over <br> Five Years | Total |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (Dollars in Thousands) |  |  |  |  |  |
| Interest-rate sensitive assets: | $\$ 1,173,700$ | $\$$ | 161,430 | $\$$ | 54,589 |
| Commercial loans (2) | 719,332 | $1,389,719$ |  |  |  |
| Real estate loans (1) (2) | 203,602 | 84,178 | $1,007,112$ |  |  |
| Mortgage-backed securities | 261,270 | 432,233 | 135,722 | 829,225 |  |
| Consumer loans (2) | 215,853 | 46,628 | 28,498 | 290,979 |  |
| Investment securities | 9,562 | 30,898 | 37,875 | 78,335 |  |
| Loans held-for-sale (2) | 10,235 | - | - | 10,235 |  |
|  | $2,389,952$ | 874,791 | 340,862 | $3,605,605$ |  |
| Interest-rate sensitive liabilities: |  |  |  |  |  |
| Money market and interest-bearing demand deposits | 860,413 | - | 334,652 | $1,195,065$ |  |
| Retail certificates of deposits | 198,466 | 119,241 | 892 | 318,599 |  |
| FHLB advances | 327,553 | 211,129 | - | 538,682 |  |
| Savings deposits | 184,417 |  | - | 183,973 | 368,390 |
| Brokered certificates of deposit | 287,429 | 381 | - | 287,810 |  |
| Other borrowed funds | 92,925 | 25,002 | - | 117,927 |  |
| Jumbo certificates of deposit | 254,583 | 91,985 | - | 346,568 |  |
| IRA certificates of deposit | 51,241 | 36,943 | 5,244 | 93,428 |  |
| Trust preferred borrowings | 67,011 |  | - | - | 67,011 |
| Total Interest Sensitive Liabilities | $2,324,038$ | 484,681 | 524,761 | $3,333,480$ |  |
| (Deficiency) excess of interest-rate sensitive assets |  |  |  |  |  |
| over interest-rate liabilities ("interest-rate sensitive gap") | $\$$ | 65,914 | $\$$ | 390,110 | $\$$ |

One-year interest-rate sensitive assets/
Interest-rate sensitive liabilities
102.84 \%

One-year interest-rate sensitive gap as a
Percent of total assets
(1) Includes commercial mortgage, construction, and residential mortgage loans
(2) Loan balances exclude nonaccruing loans, deferred fees and costs

Generally, during a period of rising interest rates, a positive gap would result in an increase in net interest income while a negative gap would adversely affect net interest income. Conversely, during a period of falling rates, a positive gap would result in a decrease in net interest income while a negative gap would augment net interest income. However, the interest-sensitivity table does not provide a comprehensive representation of the impact of interest rate changes on net interest income. Each category of assets or liabilities will not be affected equally or simultaneously by changes in the general level of interest rates. Even assets and liabilities which contractually reprice within the rate period may not, in fact, reprice at the same price, at the same time or with the same frequency. It is also important to consider that the table represents a specific point in time. Variations can occur as we adjust our interest-sensitivity position throughout the year.

To provide a more accurate position of our one-year gap, certain deposit classifications are based on the interest-rate sensitive attributes and not on the contractual repricing characteristics of these deposits. We estimate, based on historical trends of our deposit accounts, that $75 \%$ of our money market deposits, $50 \%$ of our interestbearing demand deposits and $50 \%$ of our savings deposits are sensitive to interest rate changes. Accordingly, these interest-sensitive portions are classified in the "Less than One Year" category with the remainder in the "Over Five Years" category.

Deposit rates other than time deposit rates are variable. Changes in deposit rates are generally subject to local market conditions and our discretion and are not indexed to any particular rate.

## REVERSE MORTGAGES

We hold an investment in reverse mortgages of $\$(646,000)$ at December 31, 2011 representing a second-lien participation in 14 reverse mortgages with a third party. These loans were originated in the early 1990s.

These reverse mortgage loans are contracts that require the lender to make monthly advances throughout each borrower's life or until each borrower relocates, prepays or the home is sold, at which time the loan becomes due and payable. Reverse mortgages are nonrecourse obligations, which means that the loan repayments are generally limited to the net sale proceeds of the borrower's residence.

We account for our investment in reverse mortgages by estimating the value of the future cash flows on the reverse mortgages at a rate deemed appropriate for these mortgages, based on the market rate for similar collateral. Actual cash flows from these mortgage loans can result in volatility in the recorded value of reverse mortgage assets. As a result, income varies significantly from reporting period to reporting period. For the year ended December 31, 2011, we recorded a negative $\$ 137,000$ in interest income on reverse mortgages as compared to a negative $\$ 287,000$ in 2010 and a negative $\$ 464,000$ in 2009 . The results for all three years were primarily due to the decrease in the values of the properties securing these mortgages, based on annual reevaluation and generally consistent with the decrease in home values over the past three years.

The projected cash flows depend on assumptions about life expectancy of the mortgagees and the future changes in collateral values. Projecting the changes in collateral values is one of the factors affecting the volatility of reverse mortgage values. The current assumptions include a short-term annual depreciation rate of zero in the first year, and a long-term annual appreciation rate of $0.5 \%$ in future years. If the long-term appreciation rate was increased or decreased by $1 \%$, the impact on income would not be material.

We also hold $\$ 12.4$ million fair value in BBB+ rated mortgage-backed securities classified as trading. Further, we have Class "O" Certificates issued in connection with securities consisting of a portfolio of reverse mortgages we previously owned. On July 15, 2011, we purchased $100 \%$ of the SASCO 2002-RM1 Class O certificates for $\$ 2.5$ million from a third party. As of December, 31 2011, the market value of the SASCO 2002RM1 O securities was $\$ 3.9$ million, with $\$ 265,000$ of this change in market value reflected in interest income and the remaining $\$ 1.2$ million in other comprehensive income. A model from the Bank's reverse mortgage consultant uses the income approach as described in ASC 820-10-35-32. The model is a present value cash flow model, consistent with ASC 820-10-55-5 which describes the components of a present value measurement. The model incorporates the projected cash flows of the notes and then discounts these cash flows using a rate that is commensurate with the risk adjusted rate. The inputs to the model reflect our expectations of what other market participants would use in pricing this asset in a current transaction and therefore is consistent with ASC 820 that sets out an exit price methodology for determining fair value.

## NONPERFORMING ASSETS

Nonperforming assets, which include nonaccruing loans, nonperforming real estate investments and assets acquired through foreclosure and troubled debt restructurings, can negatively affect our results of operations. Nonaccruing loans are those on which the accrual of interest has ceased. Loans are placed on nonaccrual status immediately if, in the opinion of management, collection is doubtful, or when principal or interest is past due 90 days or more and the value of the collateral is insufficient to cover principal and interest. Interest accrued but not collected at the date a loan is placed on nonaccrual status is reversed and charged against interest income. In addition, the amortization of net deferred loan fees is suspended when a loan is placed on nonaccrual status. Subsequent cash receipts are applied either to the outstanding principal balance or recorded as interest income, depending on management's assessment of the ultimate collectability of principal and interest. Past due loans are defined as loans contractually past due 90 days or more as to principal or interest payments but which remain in accrual status because they are considered well secured and in the process of collection.

The following table shows our nonperforming assets and past due loans at the dates indicated:

| At December 31, |  | 2011 |  | 2010 |  | 2009 |  | 2008 |  | 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in Thousands) |  |  |  |  |  |  |  |  |  |  |
| Nonaccruing loans: |  |  |  |  |  |  |  |  |  |  |
| Commercial mortgages | \$ | 15,814 | \$ | 9,490 | \$ | 1,021 | \$ | 5,748 | \$ | 3,873 |
| Construction |  | 22,124 |  | 30,260 |  | 44,680 |  | 16,595 |  | 6,794 |
| Commercial |  | 23,080 |  | 21,577 |  | 9,463 |  | 986 |  | 17,187 |
| Residential mortgages |  | 9,057 |  | 11,739 |  | 9,959 |  | 4,753 |  | 2,417 |
| Consumer |  | 1,018 |  | 3,701 |  | 818 |  | 352 |  | 835 |
| Total nonaccruing loans |  | 71,093 |  | 76,767 |  | 65,941 |  | 28,434 |  | 31,106 |
| Assets acquired through foreclosure |  | 11,695 |  | 9,024 |  | 8,945 |  | 4,471 |  | 703 |
| Restructured loans (1) |  | 8,887 |  | 7,107 |  | 7,274 |  | 2,855 |  | - |
| Total nonperforming assets | \$ | 91,675 | \$ | 92,898 | \$ | 82,160 | \$ | 35,760 | \$ | 31,809 |
| Past due loans: |  |  |  |  |  |  |  |  |  |  |
| Residential mortgages | \$ | 887 | \$ | 465 | \$ | 1,221 | \$ | 1,313 | \$ | 388 |
| Commercial and commercial mortgages |  | 78 |  | - |  | 105 |  | - |  | 14 |
| Consumer |  | - |  | - |  | 97 |  | 26 |  | 173 |
| Total past due loans | \$ | 965 | \$ | 465 | \$ | 1,423 | \$ | 1,339 | \$ | 575 |
| Ratio of nonaccruing loans to total loans (2) |  | 2.58 \% |  | 2.93 \% |  | 2.61 \% |  | 1.15 \% |  | 1.38 \% |
| Ratio of allowance for loan losses to gross loans (2) |  | 1.92 |  | 2.30 |  | 2.12 |  | 1.26 |  | 1.12 |
| Ratio of nonperforming assets to total assets |  | 2.14 |  | 2.35 |  | 2.19 |  | 1.04 |  | 0.99 |
| Ratio of loan loss allowance to nonaccruing loans |  | 74.66 |  | 78.60 |  | 81.05 |  | 109.69 |  | 83.55 |
| (1) Accruing Loans; Nonaccruing TDRs are included in their respective <br> (2) Total loans exclude loans held-for-sale. | (1) | of nonaccru |  | ns. |  |  |  |  |  |  |

Nonperforming assets decreased $\$ 1.2$ million from December 31, 2010 to December 31, 2011. As a result of decreases and asset growth, nonperforming assets as a ratio of total assets decreased to $2.14 \%$ at December 31, 2011 from $2.35 \%$ at December 31, 2010. This decrease was mainly due to a reduction in nonperforming construction loans of $\$ 8.1$ million and a $\$ 5.3$ million decrease in residential and consumer nonperforming loans. These decreases were partially offset by increases in new commercial mortgage and C\&I nonperforming loans of $\$ 6.3$ million and $\$ 1.5$ million, respectively. In addition, assets acquired through foreclosure increased $\$ 2.7$ million to $\$ 11.7$ million at December 31, 2011 compared to $\$ 9.0$ million at December 31, 2010. The overall decrease in nonperforming assets is a result of our proactive credit management and active resolution of problem assets. However, while we have seen some improvement in nonperforming assets and their related loan workout and OREO costs, future balances and related costs are expected to be volatile as a result of the current economic conditions.

Our accruing restructured loans at December 31, 2011 increased to $\$ 8.9$ million compared to $\$ 7.1$ million at December 31, 2010. Concessions on these loans consisted mainly of forbearance agreements, reduction in interest rates and extensions of maturities. Nonaccruing restructured loans remain in nonaccrual status until there has been a period of sustained historical repayment performance for a reasonable period, usually six months.

The following table provides an analysis of the change in the balance of nonperforming assets during the last three years:

| Year Ended December 31, | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Beginning balance | \$ | 92,898 | \$ | 82,160 | \$ | 35,760 |
| Additions |  | 89,842 |  | 89,876 |  | 100,925 |
| Collections |  | $(40,695)$ |  | $(38,459)$ |  | $(19,133)$ |
| Transfers to accrual |  | $(8,474)$ |  | $(1,077)$ |  | $(6,236)$ |
| Charge-offs/write-downs |  | $(41,896)$ |  | $(39,602)$ |  | $(29,156)$ |
| Ending balance | \$ | 91,675 | \$ | 92,898 | \$ | 82,160 |

As of December 31, 2011, we had $\$ 133.7$ million of loans, which although performing at that date, required increased supervision and review, and may, depending on the economic environment and other factors, become nonperforming assets in future periods. The amount of such loans at December 31, 2010 was $\$ 108.0$ million. The majority of these loans are secured by commercial real estate, with others being secured by residential real estate, inventory and receivables.

At December 31, 2011, we did not have a material amount of loans not classified as non-accrual, 90 days past due or restructured but where known information about possible credit problems of borrowers caused us to have serious concerns as to the ability of the borrowers to comply with present loan repayment terms and may result in disclosure as non-accrual, 90 days past due or restructured.

Allowance for Loan Losses. We maintain allowances for loan losses and charge losses to these allowances when such losses are realized. The determination of the allowance for loan losses requires significant judgment reflecting our best estimate of impairment related to specifically identified loans as well as probable loan losses in the remaining loan portfolio. Our evaluation is based upon a continuing review of these portfolios.

The formula allowances for commercial loans are calculated by applying estimated loss factors to outstanding loans based on the internal risk grade of loans. For low risk commercial and commercial real estate loans the portfolio is pooled, based on internal risk grade, and, as a starting point, estimates are generally based on a five-year net charge-off history. Higher risk and criticized loans have loss factors that are derived from an analysis of both the probability of default and the estimate of loss should default occur. Loss adjustment factors are then applied to the historical data based on criteria discussed below. As a result, changes in risk grades of both performing and nonperforming loans affect the amount of the formula allowance.

Pooled loans are usually smaller, not-individually-graded and homogeneous in nature, such as consumer installment loans and residential mortgages. Loan loss allowances for pooled loans are first based on a five-year net charge-off history. The average loss percentage per homogeneous pool is based on the product of the average annual historical loss rate and the homogeneous pool balances. These separate risk pools are then assigned a reserve for losses based upon the expected duration of that pool and this historical loss information and loss adjustment factors.

Adjustments to historical losses are based upon our evaluation of various current conditions including those listed below:

- General economic and business conditions affecting our key lending areas
- $\quad$ Credit quality trends
- Recent loss experience in particular segments of the portfolio
- Collateral values and loan-to-value ratios
- Loan volumes and concentrations, including changes in mix
- $\quad$ Seasoning of the loan portfolio
- Specific industry conditions within portfolio segments
- Bank regulatory examination results
- Other factors, including changes in quality of the loan origination, servicing and risk management processes

Our loan officers and risk managers meet at least quarterly to discuss and review the conditions and risks associated with certain individual loans. We also have an internal loan review function that oversees and examines our internal ratings. We have an internal loan rating system with twelve categories of loan ratings, which is used to evaluate our commercial loans.

Specific reserves are established, when appropriate, for certain loans in cases where we have identified significant conditions or circumstances related to a specific credit that we believe indicate the loan is impaired. We analyze all loans for impairment in accordance with the provisions of FASB ASC 310, Receivables (Formerly SFAS No. 114, Accounting for Creditors for Impairment of a Loan). The impairment adjustments are
made in the form of a related reserve and/or charge-offs. For additional information related to the allowance for loan losses, see Note 6 to the Consolidated Financial Statements.

In addition, we regularly contract with third-party loan review experts to review portions of the portfolio. Further, various regulatory agencies, as an integral part of their examination process, periodically review our allowance for such losses. We also give consideration to the results of these regulatory agency examinations.

We established our loan loss allowance in accordance with guidance provided in the Securities and Exchange Commission's Staff Accounting Bulletin 102 (SAB 102). Its methodology for assessing the appropriateness of the allowance consists of several key elements which include: specific allowances for identified problem loans; formula allowances for commercial and commercial real estate loans; and allowances for pooled homogeneous loans.

During 2011, changes to our allowance for loan loss methodology included a reduction in our business cycle periods from ten years to five years. As a result of this change, we also revised our adjustment factors to include the impact of this shorter credit cycle. Further, we completed a risk recalibration project with a goal of recalibrating our loan rating classifications to current Office of the Comptroller of the Currency and Federal Reserve Board standards (discussed further under credit quality indicators in Note 6 to the Consolidate Financial Statements). The combined impact of these changes did not have a material impact on the allowance for loan loss during 2011.

The table below represents a summary of changes in the allowance for loan losses during the periods indicated:

| Year Ended December 31, | $\mathbf{2 0 1 1}$ | 2010 | 2009 | 2008 | 2007 |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (Dollars in Thousands) |  |  |  |  |  |  |
| Beginning balance | $\mathbf{6 0 , 3 3 9}$ | $\$$ | 53,446 | $\$$ | 31,189 | $\$$ |
| Provision for loan losses |  | $\mathbf{2 7 , 9 9 6}$ | 41,883 |  | 25,252 | $\$ 7,811$ |
| 23,024 | 5,021 |  |  |  |  |  |
| Charge-offs: |  |  |  |  |  |  |
| Commercial Mortgage | $\mathbf{7 , 4 4 6}$ | 3,902 | 1,453 | 1,421 |  |  |
| Construction | $\mathbf{1 1 , 6 0 2}$ | 14,972 | 14,479 | 10,774 | 1,398 |  |
| Commercial | $\mathbf{9 , 4 1 9}$ | 9,458 | 5,796 | 1,992 | 4,379 |  |
| Residential real estate | $\mathbf{3 , 1 6 5}$ | 2,241 | 1,164 | 628 | 41 |  |
| Overdrafts | $\mathbf{8 6 9}$ | 1,019 | 1,216 | 1,327 | 1,441 |  |
| Consumer | $\mathbf{5 , 3 3 2}$ | 5,974 | 2,458 | 1,697 | 790 |  |
| Total charge-offs | $\mathbf{3 7 , 8 3 3}$ | 37,566 | 26,566 | 17,839 | 8,049 |  |


| Recoveries: |  |
| :--- | ---: |
| Commercial Mortgage | $\mathbf{3 3 4}$ |
| Construction | $\mathbf{5 8 2}$ |
| Commercial (1) | $\mathbf{8 9 7}$ |
| Residential real estate | $\mathbf{2 1 1}$ |
| Overdrafts | $\mathbf{3 4 8}$ |
| Consumer | $\mathbf{2 0 6}$ |
| Total recoveries | $\mathbf{2 , 5 7 8}$ |


| 126 | 4 | - | 117 |
| ---: | ---: | ---: | ---: |
| 1,495 | 375 | 12 | 10 |
| 375 | 150 | 100 | 173 |
| 26 | 38 | 7 | 11 |
| 375 | 380 | 384 | 446 |
| 179 | 65 | 249 | 139 |
| 2,576 | 1,012 | 752 | 896 |

portfolio, could be sold to provide cash to fund new loans. In addition, during the year ended December 31, 2011, $\$ 76.3$ million in cash was provided by operating activities.

We have a policy that separately addresses liquidity, and we monitor our adherence to policy limits. As part of the liquidity management process, we also monitor our available wholesale funding capacity. At December 31, 2011, we had $\$ 442.4$ million in funding capacity at the Federal Home Loan Bank of Pittsburgh. Also, liquidity risk management is a primary area of examination by the banking regulators.

We have not used, and have no intention of using, any significant off balance sheet financing arrangement for liquidity management purposes. Our financial instruments with off balance sheet risk are limited to obligations to fund loans to customers pursuant to existing commitments, obligations of letters of credit and swap guarantees. In addition, we have not had, and have no intention of having, any significant transactions, arrangements or other relationships with any unconsolidated, limited purpose entities that could materially affect our liquidity or capital resources.

## CAPITAL RESOURCES

Under guidelines issued by banking regulators, savings institutions such as the Bank must maintain "tangible" capital equal to $1.5 \%$ of adjusted total assets, "core" capital equal to $4.0 \%$ of adjusted total assets, "Tier 1" capital equal to $4.0 \%$ of risk weighted assets and "total" or "risk-based" capital (a combination of core and "supplementary" capital) equal to $8.0 \%$ of risk-weighted assets. Failure to meet minimum capital requirements can initiate certain mandatory actions and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material effect on our financial statements. In light of the current economic conditions, we feel it is appropriate to hold a capital cushion well in excess of these limits.

The Federal Deposit Insurance Corporation Improvement Act (FDICIA), as well as other requirements, established five capital tiers: well-capitalized, adequately-capitalized, under-capitalized, significantly undercapitalized, and critically under-capitalized. A depository institution's capital tier depends upon its capital levels in relation to various relevant capital measures, which include leverage and risk-based capital measures and certain other factors. Depository institutions that are not classified as well-capitalized are subject to various restrictions regarding capital distributions, payment of management fees, acceptance of brokered deposits and other operating activities.

At December 31, 2011, we are classified as well-capitalized, the highest regulatory defined level, and in compliance with all regulatory capital requirements. Additional information concerning our regulatory capital compliance is included in Note 10 to the Consolidated Financial Statements.

Since 1996, the Board of Directors has approved several stock repurchase programs to acquire common stock outstanding. We did not acquire any shares in 2011 or 2010. At December 31, 2011, we held 9.6 million shares of our common stock as treasury shares. At December 31, 2011, we had 506,000 shares remaining under our current share repurchase authorization, although, as discussed below, due to our participation in the Capital Purchase Plan, we cannot repurchase any shares without the prior approval of the U.S. Treasury.

In 2009, under the U.S. Treasury's Capital Purchase Plan ("CPP"), we issued and sold 52,625 shares of senior preferred stock to the U.S. Treasury, having a liquidation amount equal to $\$ 1,000$ per share, or $\$ 52.6$ million, as well as a 10-year warrant to purchase 175,100 shares of common stock at an exercise price of $\$ 45.08$. As part of the CPP program, any share repurchases or increase in the dividend level from the September 2008 quarterly payment of $\$ 0.12$ per share, must be approved by the U.S. Treasury. Additional information concerning the CPP is included in Note 22 to the Consolidated Financial Statements.

We completed a private placement to Peninsula Investment Partners, L.P. (Peninsula) in 2009, pursuant to which we issued and sold 862,069 shares of common stock for a total purchase price of $\$ 25.0$ million, and a 10 -year warrant to purchase 129,310 shares of our common stock at an exercise price of $\$ 29.00$ per share.

During 2011, as part of dissolution of Peninsula, all shares were distributed on a pro-rata basis to the fund holders of Peninsula with the warrants being transferred to Peninsula's managing partner. Additional information concerning the Peninsula transaction is included in Note 21 to the Consolidated Financial Statements.

In August of 2010, we completed an underwritten public offering of 1,370,000 shares of common stock, and raised $\$ 47.1$ million, net of $\$ 2.9$ million of costs.

## OFF BALANCE SHEET ARRANGEMENTS

We have no off balance sheet arrangements that currently have, or are reasonably likely to have, a material future effect on our financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources.

## CONTRACTUAL OBLIGATIONS

At December 31, 2011, we had contractual obligations relating to operating leases, long-term debt, data processing and credit obligations. These obligations are summarized below. See Notes 7, 9 and 14 to the Consolidated Financial Statements for further discussion.

|  | Total |  | Less than <br> One Year |  | One to Three Years | Three to Five Years | Over <br> 5 Years |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |  |  |
| Operating lease obligations | \$ | 191,610 | \$ | 7,551 | \$ 14,652 | \$ 13,955 |  | \$ 155,452 |
| Long-term debt obligations |  | 538,682 |  | 320,539 | 218,143 | - |  | - |
| Data processing contracts |  | 7,648 |  | 2,769 | 4,230 | 649 |  | - |
| Credit obligations |  | 686,609 |  | 686,609 | - | - |  |  |
| Total | \$ | 1,424,549 | \$ | 1,017,468 | \$ 237,025 | \$ 14,604 |  | \$ 155,452 |

## IMPACT OF INFLATION AND CHANGING PRICES

Our Consolidated Financial Statements have been prepared in accordance with U.S. generally accepted accounting principles, which require the measurement of financial position and operating results in terms of historical dollars without consideration of the changes in the relative purchasing power of money over time due to inflation. The impact of inflation is reflected in the increased costs of our operations. Unlike most industrial companies, nearly all of our assets and liabilities are monetary. As a result, interest rates have a greater impact on our performance than do the effects of general levels of inflation. Interest rates do not necessarily move in the same direction or the same extent as the price of goods and services.

## RECENT LEGISLATION

On February 17, 2009, the American Recovery and Reinvestment Act of 2009 ("ARRA") was signed into law by President Obama. The ARRA includes a wide variety of programs intended to stimulate the economy and provide for extensive infrastructure, energy, health, and education needs. In addition, the ARRA imposes certain new executive compensation and corporate expenditure limits on all current and future TARP recipients until the institution has repaid the U.S. Treasury, which is now permitted under the ARRA without penalty and without the need to raise new capital, subject to the U.S. Treasury's consultation with the recipient's appropriate regulatory agency.

On November 12, 2009, the FDIC adopted a final ruling that required banks to prepay their estimated quarterly risk-based assessments for the $4^{\text {th }}$ quarter of 2009 and for all of 2010 through 2012. In addition the FDIC board voted to adopt a uniform three-basis point increase in assessment rates effective January 1, 2011. Prepayment of the assessments allowed the industry to strengthen the cash position of the Deposit Insurance Fund (DIF) immediately while allowing the capital impact to be felt over time as the industry's financial
condition improves. We have paid our estimated assessment for 2010 through 2012 of $\$ 19.9$ million and will expense this amount based on actual calculations of quarterly provisions during the period to which it relates.

On November 17, 2009, the Federal Reserve adopted a final ruling regarding Regulation E, otherwise known as the Electronic Fund Transfer Act. The ruling limits our ability to assess fees for overdrafts on ATM or one-time debit transactions without receiving prior consent from our customers who have opted-in to our overdraft service. This act became effective on July 1, 2010 and we have taken steps to be incompliance with these regulations.

On June 28, 2010 the Board of Directors of the FDIC adopted a final ruling extending the Transaction Account Guarantee ("TAG") program to December 31, 2010. And, as of September 27, 2010 the FDIC has proposed no further extension of the TAG program past December 31, 2010. This program expired on December 31, 2010.

On July 21, 2010, the President signed the Dodd-Frank Act into law. This legislation makes extensive changes to the laws regulating financial services firms and requires significant rule-making. In addition, the legislation mandates multiple studies, which could result in additional legislative or regulatory action. While the full effects of the legislation on us cannot yet be determined, this legislation was opposed by the American Bankers Association and is generally perceived as negatively impacting the banking industry. This legislation may result in higher compliance and other costs, reduced revenues and higher capital and liquidity requirements, among other things, which could adversely affect our business. There are many parts of the Dodd-Frank Act that have yet to be determined and implemented however, as a direct result of the Act, the following rulings have been adopted or will be adopted in the coming years:

- On August 10, 2010 the Board of Directors of the FDIC adopted a final ruling permanently increasing the standard maximum deposit insurance amount from $\$ 100,000$ to $\$ 250,000$, which became effective on July 22, 2010.
- During January of 2011, a timeframe and preliminary implementation plan for the phase out of the Office of Thrift Supervision ("the OTS"), one of our current banking regulators was announced by the joint agencies, and its merger into the Office of the Comptroller of the Currency. The provisions of the plan include a transition from the Thrift Financial Report, which we file each quarter, to the Call Report, expected to begin with the March 2012 reporting period.
- On February 7, 2011, the Federal Reserve approved a final ruling the changes the Deposit Insurance Fund ("DIF") assessment from domestic deposits to average assets minus tangible equity. The changes went into effect during the second quarter of 2011 and were payable at the end of September. It is the intent of the FDIC that banks with over $\$ 10$ billion in assets pay a larger share of the assessments into the DIF.
- In June 2011, the Federal Reserve adopted the "Durbin Amendment" in which debit interchange fees would be capped at 21 cents plus 5 basis points of the transaction, with the possibility of an additional cent if the issuer implements certain fraud-prevention standards. This rule affects banks with $\$ 10$ billion or more in assets.
- On July 21, 2011, the Federal Reserve repealed Federal prohibitions on the payment of interest on demand deposits.
- On July 21, 2011, the Consumer Financial Protection Bureau ("CFPB") was created to centralize responsibility for consumer financial protection. The bureau has been given the responsibility for implementing, examining and enforcing compliance with Federal consumer protection laws.


## CRITICAL ACCOUNTING POLICIES

The discussion and analysis of the financial condition and results of operations are based on the Consolidated Financial Statements, which are prepared in conformity with U.S. generally accepted accounting principles. The preparation of these Consolidated Financial Statements requires us to make estimates and assumptions affecting the reported amounts of assets, liabilities, revenue and expenses. We regularly evaluate these estimates and assumptions including those related to the allowance for loan losses, deferred taxes, fair value measurements, goodwill and other intangible assets. We base our estimates on historical experience and various other factors and assumptions that are believed to be reasonable under the circumstances. These form the basis for making judgments on the carrying value of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

The following are critical accounting policies that involve more significant judgments and estimates. For additional information on these policies, see Note 1 to the Consolidated Financial Statements.

## Allowance for Loan Losses

We maintain allowances for loan losses and charge losses to these allowances when realized. We consider the determination of the allowance for loan losses to be critical because it requires significant judgment reflecting our best estimate of impairment related to specifically evaluated impaired loans as well as the inherent risk of loss for those in the remaining loan portfolio. Our evaluation is based upon a continuing review of the portfolio, with consideration given to evaluations resulting from examinations performed by regulatory authorities.

## Deferred Taxes

We account for income taxes in accordance with Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") 740, Income Taxes ("ASC 740"), which requires the recording of deferred income taxes that reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. We consider our accounting policies on deferred taxes to be critical because we regularly assess the need for valuation allowances on deferred income tax assets that may result from, among other things, limitations imposed by Internal Revenue Code and uncertainties, including the timing of settlement and realization of these differences. No valuation allowance is required as of December 31, 2011.

## Fair Value Measurements

We adopted FASB ASC 820-10 Fair Value Measurements and Disclosures ("ASC 820"), which defines fair value, establishes a framework for measuring fair value under GAAP, and expands disclosures about fair value measurements. We consider our accounting policies related to fair value measurements to be critical because they are important to the portrayal of our financial condition and results, and they require our subjective and complex judgment as a result of the need to make estimates about the effects of matters that are inherently uncertain. See Note 16, Fair Value of Financial Assets to our Consolidated Financial Statements.

## Goodwill and Other Intangible Assets

Intangible assets resulting from acquisitions under the purchase method of accounting consist of goodwill and other intangible assets. Goodwill is not amortized and is subject to at least annual assessments for impairment by applying a fair value based test. We review goodwill annually and again at any quarter-end if a material event occurs during the quarter that may affect goodwill. This review evaluates potential impairment by determining if our fair value has fallen below carrying value.

Other intangible assets consist mainly of core deposits and covenants not to compete obtained through acquisitions and are amortized over their estimated lives using the present value of the benefit of the core deposits and straight-line methods of amortization. Core deposit intangibles are evaluated for impairment when events or changes in circumstances indicate that the carrying amount may not be recoverable.

## RECENT ACCOUNTING PRONOUNCEMENTS

In January 2010, the FASB issued an update (Accounting Standards Update ("ASU") No. 2010-06, Improving Disclosures about Fair Value Measurements) impacting FASB ASC 820, Fair Value Measurements and Disclosures. The update provides clarification regarding existing disclosures and requires additional disclosures regarding fair value measurements. Specifically, the guidance now requires reporting entities to disclose the amounts of significant transfers between levels and the reasons for the transfers. In addition, the reconciliation should present separate information about purchases, sales, issuances and settlements. A reporting entity should provide disclosures about the valuation techniques and inputs used to measure fair value. The new standard was effective for reporting periods beginning after December 15, 2009 except for disclosures about purchases, sales, issuances and settlements which were not effective until reporting periods beginning after December 15, 2010. There was no transfer into or out of Level 1 or Level 2 of the fair value hierarchy in the first nine months of 2011. Adoption of this guidance did not have a material impact on our Consolidated Financial Statements.

In July 2010, the FASB issued an update ("ASU" No. 2010-20, Receivables, Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses) This update improves the disclosures that an entity provides about the credit quality of its financing receivables and the related allowance for credit losses. As a result of these amendments, an entity is required to disaggregate, by portfolio segment or class, certain existing disclosures, and to provide certain new disclosures about its financing receivables and related allowances for credit losses. The disclosures as of the end of a reporting period are effective for interim and annual reporting periods ending on or after December 15, 2010. The disclosures about activity that occurs during a reporting period are effective for interim and annual reporting periods beginning on or after December 15, 2010. The amendment does not require comparative disclosures for earlier reporting periods that ended before adoption, however, an entity should provide comparative disclosures for those reporting periods after initial adoption. The adoption of this amendment did not have a material effect on our Consolidated Financial Statements.

In April 2011, the FASB issued an update ("ASU" No. 2011-02, A Creditor's Determination of Whether a Restructuring is a Troubled Debt Restructuring) which clarifies when creditors should classify loan modifications as troubled debt restructurings. The new guidance is effective for interim and annual periods beginning on or after June 15, 2011, and applies retrospectively to restructurings occurring on or after January 1, 2011. A provision in Update 2011-02 also ends the FASB's deferral of the additional disclosures about troubled debt restructurings as required by Update 2010-20. The adoption of this amendment did not have a material effect on our Consolidated Financial Statements.

In April 2011, the FASB issued an update ("ASU" No. 2011-03, Reconsideration of Effective Control in Repurchase Agreements) which removes from the assessment of effective control the criterion related to the transferor's ability to repurchase or redeem financial assets on substantially agreed terms, even in the event of default by the transferee. In addition, this guidance also eliminates the requirement to demonstrate that a transferor possesses adequate collateral to fund substantially all the cost of purchasing replacement financial assets. The new guidance is effective for interim and annual periods beginning on or after December 15, 2011, and applies prospectively to transactions or modifications of existing transactions occurring on or after the effective date. We are still evaluating if the adoption of this guidance will have a material impact on our Consolidated Financial Statements.

In May 2011, the FASB issued an update ("ASU" No. 2011-04, Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRS) to achieve common fair value measurement and disclosure requirements between U.S. and International accounting principles. While the overall guidance is consistent with U.S. GAAP, the amendment includes additional fair value disclosure requirements. The amendments in the guidance are effective for interim and annual periods beginning after December 15, 2011. We are still evaluating if the adoption of this guidance and additional disclosures will have a material impact on our Consolidated Financial Statements.

In June 2011, the FASB issued an update ("ASU" No. 2011-05, Presentation of Comprehensive Income) to eliminate the option to present the components of other comprehensive income as part of the statement of changes in shareholder's equity. The amendment requires that comprehensive income be presented in either a single continuous statement or in two separate consecutive statements. This amendment is effective for interim and annual periods beginning after December 15, 2011. We do not expect the adoption of this guidance to have a material impact on our financial statements.

In September 2011, the FASB issued an update ("ASU" No. 2011-08, Intangibles - Goodwill and Other (Topic 350) - Testing Goodwill for Impairment) to give entities the option to first assess qualitative factors to determine whether the existence of events or circumstances leads to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events or circumstances, an entity determines it is not more likely than not that the fair value of a reporting unit is less than its carrying amount, then performing the two-step impairment test is unnecessary. However, if an entity concludes otherwise, then it is required to perform the first step of the two-step impairment test by calculating the fair value of the reporting unit and comparing the fair value with the carrying amount of the reporting unit. This amendment is effective for interim and annual periods beginning after December 15, 2011. We do not expect the adoption of this guidance to have a material impact on our financial statements.

In December 2011, the FASB issued an update ("ASU" No. 2011-11, Balance Sheet (Topic 350) Offsetting) to address balance sheet offsetting. An entity is required to disclose information about offsetting and related arrangements so that users of the financial statements can understand the effect of those arrangements on its financial position. Entities are required to disclose both gross information about both instruments and transactions eligible for offset in the statement of financial position and instruments and transactions subject to an agreement similar to a master netting agreement. The instruments and transactions include derivatives, sale and repurchase agreements and reverse sale and repurchase agreements, and securities borrowing and securities lending arrangements. This amendment is effective for interim and annual reporting periods beginning on or after January 1, 2013. We do not expect the adoption of this guidance to have a material impact on our financial statements.

In December 2011, the FASB issued an update ("ASU" No. 2011-12, Presentation of Comprehensive Income: Deferral of the Effective Date for Amendments to the Presentation of Reclassifications of Items Out of Accumulated Other Comprehensive Income in Accounting Standards Update No. 2011-05) which under ASU 2011-05 defers the effective date pertaining to reclassification adjustments out of other accumulated other comprehensive income (AOCI). Concerns were raised that reclassifications of items out of AOCI would be costly for prepares and may add unnecessary complexity to financial statements. All other requirements in ASU 2011-05 are not affected by this Update. This amendment is effective for interim and annual periods beginning after December 15,2011 . We do not expect the adoption of this guidance to have a material impact on our financial statements.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The matching of maturities or repricing periods of interest rate-sensitive assets and liabilities to promote a favorable interest rate spread and mitigate exposure to fluctuations in interest rates is our primary tool for achieving our asset/liability management strategies. We regularly review our interest-rate sensitivity and adjust the sensitivity within

## ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders
WSFS Financial Corporation:

We have audited the accompanying consolidated statements of condition of WSFS Financial Corporation and subsidiaries as of December 31, 2011 and 2010, and the related consolidated statements of operations, changes in stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2011. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of WSFS Financial Corporation and subsidiaries as of December 31, 2011 and 2010, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2011, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), WSFS Financial Corporation's internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated March 15, 2012 expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting
KPMG LLD

Philadelphia, Pennsylvania
March 15, 2012

## CONSOLIDATED STATEMENT OF OPERATIONS

| Year Ended December 31, | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in Thousands, Except Per Share Data) |  |  |  |  |  |  |
| Interest Income |  |  |  |  |  |  |
| Interest and fees on loans | \$ | 130,922 | \$ | 126,347 | \$ | 128,248 |
| Interest on mortgage-backed securities |  | 27,158 |  | 35,212 |  | 28,560 |
| Interest and dividends on investment securities |  | 683 |  | 1,125 |  | 1,386 |
| Interest on reverse mortgages |  | (137) |  | (287) |  | (464) |
| Other interest income |  | 16 |  | 6 |  | - |
|  |  | 158,642 |  | 162,403 |  | 157,730 |
| Interest Expense |  |  |  |  |  |  |
| Interest on deposits |  | 19,131 |  | 23,097 |  | 30,389 |
| Interest on Federal Home Loan Bank advances |  | 9,972 |  | 14,752 |  | 18,306 |
| Interest on federal funds purchased and securities |  |  |  |  |  |  |
| sold under agreements to repurchase |  | 1,197 |  | 1,514 |  | 1,531 |
| Interest on trust preferred borrowings |  | 1,375 |  | 1,390 |  | 1,797 |
| Interest on other borrowings |  | 930 |  | 979 |  | 1,063 |
|  |  | 32,605 |  | 41,732 |  | 53,086 |
| Net interest income |  | 126,037 |  | 120,671 |  | 104,644 |
| Provision for loan losses |  | 27,996 |  | 41,883 |  | 47,811 |
| Net interest income after provision for loan losses |  | 98,041 |  | 78,788 |  | 56,833 |
| Noninterest Income |  |  |  |  |  |  |
| Credit/debit card and ATM income |  | 21,026 |  | 18,947 |  | 16,522 |
| Deposit service charges |  | 16,371 |  | 16,239 |  | 16,881 |
| Fiduciary investment management income |  | 11,881 |  | 4,761 |  | 3,540 |
| Securities gains, net |  | 4,878 |  | 1,031 |  | 3,423 |
| Loan fee income |  | 2,460 |  | 3,042 |  | 4,857 |
| Bank-owned life insurance income |  | 2,035 |  | 732 |  | 917 |
| Mortgage banking activities, net |  | 1,524 |  | 2,256 |  | 1,646 |
| Other income |  | 3,413 |  | 3,107 |  | 2,455 |
|  |  | 63,588 |  | 50,115 |  | 50,241 |
| Noninterest Expense |  |  |  |  |  |  |
| Salaries, benefits and other compensation |  | 59,823 |  | 49,790 |  | 48,133 |
| Occupancy expense |  | 12,054 |  | 9,748 |  | 9,664 |
| Loan workout and OREO expense |  | 8,896 |  | 6,544 |  | 5,920 |
| Equipment expense |  | 6,915 |  | 6,422 |  | 6,803 |
| FDIC expenses |  | 5,949 |  | 7,016 |  | 7,064 |
| Professional fees |  | 5,829 |  | 5,460 |  | 5,892 |
| Data processing and operations expense |  | 5,340 |  | 4,588 |  | 4,743 |
| Marketing expense |  | 4,302 |  | 3,193 |  | 3,304 |
| Acquisition costs |  | 780 |  | 1,677 |  | - |
| Other operating expense |  | 17,589 |  | 14,894 |  | 16,981 |
|  |  | 127,477 |  | 109,332 |  | 108,504 |
| Income (loss) before taxes |  | 34,152 |  | 19,571 |  | $(1,430)$ |
| Income tax provision (benefit) |  | 11,475 |  | 5,454 |  | $(2,093)$ |
| Net income |  | 22,677 |  | 14,117 |  | 663 |
| $\underline{\text { Dividends on preferred stock and accretion of discount }}$ |  | 2,770 |  | 2,770 |  | 2,590 |
| Net income (loss) allocable to common stockholders | \$ | 19,907 | \$ | 11,347 | \$ | $(1,927)$ |


| Basic | $\mathbf{\$}$ | $\mathbf{2 . 3 1}$ |  | $\$$ | 1.48 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Diluted | $\mathbf{\$}$ | $\mathbf{2 . 2 8}$ | $\$$ | $\mathbf{\$}$ | $(0.30)$ |

The accompanying notes are an integral part of these Consolidated Financial Statements.

## CONSOLIDATED STATEMENT OF CONDITION

| Year Ended December 31, | 2011 | 2010 |  |
| :---: | :---: | :---: | :---: |
| (Dollars in Thousands, Except Per Share Data) |  |  |  |
| Assets |  |  |  |
| Cash and due from banks | \$ 70,889 | \$ | 49,932 |
| Cash in non-owned ATMs | 397,119 |  | 326,573 |
| Interest-bearing deposits in other banks | 9 |  | 254 |
| Total cash and cash equivalents | 468,017 |  | 376,759 |
| Investment securities held-to-maturity (fair value: $2011=\$ 0 ; 2010=\$ 196$ ) | - |  | 219 |
| Investment securities available-for-sale including reverse mortgages | 42,569 |  | 52,232 |
| Mortgage-backed securities, available-for-sale | 816,793 |  | 700,926 |
| Mortgage-backed securities, trading | 12,432 |  | 12,432 |
| Loans held-for-sale | 10,185 |  | 14,522 |
| Loans, net of allowance for loan losses of $\$ 53,080$ at December 31, 2011 and $\$ 60,339$ at December 31, 2010 | 2,702,589 | Loans, net of allowance for loan losses of $\$ 53,080$ at December 31, 2011 | 2,561,368 |
| Bank-owned life insurance | 63,392 |  | 64,243 |
| Stock in Federal Home Loan Bank of Pittsburgh, at cost | 35,756 |  | 37,536 |
| Assets acquired through foreclosure | 11,695 |  | 9,024 |
| Accrued interest receivable | 11,743 |  | 11,765 |
| Premises and equipment | 35,964 |  | 31,870 |
| Goodwill | 28,146 |  | 26,745 |
| Intangible assets | 6,139 |  | 7,307 |
| Other assets | 43,588 |  | 46,570 |
| Total assets | \$ 4,289,008 | \$ | 3,953,518 |

Liabilities and Stockholders' Equity
Liabilities:

| Deposits: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Noninterest-bearing demand | \$ | 525,444 | \$ | 468,098 |
| Interest-bearing demand |  | 389,495 |  | 312,546 |
| Money market |  | 805,570 |  | 743,808 |
| Savings |  | 368,390 |  | 255,340 |
| Time |  | 412,027 |  | 484,864 |
| Jumbo certificates of deposit |  | 346,568 |  | 297,112 |
| Total customer deposits |  | 2,847,494 |  | 2,561,768 |
| Brokered deposits |  | 287,810 |  | 249,006 |
| Total deposits |  | 3,135,304 |  | 2,810,774 |
| Federal funds purchased and securities sold under agreements to repurchase |  | 50,000 |  | 100,000 |
| Federal Home Loan Bank advances |  | 538,682 |  | 488,959 |
| Trust preferred borrowings |  | 67,011 |  | 67,011 |
| Other borrowed funds |  | 67,927 |  | 91,636 |
| Accrued interest payable |  | 1,910 |  | 3,317 |
| Other liabilities |  | 36,041 |  | 23,999 |
| Total liabilities |  | 3,896,875 |  | 3,585,696 |
| Stockholders' Equity: |  |  |  |  |
| Serial preferred stock $\$ .01$ par value, $7,500,000$ shares authorized; issued 52,625 at December 31, 2011 and December 31, 2010 |  |  |  |  |
| Common stock $\$ .01$ par value, $20,000,000$ shares authorized; issued $18,258,714$ |  |  |  |  |
| Capital in excess of par value |  | 220,163 |  | 216,316 |
| Accumulated other comprehensive income |  | 11,202 |  | 6,524 |
| Retained earnings |  | 408,865 |  | 393,081 |
| Treasury stock at cost, $9,580,569$ shares at December 31, 2011 and December 31, 2010 |  | $(248,280)$ |  | $(248,280)$ |
| Total stockholders' equity |  | 392,133 |  | 367,822 |
| Total liabilities and stockholders' equity | \$ | 4,289,008 | \$ | 3,953,518 |

The accompanying notes are an integral part of these Consolidated Financial Statements

## CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY



| (1) Other Comprehensive Income (Loss): | 2011 | 2010 | 2009 |
| :---: | :---: | :---: | :---: |
| Net unrealized holding gains (losses) on securities available-for-sale arising during the period, net of taxes (2011-\$4,672; 2010-\$5,727; 2009-\$6,491); | \$ 7,702 | \$ 9,344 | \$ 11,845 |
| Actuarial loss reclassified to periodic cost, net of income taxes (2010-(295)); | - | (54) | - |
| Transition obligation reclassified to periodic cost, net of income tax benefit (2010-\$23); | - | 38 | - |
| Reclassification for gains included in income, net of income tax benefit (2011-\$(1,854); 2010-\$(297); 2009-\$(768)); | $(3,024)$ | (782) | $(1,254)$ |
| Total other comprehensive income | \$ 4,678 | \$ 8,546 | \$ 10,591 |

The accompanying notes are an integral part of these Consolidated Financial Statements.

## CONSOLIDATED STATEMENT OF CASH FLOWS


(continued on next page)

## CONSOLIDATED STATEMENT OF CASH FLOWS (continued)

| Year Ended December 31, | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |
| Financing Activities: |  |  |  |  |  |  |
| Net increase in demand and savings deposits | \$ | 285,398 | \$ | 169,381 | \$ | 347,401 |
| Net (decrease) increase in time deposits |  | $(23,381)$ |  | 20,336 |  | $(7,255)$ |
| Net increase (decrease) in brokered deposits |  | 38,804 |  | $(99,689)$ |  | 34,381 |
| Receipts from federal funds purchased and securities sold under agreement to repurchase |  | 13,350,000 |  | 18,470,000 |  | 18,922,995 |
| Repayments of federal funds purchased and securities sold under agreement to repurchase |  | $(13,400,000)$ |  | $(18,470,000)$ |  | $(18,897,995)$ |
| Receipts from FHLB advances |  | 14,046,295 |  | 25,128,164 |  | 30,481,564 |
| Repayments of FHLB advances |  | $(13,996,572)$ |  | $(25,252,349)$ |  | $(30,684,378)$ |
| Proceeds from issuance of unsecured bank debt |  | - |  | - |  | 30,000 |
| Dividends paid |  | $(6,718)$ |  | $(6,206)$ |  | $(5,214)$ |
| Proceeds from issuance of preferred stock |  | - |  | - |  | 52,625 |
| Issuance of common stock and exercise of common stock options |  | 1,124 |  | 48,763 |  | 25,982 |
| Excess tax benefits from share-based payment arrangements |  | 776 |  | 341 |  | 80 |
| Net cash provided by financing activities |  | 295,726 |  | 8,741 |  | 300,186 |
| Increase in cash and cash equivalents |  | 91,258 |  | 55,010 |  | 73,191 |
| Cash and cash equivalents at beginning of year |  | 376,759 |  | 321,749 |  | 248,558 |
| Cash and cash equivalents at end of year | \$ | 468,017 | \$ | 376,759 | \$ | 321,749 |
| Supplemental Disclosure of Cash Flow Information: |  |  |  |  |  |  |
| Cash paid in interest during the year | \$ | 34,012 | \$ | 42,655 | \$ | 55,640 |
| Cash paid for income taxes, net |  | 3,150 |  | 10,520 |  | 2,593 |
| Loans transferred to assets acquired through foreclosure |  | 18,331 |  | 12,732 |  | 9,143 |
| Net change in accumulated other comprehensive income |  | 4,678 |  | 8,546 |  | 10,591 |
| Fair value of assets acquired, net of cash received |  | - |  | 121,735 |  | - |
| Fair value of liabilities assumed |  | - |  | 177,942 |  | - |
| Settlement of pending sale of premises and equipment |  | - |  | 6,515 |  | - |
| Non-cash goodwill adjustment, net |  | 1,401 |  | - |  | - |

The accompanying notes are an integral part of these Consolidated Financial Statements

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

WSFS Financial Corporation ("the Company," "our Company," "WSFS", "we," "our" or "us") is a savings and loan holding company organized under the laws of the State of Delaware. Our principal whollyowned subsidiary, Wilmington Savings Fund Society, FSB ("WSFS Bank" or the "Bank"), is a federal savings bank organized under the laws of the United States which, at December 31, 2011, serves customers from our 49 banking offices located in Delaware (39), Pennsylvania (8), Virginia (1), and Nevada (1).

In preparing the Consolidated Financial Statements, we are required to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses. The material estimates that are particularly susceptible to significant changes in the near term relate to the allowance for loan losses for impaired loans and the remainder of the loan portfolios, investment in reverse mortgages, goodwill and income taxes.

Although our estimates contemplate current conditions and how we expect them to change in the future, it is reasonably possible that, in 2012, actual conditions could be worse than anticipated in those estimates, which could materially affect our results of operations and financial condition. Amounts subject to significant estimates are items such as the allowance for loan losses and lending related commitments, goodwill and intangible assets, post-retirement obligations, the fair value of financial instruments and other-than-temporary impairments. Among other effects, such changes could result in future impairments of investment securities, goodwill and intangible assets and establishment of allowances for loan losses and lending related commitments as well as increased post-retirement expense.

## Basis of Presentation

The Consolidated Financial Statements include the accounts of the parent company and its wholly owned subsidiaries, WSFS Bank and Montchanin Capital Management, Inc ("Montchanin").

WSFS Bank has two wholly-owned subsidiaries, including WSFS Investment Group, Inc. ("WIG") and Monarch Entity Services LLC ("Monarch"). WIG markets various third-party insurance and securities products to Bank customers through the Bank's retail banking system. Monarch provides commercial domicile services which include employees, directors, subleases and registered agent services in Delaware and Nevada. During 2009, WSFS Bank also owned a majority interest in 1st Reverse Financial Services, LLC ("1st Reverse"), specializing in reverse mortgage lending; however, operations were wound-down during the 4th quarter of 2009.

Montchanin was formed to provide asset management products and services. Montchanin has one wholly owned subsidiary, Cypress Capital Management, LLC ("Cypress"). Cypress is a Wilmington-based investment advisory firm servicing high net worth individuals and institutions and has approximately $\$ 569$ million in assets under management at December 31, 2011.

WSFS Capital Trust III ("the Trust") is our unconsolidated subsidiary, and was formed in 2005 to issue $\$ 67.0$ million aggregate principal amount of Pooled Floating Rate Capital Securities. The proceeds from this issue were used to fund the redemption of $\$ 51.5$ million of Floating Rate WSFS Capital Trust I Preferred Securities (formerly, WSFS Capital Trust I). WSFS Capital Trust I invested all of the proceeds from the sale of the Pooled Floating Rate Capital Securities in our Junior Subordinated Debentures.

Whenever necessary, reclassifications have been made to the prior years' Consolidated Financial Statements to conform to the current year's presentation. All significant intercompany transactions were eliminated in consolidation.

## Cash and Cash Equivalents

For purposes of reporting cash flows, cash and cash equivalents include cash, cash in non-owned ATMs, cash due from banks, federal funds sold and securities purchased under agreements to resell.

## Debt and Equity Securities

Investments in equity securities that have a readily determinable fair value and investments in debt securities are classified into three categories and accounted for as follows:
o Debt securities with the positive intention to hold to maturity are classified as "held-tomaturity" and reported at amortized cost.
o Debt and equity securities purchased with the intention of selling them in the near future are classified as "trading securities" and reported at fair value, with unrealized gains and losses included in earnings.

- Debt and equity securities not classified in either of the above are classified as "available-forsale securities" and reported at fair value, with unrealized gains and losses excluded from earnings and reported, net of tax, as a separate component of stockholders' equity.

Debt and equity securities include mortgage-backed securities, municipal bonds, U.S. Government and agency securities and certain equity securities. Premiums and discounts on debt and equity securities, held-tomaturity and available-for-sale, are recognized in interest income using a level yield method over the period to expected maturity. The fair value of debt and equity securities is primarily obtained from third-party pricing services. Implicit in the valuation are estimated prepayments based on historical and current market conditions.

When we conclude an investment security is other-than-temporarily impaired ("OTTI"), a loss for the difference between the investment security's carrying value and its fair value may be recognized as a reduction to non-interest income in the consolidated statement of operations. For an investment in a debt security, if we do not intend to sell the investment security and conclude that it is not more likely than not we will be required to sell the security before recovering the carrying value, which may be maturity, the OTTI charge is separated into "credit" and "other" components. The "other" component of the OTTI is included in other comprehensive income/loss, net of the tax effect, and the "credit" component of the OTTI is included as a reduction to noninterest income in the consolidated statement of operations. We are required to use our judgment to determine impairment in certain circumstances. The specific identification method is used to determine realized gains and losses on sales of investment and mortgage-backed securities. All sales are made without recourse.

## Investment in Reverse Mortgages

We account for our investment in reverse mortgages in accordance with the instructions provided by the staff of the Securities and Exchange Commission ("SEC") entitled "Accounting for Pools of Uninsured Residential Reverse Mortgage Contracts," which requires grouping the individual reverse mortgages into "pools" and recognizing income based on the estimated effective yield of the pool. In computing the effective yield, we must project the cash inflows and outflows of the pool including actuarial projections of the life expectancy of the individual contract holder and changes in the collateral value of the residence. At each reporting date, a new economic forecast is made of the cash inflows and outflows of each pool of reverse mortgages. The effective yield of each pool is recomputed and income is adjusted to reflect the revised rate of return. Because of this highly specialized accounting, the recorded value of reverse mortgage assets can result in significant volatility associated with estimations. As a result, income recognition can vary significantly from reporting period to reporting period.

For additional detail regarding reverse mortgages, see Note 4 to the Consolidated Financial Statements.

## Loans

Loans are stated net of deferred fees, deferred costs and unearned discounts. Interest income on loans is recognized using the level yield method. Loan origination fees, commitment fees and direct loan origination costs are deferred and recognized over the life of the related loans using a level yield method over the period to maturity.

A loan is impaired when, based on current information and events, it is probable we will be unable to collect all amounts due according to the contractual terms of the loan agreement. Impaired loans are measured based on the present value of expected future discounted cash flows, the market price of the loan or the fair value of the underlying collateral if the loan is collateral dependent. In addition, all loans restructured in a troubled debt restructuring are considered to be impaired. Impaired loans include loans within our commercial, commercial mortgage, commercial construction, residential mortgages and consumer portfolios. Our policy for recognition of interest income on impaired loans is the same as for nonaccrual loans discussed below.

## Past Due and Nonaccrual Loans

A loan is considered to be past due on the day after a principal or interest payment is due. Nonaccrual loans are those on which the accrual of interest has ceased. Loans are placed on nonaccrual status immediately if, in our opinion, collection is doubtful, or when principal or interest is contractually past due 90 days or more. Interest accrued but not collected at the date a loan is placed on nonaccrual status is reversed and charged against interest income. In addition, the amortization of net deferred loan fees is suspended when a loan is placed on nonaccrual status. Subsequent cash receipts are applied either to the outstanding principal or recorded as interest income, depending on our assessment of the ultimate collectability of the loan. Loans are returned to an accrual status when the borrower's ability to make periodic principal and interest payments has returned to normal (i.e. consistent repayment record, generally six consecutive payments, has been demonstrated) and the paying capacity of the borrower or the underlying collateral is deemed sufficient to cover principal and interest in accordance with our previously established loan-to-value policies.

## Allowances for Loan Losses

We maintain allowances for loan losses and charge losses to these allowances when such losses are realized. The determination of the allowance for loan losses requires significant judgment reflecting our best estimate of impairment related to specifically identified loans as well as probable loan losses in the remaining loan portfolio. Our evaluation is based upon a continuing review of these portfolios.

We have established the loan loss allowance in accordance with guidance provided by the SEC's Staff Accounting Bulletin 102 (SAB 102). Its methodology for assessing the appropriateness of the allowance consists of several key elements which include: specific allowances for identified problem loans, formula allowances for commercial and commercial real estate loans, and allowances for pooled, homogeneous loans. Impairment of troubled debt restructurings are measured at the present value of estimated future cash flows using the loan's effective rate at inception or the fair value of the underlying collateral if the loan is collateral dependent. Troubled debt restructures consist of concessions granted to borrowers facing financial difficulty.

For additional detail regarding the provision for loan losses, see Note 6 to the Consolidated Financial Statements.

## Assets Held-for-Sale

Assets held-for-sale includes loans held-for-sale and are carried at the lower of cost or fair value in the aggregate or, in some cases, individual assets.

## Assets Acquired Through Foreclosure

Assets acquired through foreclosure are recorded at the lower of the recorded investment in the loans or their fair value less estimated disposal costs. Costs subsequently incurred to improve the assets are included in the carrying value provided that the resultant carrying value does not exceed fair value less estimated disposal costs. Costs relating to holding or disposing of the assets are charged to expense in the current period. We write-down the value of the assets when declines in fair value below the carrying value are identified. Loan workout and OREO expenses include costs of holding and operating the assets, net gains or losses on sales of the assets and provisions for losses to reduce such assets to fair value less estimated disposal costs. During 2011, we recorded $\$ 5.9$ million in additional charges (including write-downs and net losses on sales of assets) related to assets acquired through foreclosure (REO). These charges were $\$ 3.8$ million and $\$ 1.9$ million for the years ended December 31, 2010 and 2009, respectively.

## Premises and Equipment

Premises and equipment is stated at cost less accumulated depreciation and amortization. Costs of major replacements, improvements and additions are capitalized. Depreciation expense is computed on a straight-line basis over the estimated useful lives of the assets or, for leasehold improvements, over the effective life of the related lease if less than the estimated useful life. In general, computer equipment, furniture and equipment and building renovations are depreciated over three, five and ten years, respectively.

## Goodwill and Other Intangible Assets

In accordance with FASB ASC 805, Business Combinations, and FASB ASC 350, IntangiblesGoodwill and Other, all assets and liabilities acquired in purchase acquisitions, including goodwill, indefinitelived intangibles and other intangibles are recorded at fair value. We consider our accounting policies related to goodwill and other intangible assets to be critical because the assumptions or judgment used in determining the fair value of assets and liabilities acquired in past acquisitions are subjective and complex. As a result, changes in these assumptions or judgment could have a significant impact on our financial condition or results of operations.

For additional information regarding our goodwill and other intangible assets, see Note 20 to the Consolidated Financial Statements.

## Federal Funds Purchased and Securities Sold Under Agreements to Repurchase

We enter into sales of securities under agreements to repurchase. Securities sold under agreements to repurchase are treated as financings, with the obligation $t$

We account for income taxes in accordance with Financial Accounting Standard Board ("FASB") Accounting Standards Codification ("ASC") 740, Income Taxes (formerly Statement of Financial Accounting Standards ("SFAS") No. 109, Accounting for Income Taxes and FASB Interpretation No. 48, Accounting for Uncertainty in Income Taxes, an interpretation of FASB Statement 109). ASC 740 prescribes a recognition threshold and a measurement attribute for the financial statement recognition and measurement of tax positions taken or expected to be taken in a tax return. Benefits from tax positions are recognized in the financial statements only when it is more-likely-than-not that the tax position will be sustained upon examination by the appropriate taxing authority that would have full knowledge of all relevant information. A tax position that meets the more-likely-than-not recognition threshold is measured at the largest amount of benefit that is greater than $50 \%$ likely of being realized upon ultimate settlement. Tax positions that previously failed to meet the more-likely-than-not recognition threshold are recognized in the first subsequent financial reporting period in which that threshold is met. Previously recognized tax positions that no longer meet the more-likely-than-not recognition threshold are derecognized in the first subsequent financial reporting period in which that threshold is no longer met. ASC 740 also provides guidance on the accounting for and disclosure of unrecognized tax benefits, interest and penalties.

## Earnings Per Share

The following table shows the computation of basic and diluted earnings per share:

|  | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In Thousands, Except Per Share Data) |  |  |  |  |  |
| Numerator: |  |  |  |  |  |  |
| Net income (loss) allocable to common shareholders | \$ | 19,907 | \$ | 11,347 | \$ | $(1,927)$ |
| Denominator: |  |  |  |  |  |  |
| Denominator for basic earnings per share - weighted average shares |  | 8,606 |  | 7,655 |  | 6,429 |
| Effect of dilutive employee stock options |  | 111 |  | 131 |  |  |
| Denominator for diluted earnings per share - adjusted weighted average shares and assumed exercise |  | 8,717 |  | 7,786 |  | $\underline{6,429}$ |
| Earnings per share: |  |  |  |  |  |  |
| Basic: |  |  |  |  |  |  |
| Net income (loss) income allocable to common shareholders | \$ | 2.31 | \$ | 1.48 | \$ | (0.30) |
| Diluted: |  |  |  |  |  |  |
| Net income (loss) income allocable to common shareholders | \$ | 2.28 | \$ | 1.46 | \$ | (0.30) |
| Outstanding common stock equivalents having no dilutive effect |  | 534 |  | 602 |  | 939 |

## 2. INVESTMENT SECURITIES

The following table details the amortized cost and the estimated fair value of the Company's investment securities available-for-sale (which includes reverse mortgages) and securities held-to-maturity:
$\left.\begin{array}{ccc}\begin{array}{c}\text { Amortized } \\ \text { Cost }\end{array} & \begin{array}{c}\text { Gross } \\ \text { Unrealized } \\ \text { Gains }\end{array} & \begin{array}{c}\text { Gross } \\ \text { Unrealized } \\ \text { Losses }\end{array}\end{array} \begin{array}{c}\text { Fair } \\ \text { Value }\end{array}\right]$

## Available-for-sale securities:

December 31, 2011:
Reverse mortgages

| \$ | (646) | \$ | - | \$ | - | \$ | (646) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 38,776 |  | 262 |  | (13) |  | 39,025 |
|  | 4,159 |  | 39 |  | (8) |  | 4,190 |
| \$ | 42,289 | \$ | 301 | \$ | (21) | \$ | 42,569 |

December 31, 2010:
Reverse mortgages
U.S. Government and GSE

State and political subdivisions

| \$ | (686) | \$ | - | \$ | - | \$ | (686) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 49,691 |  | 441 |  | (129) |  | 50,003 |
|  | 2,879 |  | 38 |  | (2) |  | 2,915 |
| \$ | 51,884 | \$ | 479 | \$ | (131) | \$ | 52,232 |

## Held-to-maturity:

December 31, 2011
State and political subdivisions

December 31, 2010
State and political subdivisions


Securities with book values aggregating $\$ 39.0$ million at December 31, 2011 were specifically pledged as collateral for certain letters of credit and municipal deposits which require collateral.

The scheduled maturities of investment securities held-to-maturity and securities available-for-sale at December 31, 2011 and 2010 were as follows:

|  | Held-to-Maturity |  |  |  | Available-for Sale |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amortized Cost |  | Fair <br> Value |  | Amortized Cost |  | Fair Value |  |
|  | (In Thousands) |  |  |  |  |  |  |  |
| 2011 |  |  |  |  |  |  |  |  |
| Within one year (1) | \$ | 1 - | \$ | \$ | \$ | 7,916 |  | \$ 7,966 |
| After one year but within five years |  | - |  | - |  | 32,059 |  | 32,297 |
| After five years but within ten years |  | - |  | - |  | 2,000 |  | 2,000 |
| After ten years |  | - |  | - |  | 314 |  | 306 |
|  | \$ | - | \$ | \$ | \$ | 42,289 |  | \$ 42,569 |
| $\underline{2010}$ |  |  |  |  |  |  |  |  |
| Within one year (1) | \$ | - - | \$ | \$ | \$ | 10,549 |  | 10,617 |
| After one year but within five years |  | - |  | - |  | 41,006 |  | 41,286 |
| After five years but within ten years |  | - |  | - |  | - |  | - |
| After ten years |  | 219 |  | 196 |  | 329 |  | 329 |
|  | \$ | 219 | \$ | \$ 196 | \$ | 51,884 |  | \$ 52,232 |

(1) Reverse mortgages do not have contractual maturities. We have included reverse mortgages in maturities within one year.

We sold $\$ 12.1$ million of an investment security classified as available-for-sale during 2011 resulting in a gain on sale of $\$ 115,000$. There were no sales of investment securities classified as available-for-sale during 2010 or 2009 and, as a result, there were no net gains/losses realized. The cost basis for investment security sales was based on the specific identification method. Investment securities totaling $\$ 719,000$ and $\$ 720,000$ were called by their issuers during 2011 and 2010, respectively.

At December 31, 2011, we owned investment securities totaling $\$ 5.5$ million in which the amortized cost basis exceeded fair value. Total unrealized losses on those securities were $\$ 21,000$ at December 31, 2011. This temporary impairment is the result of changes in market interest rates subsequent to the purchase of the securities. Securities with a fair value of $\$ 440,000$ have been impaired for 12 months or longer. We have determined that these securities are not other than temporarily impaired. The investment portfolio is reviewed each quarter for indications of impairment. This review includes analyzing the length of time and the extent to which the fair value has been lower than the cost, the financial condition and near-term prospects of the issuer, including any specific events which may influence the operations of the issuer and the intent and ability to hold the investment for a period of time sufficient to allow for any anticipated recovery in the market. We evaluate our intent and ability to hold debt securities based upon our investment strategy for the particular type of security and our cash flow needs, liquidity position, capital adequacy and interest rate risk position. In addition, we do not have the intent to sell, nor is it more likely-than-not we will be required to sell, these securities before we are able to recover the amortized cost basis.

The table below shows our investment securities' gross unrealized losses and fair value by investment category and length of time that individual securities have been in a continuous unrealized loss position at December 31, 2011.

| Less than 12 months |  | 12 months or longer |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fair <br> Value | Unrealized Loss | Fair <br> Value | Unrealized Loss | Fair Value | Unrealized Loss |
|  |  | (In T | sands) |  |  |

## Held-to-maturity:

State and political subdivisions
$\begin{array}{llllllllll}\$ & - & \$ & -\$ & - & \$ & -\$ & - & \$ & -\end{array}$

Available-for-sale:
U.S. Government and GSE

State and political subdivisions
Total temporarily impaired investments

|  | 5,047 |  | 13 |  | 440 |  | 8 |  | $5,047$ |  | 13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 5,047 | \$ | 13 | \$ | 440 | \$ | 8 | \$ | 5,487 | \$ | 21 |

The table below shows our investment securities' gross unrealized losses and fair value by investment category and length of time that individual securities have been in a continuous unrealized loss position at December 31, 2010.

| Less than 12 months |  | 12 months or longer |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fair <br> Value | Unrealized Loss | Fair <br> Value | Unrealized Loss | Fair <br> Value | Unrealized Loss |
|  |  |  | sands) |  |  |

Held-to-maturity:
State and political subdivisions

| $\$$ | - | $\$$ | - | 102 | $\$$ | 23 | $\$$ | 102 | $\$$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Available-for-sale:
U.S Government and GSE

State and political subdivisions
Total temporarily impaired investments

| $\$ 13,496$ | $\$ 131$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## 3. MORTGAGE-BACKED SECURITIES

The following table details the amortized cost and the estimated fair value of our mortgage-backed securities:

| Amortized Cost | Gross Unrealized Gains | $\qquad$ |  | Fair Value |
| :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |
| \$ 323,980 | \$ 6,933 | \$ $(2,527)$ | \$ | 328,386 |
| 320,019 | 9,379 | (44) |  | 329,354 |
| 93,305 | 1,781 | - |  | 95,086 |
| 60,991 | 3,033 | (57) |  | 63,967 |
| \$ 798,295 | \$ 21,126 | \$ (2,628) | \$ | 816,793 |

December 31, 2010:

| CMOs (1) | \$ | 490,946 | \$ | 9,687 | \$ | (599) | \$ | 500,034 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FNMA |  | 89,226 |  | 1,253 |  | (431) |  | 90,048 |
| FHLMC |  | 43,970 |  | 743 |  | (273) |  | 44,440 |
| GNMA |  | 65,849 |  | 1,229 |  | (674) |  | 66,404 |
|  | \$ | 689,991 | \$ | 12,912 | \$ | $(1,977)$ | \$ | 700,926 |

## Trading securities:

December 31, 2011:
CMO

December 31, 2010:
CMO
$\underline{\underline{\$ 12,432}} \xlongequal{\$ \quad-} \underline{\underline{\$ 12,432}}$
(1) Includes agency CMOs classified as available-for-sale and SASCO 2002 RM-1 Class O security classified as available-for-sale.

The portfolio of available-for-sale mortgage-backed securities includes 189 securities with an amortized cost of $\$ 798.3$ million comprised of $\$ 668.0$ million of GSE and $\$ 130.3$ million of non-GSE securities. All securities were AAA-rated at the time of purchase; only one security with an amortized cost of $\$ 10.4$ million is now rated below AAA at December 31, 2011. Downgraded securities were re-evaluated at December 31, 2011. The result of this evaluation shows no other-than-temporary impairment for 2011.The weighted average duration of the mortgage-backed securities was 3.6 years at December 31, 2011.

At December 31, 2011, mortgage-backed securities with market values aggregating $\$ 344.1$ million were pledged as collateral for retail customer repurchase agreements, municipal deposits, and other obligations. From time to time, mortgage-backed securities are also pledged as collateral for FHLB borrowings. There were no FHLB pledged mortgage-backed securities at December 31, 2011

During 2011, we sold $\$ 323.8$ million of mortgage-backed securities categorized as available-for-sale for net gains of $\$ 4.8$ million. In 2010, proceeds from the sale of mortgage-backed securities available-for-sale were $\$ 154.7$ million and resulted in net gains of $\$ 782,000$. These sales were the result of ongoing portfolio management aimed at minimizing credit risk and decreasing prepayment/premium risk in this low interest rate environment. The cost bases of all mortgage-backed securities sales are based on the specific identification method.

MBS have expected maturities that differ from their contractual maturities. These differences arise because borrowers may have the right to call or prepay obligations with or without a prepayment penalty.

At December 31, 2011, we owned mortgage-backed securities totaling $\$ 101.3$ million where the amortized cost basis exceeded fair value. Total unrealized losses on these securities were $\$ 2.6$ million at December 31, 2011. This temporary impairment is the result of changes in market interest rates. Most of these securities have been impaired for less than twelve months. We have determined that these securities were not other-than-temporarily impaired as of December 31, 2011. Quarterly, we evaluate the current characteristics of each of our mortgage-backed securities, such as delinquency and foreclosure levels, credit enhancement, projected losses and coverage. We do not have the intent to sell, nor is it more likely-than-not we will be required to sell, these securities before we are able to recover the amortized cost basis.

The table below shows the gross unrealized losses and fair value of our MBS by investment category and length of time that individual securities have been in continuous unrealized loss position at December 31, 2011.

| Less th | months | 12 mon | or longer | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fair <br> Value | Unrealized Loss | Fair <br> Value | Unrealized Loss | Fair <br> Value | Unrealized Loss |

Available-for-sale

Total temporarily impaired MBS $\xlongequal{\$ 91,334} \$ \mathbf{\$ ~ 2 , 2 9 5} \xlongequal{\$ 9,933 \quad \$ 333} \xlongequal{\$ 101,267}$ \$ 2,628
The table below shows the gross unrealized losses and fair value of our MBS by investment category and length of time that individual securities have been in continuous unrealized loss position at December 31, 2010:

| Less th | ths | 12 mo | $r$ longer | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Value | Unrealized Loss | Fair Value | Unrealized Loss | Fair <br> Value | Unrealiz Loss |

due and payable. Reverse mortgages are nonrecourse obligations, which means that the loan repayments are generally limited to the net sale proceeds of the borrower's residence.

We account for our investment in reverse mortgages by estimating the value of the future cash flows on the reverse mortgages at a rate deemed appropriate for these mortgages, based on the market rate for similar collateral. Actual cash flows from these mortgage loans can result in volatility in the recorded value of reverse mortgage assets. As a result, income varies significantly from reporting period to reporting period. For the year ended December 31, 2011, we recorded a negative $\$ 137,000$ in interest income on reverse mortgages as compared to a negative $\$ 287,000$ in 2010 and a negative $\$ 464,000$ in 2009. The results for all three years was primarily due to the decrease in the values of the properties securing these mortgages, based on annual reevaluation and consistent with the decrease in home values over the past three years.

The projected cash flows depend on assumptions about life expectancy of the mortgagees and the future changes in collateral values. Projecting the changes in collateral values is one of the factors impacting the volatility of reverse mortgage values. The current assumptions include a short-term annual depreciation rate of zero in the first year, and a long-term annual appreciation rate of $0.5 \%$ in future years. If the long-term appreciation rate was increased or decreased by $1 \%$, the impact on income would not be material.

We hold $\$ 12.4$ million fair value in BBB+ rated mortgage-backed securities classified as trading. We also have Class "O" Certificates issued in connection with securities consisting of a portfolio of reverse mortgages we previously owned. WSFS negotiated to purchase $100 \%$ of the SASCO 2002-RM1 Class O certificates for $\$ 2.5$ million. The transaction closed on July 15, 2011. As of December, 31 2011, the market value of the SASCO 2002-RM1 O securities was determined in accordance with FASB ASC 820-10 (ASC 820), to be $\$ 3.9$ million with these changes in market value included in interest income and other comprehensive income. A model from the Bank's reverse mortgage consultant uses the income approach as described in ASC 820-10-35-32. The model is a present value cash flow model, consistent with ASC 820-10-55-5 which describes the components of a present value measurement. The model incorporates the projected cash flows of the notes and then discounts these cash flows using a rate that is commensurate with the risk adjusted rate. The inputs to the model reflect our expectations of what other market participants would use in pricing this asset in a current transaction and therefore is consistent with ASC 820 that sets out an exit price methodology for determining fair value.

In order to value this security as of December 31, 2011 the Bank continued to use their proprietary model and actual cash flow information as of the December 25, 2011 distribution date to provide estimated future cash flows. This process is consistent with what was performed in determining the price. There are three main drivers of cash flows: 1) Prepayments 2) House Price Appreciation (HPA) forecasts and 3) Interest Rates.

1. Prepayments - "1 year look back" comparing the actual cash flows vs. the forecasted cash flows based on the assumptions used. Using $50 \%$ of the Base Case forecasted cash flows vs. actual cash flows confirms the reasonableness of the prepayment assumption.
2. House Price Appreciation - Consistent with other reverse mortgage analysis the following forecasts were obtained from various market sources. Based on a median of these results a $2 \%$ decline for year one and then a $2 \%$ recovery for year 2 on out was used.
3. Interest Rates - Lastly the forward rates as of December 31, 2011 on 1 month LIBOR are consistent with the assumptions used for future interest rates (1 month LIBOR ramping up to $3 \%$ over 10 years).

## 5. LOANS

The following table details our loan portfolio by category:

| December 31, | $\mathbf{2 0 1 1}$ | 2010 |
| :--- | ---: | ---: |
| (In Thousands) |  |  |
| Commercial \& Industrial loans | $\mathbf{\$ , 4 6 0 , 8 1 2}$ | $\$ 1,239,103$ |
| Real estate mortgage loans: | $\mathbf{2 7 4 , 1 0 5}$ | 308,857 |
| Residential (1-4 family) | $\mathbf{6 2 6 , 7 3 9}$ | 625,379 |
| Commercial | $\mathbf{1 0 6 , 2 6 8}$ | 140,832 |
| Real estate construction loans | $\mathbf{2 9 0 , 9 7 9}$ | 309,722 |
| Consumer loans | $\mathbf{2 , 7 5 8 , 9 0 3}$ | $2,623,893$ |
|  |  |  |
| Less: | $\mathbf{3 , 2 3 4}$ |  |
| Deferred fees, net | $\mathbf{5 3 , 0 8 0}$ | 2,186 |
| Allowance for loan losses | $\mathbf{2 , 7 0 2 , 5 8 9}$ | $\$$ |
| Net loans | $2,561,368$ |  |

Nonaccruing loans aggregated $\$ 71.1$ million, $\$ 76.8$ million and $\$ 65.9$ million at December 31, 2011, 2010 and 2009, respectively. If interest on all such loans had been recorded in accordance with contractual terms, net interest income would have increased by $\$ 3.1$ million in $2011, \$ 2.3$ million in 2010 , and $\$ 2.6$ million in 2009.

The total amount of loans serviced for others were $\$ 308.1$ million, $\$ 358.8$ million and $\$ 394.6$ million at December 31, 2011, 2010 and 2009, respectively all of which were residential first mortgage loans. We received fees from the servicing of loans of $\$ 445,000, \$ 508,000$ and $\$ 570,000$ during 2011, 2010 and 2009, respectively.

We record mortgage-servicing rights on our mortgage loan-servicing portfolio. Mortgage servicing rights represent the present value of the future net servicing fees from servicing mortgage loans we acquire or originate. The value of these servicing rights was $\$ 216,000$ and $\$ 286,000$ at December 31, 2011 and 2010, respectively. Mortgage loans serviced for others are not included in loans in the accompanying Consolidated Statement of Condition. Changes in the valuation of these servicing rights resulted in net expense of $\$ 70,000$ and $\$ 63,000$ during 2011 and 2010, respectively. Revenues from originating, marketing and servicing mortgage loans as well as valuation adjustments related to capitalized mortgage servicing rights are included in mortgage banking activities, net in the Consolidated Statement of Operations.

Accrued interest receivable on loans outstanding was $\$ 8.8$ million and $\$ 8.4$ million at December 31, 2011 and 2010, respectively.

Included in net loans as of December 31, 2010 were $\$ 106.2$ million of loans acquired from CB\&T. These loans were originally recorded at fair value with no carryover of any allowance for loan losses that CB\&T had recorded on these loans.

A summary of changes in the allowance for loan losses follows:

| Year Ended December 31, |  | $\mathbf{2 0 1 1}$ |  | 2010 | 2009 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (In Thousands) |  |  |  |  |  |
| Beginsing balance | $\mathbf{\$ 0 0 , 3 3 9}$ | $\$$ | 53,446 | $\$$ | 31,189 |
| Provision for loan losses |  | $\mathbf{2 7 , 9 9 6}$ | 41,883 | 47,811 |  |
| Loans charged-off (1) | $\mathbf{( 3 7 , 8 3 3})$ | $(37,566)$ | $(26,566)$ |  |  |
| Recoveries (2) | $\mathbf{2 , 5 7 8}$ | 2,576 | 1,012 |  |  |
| Ending balance | $\mathbf{5 3 , 0 8 0}$ | $\$$ | 60,339 | $\$$ | 53,446 |

(1) 2011, 2010 and 2009 includes $\$ 869,000, \$ 1.0$ million and $\$ 1.2$ million of overdraft charge-offs, respectively.
(2) 2011, 2010 and 2009 includes $\$ 348,000, \$ 375,000$ and $\$ 380,000$ of overdraft recoveries, respectively.

During 2011, net charge-offs totaled $\$ 35.3$ million, or $1.32 \%$, of average loans annualized, compared to $\$ 35.0$ million, or $1.39 \%$, of average loans in 2010. We charge loans off when they are deemed to be uncollectable.

## 6. ALLOWANCE FOR LOAN AND LEASE LOSSES AND CREDIT QUALITY INFORMATION

## Allowance for Loan Losses

We maintain allowances for loan losses and charge losses to these allowances when such losses are realized. The determination of the allowance for loan losses requires significant judgment reflecting our best estimate of impairment related to specifically identified loans as well as probable loan losses in the remaining loan portfolio. Our evaluation is based upon a continuing review of these portfolios.

The formula allowances for commercial loans are calculated by applying estimated loss factors to outstanding loans based on the internal risk grade of loans. For low risk commercial and commercial real estate loans the portfolio is pooled, based on internal risk grade, and, as a starting point, estimates are generally based on a five-year net charge-off history. Higher risk and criticized loans have loss factors that are derived from an analysis of both the probability of default and the estimate of loss should default occur. Loss adjustment factors are then applied to the historical data based on criteria discussed below. As a result, changes in risk grades of both performing and nonperforming loans affect the amount of the formula allowance.

Pooled loans are usually smaller, not-individually-graded and homogeneous in nature, such as consumer installment loans and residential mortgages. Loan loss allowances for pooled loans are first based on a five-year net charge-off history. The average loss percentage per homogeneous pool is based on the product of the average annual historical loss rate and the homogeneous pool balances. These separate risk pools are then assigned a reserve for losses based upon this historical loss information and loss adjustment factors.

Adjustments to historical losses are based upon our evaluation of various current conditions including those listed below:

- General economic and business conditions affecting our key lending areas
- Credit quality trends
- Recent loss experience in particular segments of the portfolio
- Collateral values and loan-to-value ratios
- Loan volumes and concentrations, including changes in mix
- $\quad$ Seasoning of the loan portfolio
- Specific industry conditions within portfolio segments
- Bank regulatory examination results
- Other factors, including changes in quality of the loan origination, servicing and risk management processes

Our loan officers and risk managers meet at least quarterly to discuss and review the conditions and risks associated with certain individual loans. We also have an internal loan review function that oversees and examines management's internal ratings.

We have an internal loan rating system with twelve categories of loan ratings, which is used to evaluate our commercial loans. The definitions of each of these categories are discussed later in this note.

In addition, we regularly contract with third-party loan review experts to review portions of the portfolio. Further, various regulatory agencies, as an integral part of their examination process, periodically review our allowance for such losses. We also give consideration to the results of these regulatory agency examinations.

During 2011, changes to our allowance for loan loss methodology included a reduction in our business cycle periods from ten years to five years. As a result of this change, we also revised our adjustment factors to include the impact of this shorter credit cycle. Further, we completed a risk recalibration project with a goal of recalibrating our loan rating classifications to current Office of the Comptroller of the Currency and Federal Reserve Board standards (discussed further under credit quality indicators in this Note). The combined impact of these changes did not have a material impact on the allowance for loan loss during 2011.

A loan is considered to be impaired when, based on current information and events, it is probable that we will be unable to collect principal or interest that is due in accordance with contractual terms of the loan. Impaired loans include nonaccrual loans and troubled debt restructured loans. Loan impairment is measured in accordance with FASB ASC 310, Receivables. The adjustments are made in the form of a related reserve and/or charge-offs. Additional information regarding the related reserves can be found in the following tables.

The following tables provide an analysis of the allowance for loan losses and loan balances as of and for the year ended December 31, 2011 and December 31, 2010:

| 2011 | Commercial | Commercial mortgages | Construction | Residential | Consumer | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for credit losses | (In thousands) |  |  |  |  |  |
| Beginning balance | \$ 26,480 | \$ 10,564 | \$ 10,019 | \$ 4,028 | \$ 9,248 | \$ 60,339 |
| Charge-offs | $(9,419)$ | $(7,446)$ | $(11,602)$ | $(3,165)$ | $(6,201)$ | $(37,833)$ |
| Recoveries | 897 | 334 | 582 | 211 | 554 | 2,578 |
| Provision | 6,344 | 4,104 | 5,075 | 5,470 | 7,003 | 27,996 |
| Ending balance | \$ 24,302 | \$ 7,556 | \$ 4,074 | \$ 6,544 | \$ 10,604 | \$ 53,080 |
| Period-end allowance allocated to: |  |  |  |  |  |  |
| Loans individually evaluated for impairment | \$ 2,630 | \$ 295 | \$ 723 | \$ 964 | \$ 101 | \$ 4,713 |
| Loans collectively evaluated for impairment | 21,672 | 7,261 | 3,351 | 5,580 | 10,503 | 48,367 |
| Ending balance | \$ 24,302 | \$ 7,556 | \$ 4,074 | \$ 6,544 | \$ 10,604 | \$ 53,080 |
| Period-end loan balances evaluated for: |  |  |  |  |  |  |
| Loans individually evaluated for impairment | \$ 23,193 | \$ 15,814 | \$ 22,124 | \$ 16,227 | \$ 2,621 | \$ 79,979(1) |
| Loans collectively evaluated for impairment | 1,436,991 | 606,486 | 83,801 | 259,276 | 289,136 | 2,675,690 |
| Ending balance | \$ 1,460,184 | \$ 622,300 | \$ 105,925 | \$ 275,503 | \$ 291,757 | \$ 2,755,669 |


| 2010 | Commercial | Commercial mortgages | Construction | Residential | Consumer | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for credit losses |  |  | (In thou | sands) |  |  |
| Beginning balance | \$ 24,836 | \$ 6,160 | \$ 10,922 | \$ 4,071 | \$ 7,457 | \$ 53,446 |
| Charge-offs | $(9,458)$ | $(3,902)$ | $(14,972)$ | $(2,241)$ | $(6,993)$ | $(37,566)$ |
| Recoveries | 375 | 126 | 1,495 | 26 | 554 | 2,576 |
| Provision | 10,727 | 8,180 | 12,574 | 2,172 | 8,230 | 41,883 |
| Ending balance | \$ 26,480 | \$ 10,564 | \$ 10,019 | \$ 4,028 | \$ 9,248 | \$ 60,339 |
| Period-end allowance allocated to: |  |  |  |  |  |  |
| Loans individually evaluated for impairment | \$ 4,845 | \$ 2,591 | \$ 3,485 | \$ 968 | \$ 130 | \$ 12,019 |
| Loans collectively evaluated for impairment | 21,635 | 7,973 | 6,534 | 3,060 | 9,118 | 48,320 |
| Ending balance | \$ 26,480 | \$ 10,564 | \$ 10,019 | \$ 4,028 | \$ 9,248 | \$ 60,339 |
| Period-end loan balances evaluated for: |  |  |  |  |  |  |
| Loans individually evaluated for impairment | \$ 21,527 | \$ 9,490 | \$ 30,260 | \$ 17,441 | \$ 5,106 | \$ 83,824(1) |
| Loans collectively evaluated for impairment | 1,216,519 | 612,508 | 110,399 | 293,054 | 305,403 | 2,537,883 |
| Ending balance | \$ 1,238,046 | \$ 621,998 | \$ 140,659 | \$ 310,495 | \$ 310,509 | \$ 2,621,707 |

## Non-Accrual and Past Due Loans

Nonaccruing loans are those on which the accrual of interest has ceased. We discontinue accrual of interest on originated loans after payments become more than 90 days past due, or earlier if we do not expect the full collection of principal or interest in accordance with the terms of the loan agreement is probable. Interest accrued but not collected at the date a loan is placed on nonaccrual status is reversed and charged against interest income. In addition, the amortization of net deferred loan fees is suspended when a loan is placed on nonaccrual status. Subsequent cash receipts are applied either to the outstanding principal balance or recorded as interest income, depending on our assessment of the ultimate collectability of principal and interest. Loans greater than 90 days past due and still accruing are defined as loans contractually past due 90 days or more as to principal or interest payments but which remain in accrual status because they are considered well secured and in the process of collection.

The following tables show our nonaccrual and past due loans at the dates indicated:

| 2011 <br> (In Thousands) | 30-59 Days <br> Past Due and <br> Still Accruing | 60-89 Days <br> Past Due and Still Accruing | Greater Than 90 Days <br> Past Due and <br> Still Accruing | Total Past <br> Due <br> And Still <br> Accruing | Accruing <br> Current <br> Balances | Nonaccrual <br> Loans | Total <br> Loans |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | \$ 1,087 | \$ 63 | \$ 78 | \$ 1,228 | \$ 1,435,876 | \$ 23,080 | \$ 1,460,184 |
| Commercial mortgages | 479 | 243 | - | 722 | 605,764 | 15,814 | 622,300 |
| Construction | 3,727 | - | - | 3,727 | 80,074 | 22,124 | 105,925 |
| Residential | 5,501 | 1,238 | 887 | 7,626 | 258,820 | 9,057 | 275,503 |
| Consumer | 2,783 | 709 | - | 3,492 | 287,247 | 1,018 | 291,757 |
| Total | \$ 13,577 | \$ 2,253 | \$965 | \$ 16,795 | \$ 2,667,781 | \$71,093 | \$ 2,755,669 |
| \% of Total Loans | 0.49 \% | 0.08 \% | $0.04 \%$ | 0.61 \% | 96.81 \% | 2.58 \% | $100.00 \%$ |



## Impaired Loans

Loans for which it is probable we will not collect all principal and interest due according to contractual terms, which is assessed based on the credit characteristics of the loan and/or payment status, are measured for impairment in accordance with the provisions of FASB ASC 310, Receivables. The amount of impairment is required to be measured using one of three methods: (1) the present value of expected future cash flows discounted at the loan's effective interest rate; (2) the loan's observable market price; or (3) the fair value of collateral, if the loan is collateral dependent. If the measure of the impaired loan is less than the recorded investment in the loan, a related allowance is allocated for the impairment.

The following tables provide an analysis of our impaired loans for December 31, 2011 and December 31, 2010:

| $2011$ <br> (In Thousands) | Ending <br> Loan <br> Balances | Loans with No Related Reserve (1) | Loan with Related Reserve | Related <br> Reserve | Contractual <br> Principal <br> Balance | Average <br> Loan <br> Balances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | \$ 23,193 | \$ 19,353 | \$ 3,840 | \$ 2,630 | \$ 26,815 | \$ 22,396 |
| Commercial mortgages | 15,814 | 13,602 | 2,212 | 295 | 21,278 | 16,237 |
| Construction | 22,124 | 14,166 | 7,958 | 723 | 34,862 | 27,323 |
| Residential | 16,227 | 9,649 | 6,578 | 964 | 19,312 | 17,480 |
| Consumer | 2,621 | 1,336 | 1,285 | 101 | 2,788 | 3,916 |
| Total | \$79,979 | \$ 58,106 | \$ 21,873 | \$4,713 | \$ 105,055 | \$87,352 |


| $\begin{aligned} & 2010 \\ & \text { (In Thousands) } \end{aligned}$ | Ending <br> Loan Balances | Loans with No Related Reserve (1) | Loan with Related Reserve | Related <br> Reserve | Contractual Principal Balance | Average <br> Loan <br> Balances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | \$ 21,527 | \$ 14,555 | \$ 6,972 | \$ 4,845 | \$ 29,309 | \$ 16,139 |
| Commercial mortgages | 9,490 | 3,263 | 6,227 | 2,591 | 12,001 | 4,530 |
| Construction | 30,260 | 12,166 | 18,094 | 3,485 | 53,265 | 36,102 |
| Residential | 17,441 | 11,226 | 6,215 | 968 | 22,112 | 16,667 |
| Consumer | 5,106 | 3,969 | 1,137 | 130 | 6,558 | 4,184 |
| Total | \$ 83,824 | \$ 45,179 | \$ 38,645 | \$ 12,019 | \$ 123,245 | \$ 77,622 |

(1) Reflects loan balances at their collateral value.

The average impaired loan balance as of December 31, 2009 was $\$ 61.6$ million. Interest income of $\$ 395,000, \$ 287,000$ and $\$ 354,000$ was recognized on impaired loans during 2011, 2010 and 2009, respectively.

## Credit Quality Indicators

Below is a description of each of our risk ratings for all commercial loans:

Pass. These assets presently show no current or potential problems and are considered fully collectible.

Special Mention. These assets do not currently expose the Bank to a sufficient degree of risk to warrant an adverse classification but do possess credit deficiencies or potential weaknesses deserving our close attention. Special mention assets have a potential weakness or pose an unwarranted financial risk which, if not corrected, could weaken the asset and increase risk in the future.

Substandard. Assets which are inadequately protected by the current net worth and paying capacity of the obligor or collateral, if any. Assets so classified have a well-defined weakness or weaknesses based upon objective evidence that jeopardizes the timely liquidation of the asset, or realization of the collateral at the asset's net book value. Substandard assets can be classified as accrual or nonaccrual and are characterized by the distinct possibility that the institution will sustain some loss if the deficiencies are not corrected. The possibility of untimely liquidation requires a substandard classification even if there is little likelihood of total loss.

Doubtful. The rating designated to assets with all the weaknesses of substandard assets and added weaknesses that make collection in full highly questionable and improbable, on the basis of currently existing facts, conditions, and values.

Loss. These assets are considered uncollectible and of such little value that their continuance as bankable assets is not warranted. This classification does not mean that an asset has absolutely no recovery or salvage value, but rather, that it is not practical or desirable to defer writing off a basically worthless asset even though partial recovery may occur in the future.

In late 2011, we undertook a project to reduce the number of Pass grades in our loan rating system with a goal of recalibrating our loan rating classifications to current Office of the Comptroller of Currency and Federal Reserve Board standards and to better classify our Pass and Criticized loan categories. This resulted in the elimination of our last Pass grade or our "pass/watch" grade. The result of this grade elimination resulted in $\$ 67$ million of previous "pass/watch" loans being reclassified to Criticized or Classified, with none going to nonaccrual status. The impact of this project contributed an incremental $\$ 2.1$ million to the provision and allowance for loan losses in 2011.

## Residential and Consumer Loans

The residential and consumer loan portfolios are monitored on an ongoing basis using delinquency information and loan type as credit quality indicators. These credit quality indicators are assessed in the aggregate in these relatively homogeneous portfolios. Loans that are greater than 90 days past due are generally considered nonperforming and placed in nonaccrual status.
The following tables provide an analysis of problem loans:
Commercial credit exposure credit risk profile by internally assigned risk rating (In thousands):

| Total Commercial |  |  |  |
| :---: | :---: | :---: | :---: |
| 2011 |  | 2010 |  |
| Amount | Percent | Amount | Percent |
| \$ 145,639 |  | \$ 74,709 |  |
| 140,599 |  | 107,911 |  |
| 61,131 |  | 61,327 |  |
| 347,369 | 16 \% | 243,947 | $12 \%$ |
| 1,841,039 | 84 | 1,756,756 | 88 |
| \$ 2,188,409 | 100 | \$ 2,000,703 | 100 |



Consumer credit exposure credit risk profile based on payment activity (in thousands):

| mer |  |
| :--- | :---: |
| 2010 |  |
| $\$ \quad 5,106$ |  |
| 305,403 |  |
| $\$ 310,509$ |  |

1) Includes $\$ 8.9$ million of troubled debt restructured mortgages and home equity installment loans that are performing in accordance with the loans modified terms and are accruing interest.

## Troubled Debt Restructurings (TDR)

Effective July 1, 2011, we adopted the provisions of Accounting Standards Update No. 2011-02, A Creditor's Determination of Whether a Restructuring is a Troubled Debt Restructuring. As such, we reassessed all loan modifications occurring since January 1, 2011 for identification as TDRs, resulting in no newly identified TDRs.

The book balance of TDRs at December 31, 2011 and December 31, 2010 was $\$ 27.7$ million and $\$ 12.0$ million, respectively. The balances at December 31, 2011 include approximately $\$ 18.8$ million of TDRs in nonaccrual status and $\$ 8.9$ million of TDRs in accrual status compared to $\$ 4.9$ million of TDRs in nonaccrual status and $\$ 7.1$ million of TDRs in accrual status at December 31, 2010. Approximately $\$ 1.3$ million in related reserves have been established for these loans for both December 31, 2011 and 2010, respectively.

During the twelve months ending December 31, 2011, the terms of 32 loans were modified in troubled debt restructurings, of which 23 were related to commercial loans that were already placed on nonaccrual. Nonaccruing restructured loans remain in nonaccrual status until there has been a period of sustained repayment performance for a reasonable period, usually six months. The remaining nine loans represented residential and consumer loans. Our concessions on restructured loans consisted mainly of forbearance agreements, reduction in interest rates or extensions of maturities. Principal balances are generally not forgiven by us when a loan is modified as a TDR.

The following table presents loans identified as TDRs during the twelve months ended December 31, 2011:

|  | Twelve <br> Months Ended <br> December 31, <br> (In Thousands) |
| :--- | ---: |
| Commercial | $\mathbf{2 0 1 1}$ |
| Commercial mortgages | $\mathbf{2 , 9 1 4}$ |
| Construction | 11,536 |
| Residential | 13,909 |
| Consumer | 2,824 |
|  | 146 |

The TDRs described above increased the allowance for loan losses by $\$ 1.4$ million through allocation of a related reserve, and resulted in charge offs of $\$ 8.9$ million during the twelve months ending December 31, 2011, most of which had been previously identified and reserved for in prior periods.

The following table summarizes TDRs which have defaulted (defined as past due 90 days) during the twelve months ended December 31, 2011 that were restructured within the last twelve months prior to December 31, 2011:

|  | Twelve <br> Months Ended <br> December 31, <br> (In Thousands) |
| :--- | ---: |
| Residential | 2011 |

## 7. PREMISES AND EQUIPMENT

Land, office buildings, leasehold improvements and furniture and equipment, at cost, are summarized by major classifications:

| December 31, | $\mathbf{2 0 1 1}$ | 2010 |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (In Thousands) |  |  |  |  |
| Land | $\mathbf{1 , 5 6 2}$ | $\$$ | 2,390 |  |
| Buildings | $\mathbf{6 , 7 0 8}$ | 6,894 |  |  |
| Leasehold improvements | $\mathbf{3 2 , 8 0 4}$ | 27,428 |  |  |
| Furniture and equipment | $\mathbf{3 8 , 2 5 3}$ | 34,559 |  |  |
|  | $\mathbf{7 9 , 3 2 7}$ | 71,271 |  |  |
| Less: |  | $\mathbf{4 3 , 3 6 3}$ | 39,401 |  |
| Accumulated depreciation | $\mathbf{\$}$ | $\mathbf{3 5 , 9 6 4}$ | $\$$ | 31,870 |

Depreciation expense is computed on a straight-line basis over the estimated useful lives of the assets or, for leasehold improvements, over the effective lives of the related lease if less than the estimated useful lives. In general, computer equipment, furniture and equipment and building renovations are depreciated over three, five and ten years, respectively.

We occupy certain premises including some with renewal options, and operate certain equipment under noncancelable leases with terms ranging primarily from one to 25 years. These leases are accounted for as operating leases. Accordingly, lease costs are expensed as incurred in accordance with FASB ASC 840-20 Operating Leases. Rent expense was $\$ 7.9$ million in 2011, $\$ 5.7$ million in 2010 and $\$ 5.9$ million in 2009. Future minimum cash payments under these leases at December 31, 2011 are as follows:

| (In Thousands) |  |
| :--- | ---: | ---: |
| 2012 | $\$, 551$ |
| 2013 | 7,490 |
| 2014 | 7,162 |
| 2015 | 7,070 |
| 2016 | 6,885 |
| Thereafter | 155,452 |
| Total future minimum lease payments | $\$ 191,610$ |

## 8. DEPOSITS

The following is a summary of deposits by category, including a summary of the remaining time to maturity for time deposits:

| December 31, | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |
| Money market and demand: |  |  |  |  |
| Noninterest-bearing demand | \$ | 525,444 | \$ | 468,098 |
| Interest-bearing demand |  | 389,495 |  | 312,546 |
| Money market |  | 805,570 |  | 743,808 |
| Total money market and demand |  | 1,720,509 |  | 1,524,452 |
| Savings |  | 368,390 |  | 255,340 |
| Customer certificates of deposit by maturity: |  |  |  |  |
| Less than one year |  | 261,000 |  | 335,768 |
| One year to two years |  | 86,097 |  | 74,555 |
| Two years to three years |  | 3,219 |  | 4,415 |
| Three years to four years |  | 60,267 |  | 1,576 |
| Over four years |  | 1,444 |  | 68,550 |
| Total customer time certificates |  | 412,027 |  | 484,864 |
| Jumbo certificates of deposits, by maturity: |  |  |  |  |
| Less than one year |  | 254,583 |  | 228,785 |
| One year to two years |  | 52,753 |  | 37,010 |
| Two years to three years |  | 2,935 |  | 2,398 |
| Three years to four years |  | 36,196 |  | 167 |
| Over four years |  | 101 |  | 28,752 |
| Total jumbo certificates of deposit |  | 346,568 |  | 297,112 |
| Total customer deposits |  | 2,847,494 |  | 2,561,768 |
| Brokered deposits less than one year |  | 287,810 |  | 249,006 |
| Total deposits | \$ | 3,135,304 | \$ | 2,810,774 |

Interest expense by category follows:

| Year Ended December 31, | $\mathbf{2 0 1 1}$ | 2010 | 2009 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (In Thousands) |  |  |  |  |  |
| Interest-bearing demand | $\mathbf{4 0 5}$ | $\$$ | 435 | $\$$ | 648 |
| Money market | $\mathbf{2 , 8 9 7}$ | 4,301 | 4,857 |  |  |
| Savings | $\mathbf{1 , 4 6 5}$ | 494 | 521 |  |  |
| Time deposits | $\mathbf{1 3 , 5 4 8}$ | 16,070 | 21,634 |  |  |
| Total customer interest expense | $\mathbf{1 8 , 3 1 5}$ | 21,300 | 27,660 |  |  |
|  |  |  |  |  |  |
| Brokered deposits | $\mathbf{8 1 6}$ | 1,797 | 2,729 |  |  |
| Total interest expense on deposits | $\mathbf{1 9 , 1 3 1}$ | $\$$ | 23,097 | $\$$ | 30,389 |

## 9. BORROWED FUNDS

The following is a summary of borrowed funds by type:


## Federal Home Loan Bank Advances

Advances from the FHLB of Pittsburgh with rates ranging from $0.14 \%$ to $4.45 \%$ at December 31, 2011 are due as follows:

|  | Weighted <br> Average <br> Rate |  |
| :---: | :---: | :---: |
| 2012 | Amount | (Dollars in Thousands) |
| 2013 | $\$$ | 320,539 |

Pursuant to collateral agreements with the FHLB, advances are secured by qualifying first mortgage loans, qualifying fixed-income securities, FHLB stock and an interest-bearing demand deposit account with the FHLB.

As a member of the FHLB of Pittsburgh, we are required to purchase and hold shares of capital stock in the FHLB of Pittsburgh in an amount at least equal to $0.35 \%$ of our of member asset value plus $4.60 \%$ of advances outstanding. We were in compliance with this requirement with a stock investment in FHLB of Pittsburgh of $\$ 35.8$ million at December 31, 2011. This stock is carried on the accompanying Consolidated Statement of Condition at cost, which approximates liquidation value.

At December 31, 2011 we had $\$ 35.8$ million of FHLB stock compared to $\$ 37.5$ million at December 31, 2010. In December 2008, the FHLB of Pittsburgh announced the suspension of both dividend payments
and the repurchase of capital stock. In 2010, a limited repurchase of capital stock was reinstated and during 2011 net capital stock repurchases totaled $\$ 1.8$ million. We received no dividends from the FHLB of Pittsburgh during 2011, 2010 or 2009. However, in February of 2012, the FHLB of Pittsburgh declared a $0.10 \%$ dividend payment as well as additional repurchases of capital stock. For additional information regarding FHLB Stock, see Note 15 to the Consolidated Financial Statements.

At December 31, 2011, 29 advances were outstanding totaling $\$ 538.7$ million, with a weighted average rate of $1.49 \%$.

## Trust Preferred Borrowings

In 2005, we issued $\$ 67.0$ million of aggregate principal amount of Pooled Floating Rate Securities at a variable interest rate of 177 basis points over the three-month LIBOR rate. The proceeds from this issuance were used to fund the redemption of $\$ 51.5$ million of Floating Rate Capital Trust I Preferred Securities.

## Federal Funds Purchased and Securities Sold Under Agreements to Repurchase

During 2011 and 2010, we purchased federal funds as a short-term funding source. At December 31, 2011, we had purchased $\$ 25.0$ million in federal funds at a rate of $0.38 \%$. At December 31, 2010, we had purchased $\$ 75.0$ million in federal funds at a rate of $0.38 \%$.

During 2011, we continued to have securities sold under agreements to repurchase as a funding source. At December 31, 2011, securities sold under agreements to repurchase had a fixed rate of $2.98 \%$. The underlying securities are mortgage-backed securities with a book value of $\$ 29.9$ million at December 31, 2011. Securities sold under agreements to repurchase with the corresponding carrying and market values of the underlying securities are due as follows:


## Other Borrowed Funds

Included in other borrowed funds are collateralized borrowings of $\$ 37.9$ million and $\$ 61.6$ million at December 31, 2011 and 2010 respectively, consisting of outstanding retail repurchase agreements, contractual arrangements under which portions of certain securities are sold overnight to retail customers under agreements to repurchase. Such borrowings were collateralized by mortgage-backed securities. The average rates on these borrowings were $0.09 \%$ and $0.17 \%$ at December 31, 2011 and 2010, respectively. In addition, during 2009 we issued $\$ 30.0$ million of unsecured debt under the FDIC Temporary Liquidity Guarantee Program. The rate on this debt was $2.74 \%$ at December 31, 2010.

## 10. STOCKHOLDERS' EQUITY

Under guidelines issued by banking regulators, savings institutions such as the Bank must maintain "tangible" capital equal to $1.5 \%$ of adjusted total assets, "core" capital equal to $4.0 \%$ of adjusted total assets, "Tier 1" capital equal to $4.0 \%$ of risk weighted assets and "total" or "risk-based" capital (a combination of core
and "supplementary" capital) equal to $8.0 \%$ of risk weighted assets. Failure to meet minimum capital requirements can initiate certain mandatory actions and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material effect on our bank's financial statements. At December 31, 2011 and 2010, WSFS was in compliance with regulatory capital requirements and was deemed a "well-capitalized" institution.

The following table presents our capital position as of December 31, 2011 and 2010:

| Consolidated Bank Capital | For Capital AdequacyPurposes |  | To Be Well-Capitalized Under Prompt Corrective Action Provisions |  |
| :---: | :---: | :---: | :---: | :---: |
| Amount Percent | Amount | Percent | Amount | Percent |


| (In Thousands) |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As of December 31, 2011: |  |  |  |  |  |  |  |  |  |
| Total Capital (to risk-weighted assets) | \$ | 434,301 | 13.43 \% | \$ | 258,688 | 8.00 \% | \$ | 323,361 | 10.00 \% |
| Core Capital (to adjusted tangible assets) |  | 393,725 | 9.29 |  | 169,518 | 4.00 |  | 211,898 | 5.00 |
| Tangible Capital (to tangible assets) |  | 393,725 | 9.29 |  | 63,569 | 1.50 |  | N/A | N/A |
| Tier 1 Capital (to risk-weighted assets) |  | 393,725 | 12.18 |  | 129,344 | 4.00 |  | 194,016 | 6.00 |
| As of December 31, 2010: |  |  |  |  |  |  |  |  |  |
| Total Capital (to risk-weighted assets) | \$ | 409,034 | 13.62 \% | \$ | 240,338 | 8.00 \% | \$ | 300,423 | 10.00 \% |
| Core Capital (to adjusted tangible assets) |  | 371,348 | 9.49 |  | 156,555 | 4.00 |  | 195,693 | 5.00 |
| Tangible Capital (to tangible assets) |  | 371,348 | 9.49 |  | 58,708 | 1.50 |  | N/A | N/A |
| Tier 1 Capital (to risk-weighted assets) |  | 371,348 | 12.36 |  | 120,169 | 4.00 |  | 180,254 | 6.00 |

During 2010 we completed an underwritten public offering of $1,370,000$ shares of common stock. The offering was priced at $\$ 36.50$ per share, a slight premium to the prior day's closing price, and raised $\$ 47.1$ million, net of $\$ 2.9$ million of costs. During 2009 we completed a private placement of common stock to Peninsula Investment Partners, L.P. for a total purchase price of $\$ 25.0$ million. During 2011 all shares were distributed on a pro-rata basis to the fund holders of Peninsula with the warrants being transferred to Peninsula's managing partner. Information concerning these transactions are included in Note 22 to the Consolidated Financial Statements.

Our capital structure includes one class of $\$ 0.01$ par common stock outstanding, each share having equal voting rights and one class of $\$ .01$ par preferred stock.

During 2009, we issued and sold senior preferred stock to the U.S. Department of Treasury under its Capital Purchase Program ("CPP") totaling $\$ 52.6$ million. Information concerning this transaction is included in Note 22 to the Consolidated Financial Statements.

In conjunction with the private placement of common stock and the issuance of senior preferred stock to the U.S. Department of Treasury under CPP, we issued warrants to purchase additional shares of common stock. For additional information on these warrants see Note 22 to the Consolidated Financial Statements.

When infused into the Bank, the Trust Preferred Securities issued in 2005 qualify as Tier 1 capital. We are prohibited from paying any dividend or making any other capital distribution if, after making the distribution, we would be undercapitalized within the meaning of the Prompt Corrective Action regulations. Since 1996, the Board of Directors has approved several stock repurchase programs to reacquire common shares. We did not acquire any shares in 2011 or 2010.

## The Holding Company

In 2005, WSFS Capital Trust III, our unconsolidated subsidiary, issued $\$ 67.0$ million of aggregate principle of Pooled Floating Rate Securities at a variable interest rate of 177 basis points over the three-month LIBOR rate. The proceeds were used to refinance the WSFS Capital Trust I November 1998 issuance of $\$ 51.5$ million of Trust Preferred Securities which had a variable rate of 250 basis points over the three-month LIBOR rate. At December 31, 2011, the coupon rate of the Capital Trust III securities was $2.30 \%$ with a scheduled maturity of June 1, 2035. The effective rate will vary, due to fluctuations in interest rates. The proceeds from the issue were invested in Junior Subordinated Debentures we issued. These securities are treated as borrowings with interest included in interest expense on the Consolidated Statement of Operations. The remaining proceeds were used primarily to extinguish higher rate debt and for general corporate purposes.

Pursuant to federal laws and regulations, our ability to engage in transactions with affiliated corporations is limited, and we generally may not lend funds to nor guarantee our indebtedness.

## 11. ASSOCIATE (EMPLOYEE) BENEFIT PLANS

Associate 401(k) Savings Plan
Certain subsidiaries of ours maintain a qualified plan in which Associates may participate. Participants in the plan may elect to direct a portion of their wages into investment accounts that include professionally managed mutual and money market funds and our common stock. Generally, the principal and earnings thereon are tax deferred until withdrawn. We match a portion of the Associates' contributions and, based on our performance, periodically make discretionary contributions into the plan for the benefit of our Associates. As a result, our total cash contributions to the plan on behalf of our Associates resulted in a cash expenditure of $\$ 1.6$ million, $\$ 1.5$ million and $\$ 1.5$ million for 2011, 2010 and 2009, respectively.

All contributions are invested in accordance with the Associates' selection of investments. If Associates do not designate how discretionary contributions are to be invested, $100 \%$ will be invested in a balanced fund. Associates may make transfers to various other investment vehicles within the plan without any significant restrictions. The plan purchased $47,000,81,000$, and 50,000 shares of our common stock during 2011, 2010 and 2009, respectively.

## Postretirement Benefits

We share certain costs of providing health and life insurance benefits to retired Associates (and their eligible dependents). Substantially all Associates may become eligible for these benefits if they reach normal retirement age while working for us.

We account for our obligations under the provisions of FASB ASC 715, Compensation - Retirement Benefits ("ASC 715"). ASC 715 requires that the costs of these benefits be recognized over an Associate's active working career. Amortization of unrecognized net gains or losses resulting from experience different from that assumed and from changes in assumptions is included as a component of net periodic benefit cost over the remaining service period of active employees to the extent that such gains and losses exceed $10 \%$ of the accumulated postretirement benefit obligation, as of the beginning of the year.

ASC 715 requires that we recognize the funded status of our defined benefit postretirement plan in our statement of financial position, with a corresponding adjustment to accumulated other comprehensive income, net of tax. The adjustment to accumulated other comprehensive income at adoption represented the net unrecognized actuarial losses and unrecognized transition obligation remaining from the initial adoption of ASC 715, all of which were previously netted against the plan's funded status in our statement of financial position pursuant to the provisions of ASC 715. These amounts will be subsequently recognized as net periodic pension costs pursuant to our historical accounting policy for amortizing such amounts. Further, actuarial gains and losses that arise in subsequent periods and are not recognized as net periodic pension cost in the same
periods will be recognized as a component of other comprehensive income. Those amounts will be subsequently recognized as a component of net periodic pension cost on the same basis as the amounts recognized in accumulated other comprehensive income at adoption of ASC 715.

In accordance with ASC 715, during 2012 the Company expects to recognize $\$ 67,000$ in expense relating to the amortization of the net actuarial loss and $\$ 61,000$ in expense relating to the amortization of the net transition obligation.

The following disclosures relating to postretirement benefits were measured at December 31:

|  | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in Thousands) |  |  |  |  |  |  |
| Change in benefit obligation: |  |  |  |  |  |  |
| Benefit obligation at beginning of year | \$ | 3,088 | \$ | 2,568 | \$ | 2,502 |
| Service cost |  | 207 |  | 171 |  | 161 |
| Interest cost |  | 166 |  | 151 |  | 141 |
| Actuarial loss/(gain) |  | 623 |  | 360 |  | (69) |
| Benefits paid |  | (161) |  | (162) |  | (167) |
| $\underline{\text { Benefit obligation at end of year }}$ | \$ | 3,923 | \$ | 3,088 | \$ | 2,568 |
| Change in plan assets: |  |  |  |  |  |  |
| Fair value of plan assets at beginning of year | \$ | - | \$ | - | \$ | - |
| Employer contributions |  | 161 |  | 162 |  | 167 |
| Benefits paid |  | (161) |  | (162) |  | (167) |
| Fair value of plan assets at end of year | \$ | - | \$ | - | \$ | - |
| Funded status: |  |  |  |  |  |  |
| Funded status | \$ | $(3,923)$ | \$ | $(3,088)$ | \$ | $(2,568)$ |
| Recognized net loss |  | 1,444 |  | 914 |  | 626 |
| $\underline{\text { Net amount recognized }}$ | \$ | $(2,479)$ | \$ | $(2,174)$ | \$ | $(1,942)$ |

## Components of net periodic benefit cost:

| Service cost | $\mathbf{2 0 7}$ | 171 | 161 |  |
| :--- | ---: | ---: | ---: | ---: |
| Interest cost | $\mathbf{1 6 6}$ | 151 | 141 |  |
| Amortization of transition obligation | $\mathbf{6 1}$ | 61 | 61 |  |
| Net loss recognition | $\mathbf{3 2}$ |  | 12 | 18 |
| Net periodic benefit cost | $\mathbf{\$}$ | $\mathbf{4 6 6}$ | $\$$ | 395 |

## Assumptions used to determine net periodic benefit cost:

| Discount rate | $\mathbf{5 . 5 0} \%$ | $6.00 \%$ | $5.75 \%$ |  |
| :--- | :---: | :---: | :---: | :---: |
| Health care cost trend rate | $\mathbf{5 . 0 0} \%$ | $5.00 \%$ | $5.00 \%$ |  |
| Sensitivity analysis of health care cost trends: |  |  |  |  |
| Effect of $+1 \%$ on service cost plus interest cost | $\$$ | $\mathbf{( 1 7 )}$ | $\$$ | $(13)$ |
| Effect of $-1 \%$ on service cost plus interest cost |  | $\mathbf{1 3}$ | $\$$ | $(11)$ |
| Effect of $+1 \%$ on APBO | $\mathbf{( 1 2 9 )}$ | 10 | 9 |  |
| Effect of $-1 \%$ on APBO | $\mathbf{1 0 0}$ | $(96)$ | $(74)$ |  |

Assumptions used to value the Accumulated
Postretirement Benefit Obligation (APBO): Postretirement Benefit Obligation (APBO):

| Discount rate | $\mathbf{4 . 5 0} \%$ | $5.50 \%$ | $6.00 \%$ |
| :--- | :---: | :---: | :---: |
| Health care cost trend rate | $\mathbf{5 . 0 0} \%$ | $5.00 \%$ | $5.00 \%$ |
| Ultimate trend rate | $\mathbf{5 . 0 0} \%$ | $5.00 \%$ | $5.00 \%$ |
| Year of ultimate trend rate | $\mathbf{2 0 1 1}$ | 2010 | 2009 |

## Estimated future benefit payments:

The following table shows the expected future payments for the next ten years: (In Thousands)

During 2012
\$ 119
During 2013 120
During $2014 \times 122$
During 2015 122
During 2016 122

| During 2017 through 2021 | 676 |
| :--- | :--- |

We assume that the average annual rate of increase for medical benefits will remain flat and stabilize at an average increase of $5 \%$ per annum. The costs incurred for retirees' health care are limited since certain current and all future retirees are restricted to an annual medical premium cap indexed (since 1995) by the lesser of $4 \%$ or the actual increase in medical premiums paid by us. For 2011, this annual premium cap amounted to $\$ 2,700$ per retiree. We estimate that we will contribute approximately $\$ 119,000$ to the plan during fiscal 2012.

We have five additional plans which are no longer being provided to Associates. They are a Supplemental Pension Plan with a corresponding liability of $\$ 430,000$, an Early Retirement Window Plan with a corresponding liability of $\$ 290,000$, a Director's Plan with a corresponding liability of $\$ 98,000$, a Supplemental Executive Retirement Plan with a corresponding liability of $\$ 873,000$ acquired from Christiana Bank \& Trust, and a Post Retirement Medical Plan with a corresponding liability of $\$ 105,000$ also acquired from Christiana Bank \& Trust.

## 12. TAXES ON INCOME

We and our subsidiaries file a consolidated federal income tax return and separate state income tax returns. Our income tax provision (benefit) consists of the following:

| Year Ended December 31, | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |
| Current income taxes: |  |  |  |  |  |  |
| Federal taxes | \$ | 6,648 | \$ | 8,192 | \$ | 7,699 |
| State and local taxes |  | 1,849 |  | (555) |  | $(1,408)$ |
| Deferred income taxes: |  |  |  |  |  |  |
| Federal taxes |  | 2,978 |  | $(2,183)$ |  | $(8,384)$ |
| State and local taxes |  | - |  | - |  |  |
| Total |  | 11,475 |  | 5,454 |  | $(2,093)$ |

Current federal income taxes include taxes on income that cannot be offset by net operating loss carryforwards.

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. The following is a summary of the significant components of our deferred tax assets and liabilities as of December 31, 2011 and 2010:

|  | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |
| Deferred tax liabilities: |  |  |  |  |
| Unrealized gains on available-for-sale securities | \$ | $(7,105)$ | \$ | $(4,287)$ |
| Accelerated depreciation |  | (912) |  | (707) |
| Other |  | (395) |  | (207) |
| Prepaid expenses |  | $(1,428)$ |  | $(1,361)$ |
| Deferred loan costs |  | $(1,680)$ |  | $(1,675)$ |
| Intangibles |  | (795) |  | - |
| $\underline{\text { Total deferred tax liabilities }}$ |  | $(12,315)$ |  | $(8,237)$ |
| Deferred tax assets: |  |  |  |  |
| Allowance for loan losses |  | 18,578 |  | 21,119 |
| Reserves and other |  | 5,862 |  | 5,460 |
| Deferred gains |  | 505 |  | 398 |
| Total deferred tax assets |  | 24,945 |  | 26,977 |
| $\underline{\text { Net deferred tax asset }}$ | \$ | 12,630 | \$ | 18,740 |

Included in the table above is the effect of certain temporary differences for which no deferred tax expense or benefit was recognized. In 2011, such items consisted primarily of $\$ 7.1$ million of unrealized gains on certain investments in debt and equity securities accounted for under ASC 320 partially offset by $\$ 550,000$ related to postretirement benefit obligations accounted for under ASC 715. In 2010, they consisted primarily of $\$ 4.3$ million of unrealized gains on certain investments in debt and equity securities, partially offset by $\$ 388,000$ related to postretirement benefit obligations.

Based on our history of prior earnings and our expectations of the future, it is anticipated that operating income and the reversal pattern of our temporary differences will, more likely than not, be sufficient to realize a net deferred tax asset of $\$ 12.6$ million at December 31, 2011. No federal or state net operating losses existed at December 31, 2011.

A reconciliation showing the differences between our effective tax rate and the U.S. Federal statutory tax rate is as follows:

| Year Ended December 31, | $\mathbf{2 0 1 1}$ | 2010 | 2009 |
| :--- | :---: | :---: | :---: |
| Statutory federal income tax rate | $\mathbf{3 5 . 0} \%$ | $35.0 \%$ | $35.0 \%$ |
| State tax net of federal tax benefit | $\mathbf{3 . 4}$ | $(1.8)$ | 64.0 |
| Interest income 50\% excludable | $\mathbf{( 2 . 1 )}$ | $(3.7)$ | 50.6 |
| Bank-owned life insurance income | $\mathbf{( 2 . 0 )}$ | $(1.3)$ | 22.4 |
| Incentive stock option and other |  |  |  |
| $\quad$ nondeductible compensation | $\mathbf{0 . 9}$ | 0.8 | $(18.0)$ |
| Settlement of prior year charitable donation | $\mathbf{( 1 . 2 )}$ | - | - |
| Federal tax credits | $\mathbf{( 0 . 5 )}$ | $(1.1)$ | $(8.0)$ |
| Other | $\mathbf{0 . 1}$ | - | 0.4 |
| Effective tax rate | $\mathbf{3 3 . 6} \%$ | $27.9 \%$ | $146.4 \%$ |

We account for income taxes in accordance with FASB Accounting Standards Codification ("ASC") 740, Income Taxes (formerly Statement of Financial Accounting Standards ("SFAS") No. 109, Accounting for Income Taxes and FASB Interpretation No. 48, Accounting for Uncertainty in Income Taxes, an interpretation of FASB Statement 109). ASC 740 prescribes a recognition threshold and a measurement attribute for the financial statement recognition and measurement of tax positions taken or expected to be taken in a tax return. Benefits from tax positions are recognized in the financial statements only when it is more-likely-than-not that the tax position will be sustained upon examination by the appropriate taxing authority that would have full knowledge of all relevant information. A tax position that meets the more-likely-than-not recognition threshold is measured at the largest amount of benefit that is greater than $50 \%$ likely of being realized upon ultimate settlement. Tax positions that previously failed to meet the more-likely-than-not recognition threshold are recognized in the first subsequent financial reporting period in which that threshold is met. Previously recognized tax positions that no longer meet the more-likely-than-not recognition threshold are derecognized in the first subsequent financial reporting period in which that threshold is no longer met. ASC 740 also provides guidance on the accounting for and disclosure of unrecognized tax benefits, interest and penalties.

Related to the move of our corporate headquarters, during 2007, we donated (to the local Historical Society, for the purpose of community viewing) an N.C. Wyeth mural which was previously displayed in our former headquarters. Pursuant to an appraisal by a nationally recognized art appraisal firm, the estimated fair value of the mural was $\$ 6.0$ million, which was recorded as a charitable contribution expense. We recognized a related offsetting gain on the transfer of the asset during 2007. The expense and offsetting gain was shown net in our Consolidated Financial Statements. As the gain on the transfer of the asset is permanently excludible from taxation, the charitable contribution transaction results in a permanent deduction for income tax purposes. The amount of the deduction represented an income tax uncertainty because it was subject to evaluation by the Internal Revenue Service ("IRS"). The IRS did not audit our 2007 income tax return and the statute of limitations on this tax year expired in 2011. Accordingly, we recorded a $\$ 416,000$ tax benefit in 2011 related to the resolution of this uncertainty.

We record interest and penalties on potential income tax deficiencies as income tax expense. Federal tax years 2008 through 2011 remain subject to examination as of December 31, 2011, while tax years 2008 through 2011 remain subject to examination by state taxing jurisdictions. No federal or state income tax return examinations are currently in process. We do not expect to record or realize any material unrecognized tax benefits during 2012.

The total amount of unrecognized tax benefits related to ASC 740 as of December 31, 2011 was $\$ 88,000$, all of which would affect our effective tax rate if recognized. The total amount of accrued interest and penalties included in such unrecognized tax benefits were $\$ 15,000$ and $\$ 6,000$, respectively, all of which was recorded as expense in 2011. A reconciliation of the total amounts of unrecognized tax benefits during 2011 is as follows:

## (In Thousands)

| Unrecognized tax benefits at December 31, 2010 | $\mathbf{9 6 7}$ |
| :--- | :---: |
| Additions as a result of tax positions taken during prior years | $\mathbf{9 6}$ |
| Additions as a result of tax positions taken during current year | - |
| Reductions relating to settlements with taxing authorities | - |
| Reductions as a result of a lapse of statutes of limitations | $\mathbf{( 9 7 5 )}$ |

Unrecognized tax benefits at December 31, 2011

## 13. STOCK-BASED COMPENSATION

Stock-based compensation is accounted for in accordance with FASB ASC 718, Stock Compensation. After shareholder approval in 2005, the 1997 Stock Option Plan ("1997 Plan") was replaced by the 2005 Incentive Plan ("2005 Plan"). No future awards may be granted under the 1997 Plan, however, we still have
options outstanding under the plan for officers, directors and Associates of the Company and its subsidiaries. The 2005 Plan will terminate on the tenth anniversary of its effective date, after which no awards may be granted. We have stock options outstanding under both plans (collectively, "Stock Incentive Plans"). The number of shares reserved for issuance under the 2005 Plan is $1,197,000$. At December 31, 2011, there were 325,177 shares available for future grants under the 2005 Plan.

The Stock Incentive Plans provide for the granting of incentive stock options as defined in Section 422 of the Internal Revenue Code as well as non-incentive stock options (collectively, "Stock Options"). Additionally, the 2005 Plan provides for the granting of stock appreciation rights, performance awards, restricted stock and restricted stock unit awards, deferred stock units, dividend equivalents, other stock-based awards and cash awards. All Stock Options are to be granted at not less than the market price of our common stock on the date of the grant. All Stock Options granted during 2011 vest in $25 \%$ per annum increments, start to become exercisable one year from the grant date and expire five years from the grant date. Generally, all awards become exercisable immediately in the event of a change in control, as defined within the Stock Incentive Plans.

In 2007, the Executive Committee of our Board of Directors adopted an administrative policy related to the future award of stock options under the 2005 Plan whereby any change to the policy only would be made following the approval by our stockholders. At the 2010 Annual Meeting of Shareholders, a proposal was approved to increase the maximum life of stock options and stock appreciation rights from five years to seven years.

## Stock Options

A summary of the status of our Stock Incentive Plans as of December 31, 2011, 2010 and 2009, respectively, and changes during those years is presented below:

|  | 2011 |  |  | 2010 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | WeightedAverage Exercise Price |  | Shares | Weighted- <br> Average <br> Exercise <br> Price |  | Shares | Weighted- <br> Average Exercise Price |  |
| Stock Options: |  |  |  |  |  |  |  |  |  |
| Outstanding at beginning of year | 566,323 | \$ | 42.84 | 733,468 | \$ | 42.95 | 675,887 | \$ | 44.98 |
| Granted | 57,723 |  | 44.15 | 27,889 |  | 30.94 | 83,921 |  | 23.33 |
| Exercised | ( 85,379 ) |  | 18.94 | ( 67,376) |  | 14.29 | ( 16,460 ) |  | 16.48 |
| Forfeited | ( 12,666 ) |  | 40.85 | ( 22,899) |  | 40.53 | ( 1,468) |  | 57.48 |
| Expired | ( 109,115 ) |  | 59.85 | ( 104,759) |  | 59.29 | ( 8,412) |  | 59.85 |
| Outstanding at end of year | 416,886 |  | 43.52 | 566,323 |  | 42.84 | 733,468 |  | 42.95 |
| Exercisable at end of year | 304,628 | \$ | 46.27 | 442,837 | \$ | 45.04 | 541,910 | \$ | 43.52 |
| Weighted-average fair value of awards granted | \$ 14.06 |  |  | \$ 9.51 |  |  | 5.42 |  |  |

In addition, at January 1, 2011 there were nonvested options with a $\$ 805,000$ intrinsic value. During the year ended December 31, 2011, the vested options had a $\$ 255,000$ intrinsic value. Also during 2011, there were options exercised with an intrinsic value of $\$ 1.7$ million. In addition, there were vested options expired with an intrinsic value of $\$ 129,000$. The exercisable options remaining at December 31, 2011, had an intrinsic value of $\$ 470,000$ and a remaining contractual term of 1.6 years. At December 31, 2011 the options outstanding had an intrinsic value of $\$ 969,000$ and a remaining contractual term of 2.1 years.

The following table provides information about our unvested stock options outstanding for December 31, 2011, 2010 and 2009, respectively:

|  | 2011 |  |  | 2010 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Weighted- <br> Average <br> Exercise Price | Weighted- <br> Average <br> Grant Date <br> Fair Value | Shares | Weighted- <br> Average <br> Exercise <br> Price | Weighted- <br> Average <br> Grant Date <br> Fair Value | Shares | Weighted- <br> Average <br> Exercise Price | Weighted- <br> Average <br> Grant Date <br> Fair Value |
| Stock Options: |  |  |  |  |  |  |  |  |  |
| Unvested at beginning of period | 123,486 | \$ 34.94 | \$ 8.27 | 191,558 | \$ 41.31 | \$ 8.92 | 202,442 | \$ 57.00 | \$ 12.10 |
| Granted | 57,723 | 44.15 | 14.06 | 27,889 | 30.94 | 9.51 | 83,921 | 23.33 | 5.42 |
| Vested | ( 56,285 ) | 40.77 | 9.13 | ( 73,062 | 48.38 | 10.26 | ( 93,337) | 58.91 | 12.63 |
| Forfeited | ( 12,666 ) | 40.85 | 9.44 | ( 22,899 | 40.53 | 8.84 | ( 1,468) | 57.48 | 12.06 |
| Unvested at end of period | 112,258 | \$ 36.08 | \$ 10.69 | 123,486 | \$ 34.94 | \$ 8.27 | 191,558 | \$ 41.31 | \$ 8.92 |

The total amount of compensation cost related to nonvested stock options as of December 31, 2011 was $\$ 623,000$. The weighted-average period over which it is expected to be recognized is 2.5 years. We issue new shares upon the exercise of options.

During 2011, we granted 57,723 options with a five-year life and a four-year vesting period. The BlackScholes option-pricing model was used to determine the grant date fair value of options. Significant assumptions used in the model included a weighted-average risk-free rate of return (zero coupon treasury yield) between $0.5 \%$ and $1.6 \%$ in 2011; an expected option life of three and three-quarter years; and an expected stock price volatility between $44.3 \%$ and $44.7 \%$ in 2011. For the purposes of this option-pricing model, a dividend yield between $1.0 \%$ and $1.4 \%$ was assumed.

The following table summarizes all stock options outstanding and exercisable for Option Plans as of December 31, 2011, segmented by range of exercise prices:

|  | Outstanding |  | Exercisable |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Weighted- <br> Average | Weighted- <br> Average <br> Remaining |  | Weighted- <br> Average |
| Number | Exercise Price | Contractual Life | Number | Exercise Price |

## Stock Options:

| \$20.71-\$27.60 | 58,376 | \$ 23.34 | 2.2 years | 26,200 | \$ 23.32 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$27.61-\$34.50 | 75,921 | 32.56 | 1.8 years | 54,520 | 33.12 |
| \$34.51-\$41.40 | 2,600 | 38.69 | 4.0 years | 400 | 37.20 |
| \$41.41-\$48.30 | 121,829 | 44.68 | 2.8 years | 65,897 | 44.36 |
| \$48.31-\$55.20 | 102,943 | 53.20 | 1.0 years | 102,405 | 53.23 |
| \$55.21-\$62.10 | 49,717 | 58.83 | 2.9 years | 49,717 | 58.83 |
| \$62.11-\$69.00 | 5,500 | 66.34 | 1.3 years | 5,489 | 66.34 |
| Total | 416,886 | \$ 43.52 | 2.1 years | 304,628 | \$ 46.27 |

## Restricted Stock

During 2011, we issued 41,434 restricted stock units and awards. These awards generally vest over a four to five year period. For stock awards made to certain executive officers, there are additional vesting limitations. Under these additional limitations, $25 \%$ of the awards will become transferrable at the time of repayment of at least $25 \%$ of the aggregate financial assistance we received under the Emergency Economic Stabilization Act of 2008 ("EESA"), an additional $25 \%$ of the shares granted (for an aggregate total of $50 \%$ of the shares will become transferrable) at the time of repayment of at least $50 \%$ of the aggregate financial assistance we received under EESA, an additional $25 \%$ of the shares granted (for an aggregate total of $75 \%$ of the shares will become transferrable) at the time of repayment of at least $75 \%$ of the aggregate financial assistance we received under EESA. The remainder of the shares will become transferrable following the time of repayment of $100 \%$ of the aggregate financial assistance we received under EESA. If the date specified has not occurred by the tenth anniversary of the grant date, the grantee will forfeit all of the restricted shares.

Compensation costs related to these issuances are recognized over the lives of the restricted stock and restricted stock units. We amortize the expense related to the restricted stock grants into salaries, benefits and other compensation expense on an accrual basis over the requisite service period for the entire award. When we award restricted stock to individuals from whom we may not receive services in the future, such as those who are eligible for retirement, we recognize the expense of restricted stock grants when we make the award, instead of amortizing the expense over the vesting period of the award.

## Performance Stock Awards

Beginning in 2009, the Long-Term Performance-Based Restricted Stock Unit program ("Long-Term Program") will award up to an aggregate of 77,800 shares of our stock to the remaining fourteen participants, only after the achievement of targeted levels of return on assets ("ROA") in any year through 2011. In 2010, the Personnel and Compensation Committee recommended, and the Board approved, the extension to 2013 and the adjustment of the ROA performance levels. Under the terms of the revised plan, if an annual ROA performance level of $1.00 \%$ is achieved, up to 39,000 shares will be awarded. If an annual ROA performance level of $1.125 \%$ is achieved, up to 53,300 shares will be awarded. If an annual ROA performance level of $1.25 \%$ or greater is achieved, up to 77,800 shares will be awarded. The awarded stock will vest in $25 \%$ increments over four years. In addition, if a performance level is achieved and there are insufficient shares available for grant, we have the option of granting the available shares with the remainder being paid in cash. We did not recognize any compensation expense related to this program in 2011, 2010 or 2009. Compensation expense for the Long-Term Program was based on the closing stock price as of May 28, 2008 and will begin to be recognized once the achievement of target performance is considered probable.

The Board approved a plan in which Marvin N. Schoenhals, Chairman of the Board, was granted 22,250 shares of restricted stock effective January 3, 2011 with a five-year performance vesting schedule starting at the end of the second year. These awards are based on acquiring new business relationships in which Mr. Schoenhals has played a meaningful role in helping us establish the new business. These shares are subject to vesting in whole or in part if pre-tax contributions achieved over a two year period result in at least a $50 \%$ return on investment of the cost of the restricted stock. We did not recognize any compensation expense related to this award in 2011.

The impact of stock-based compensation for the year ended December 31, 2011 was $\$ 1.6$ million pre-tax ( $\$ 1.2$ million after tax) or $\$ 0.14$ per share, to salaries, benefits and other compensation. This compares to $\$ 965,000$ pre-tax ( $\$ 745,000$ after tax) or $\$ 0.10$ per share in 2010 and $\$ 1.4$ million pre-tax ( $\$ 1.1$ million after tax) or $\$ 0.18$ per share in 2009.

## 14. COMMITMENTS AND CONTINGENCIES

## Lending Operations

At December 31, 2011, we had commitments to extend credit of $\$ 686.6$ million. Commercial loan commitments represented $\$ 295.9$ million, while commercial mortgage and construction commitments were $\$ 118.8$ million and $\$ 49.5$ million, respectively. Outstanding letters of credit were $\$ 55.7$ million. Consumer lines of credit totaled $\$ 160.1$ million of which $\$ 147.7$ million was secured by real estate and outstanding commitments to make or acquire mortgage loans aggregated $\$ 6.5$ million; all were at fixed rates ranging from $2.88 \%$ to $4.63 \%$. Mortgage commitments generally have closing dates within a six-month period.

## Data Processing Operations

We have entered into contracts to manage our network operations, data processing and other related services. The projected amounts of future minimum payments contractually due (in thousands) are as follows:

| Year | Amount |
| :--- | ---: |
| 2012 | $\$$ |
| 2013 | 2,769 |
| 2014 | 2,297 |
| 2015 | 1,933 |
| 2016 | 625 |
|  | 24 |

The expenses for data processing and operations for the year ending December 31, 2011 was $\$ 5.3$ million.

## Legal Proceedings

In the ordinary course of business, we are subject to legal actions that involve claims for monetary relief. Based upon information presently available to us and our counsel, it is our opinion that any legal and financial responsibility arising from such claims will not have a material adverse effect on our results of operations. For additional information regarding legal proceedings, see Note 23 to the Consolidated Financial Statement.

## Financial Instruments With Off-Balance Sheet Risk

We are a party to financial instruments with off-balance sheet risk in the normal course of business primarily to meet the financing needs of our customers. To varying degrees, these financial instruments involve elements of credit risk that are not recognized in the Consolidated Statement of Condition.

Exposure to loss for commitments to extend credit and standby letters of credit written is represented by the contractual amount of those instruments. We generally require collateral to support such financial instruments in excess of the contractual amount of those instruments and use the same credit policies in making commitments as we do for on-balance sheet instruments.

The following represents a summary of off-balance sheet financial instruments at year-end:
December 31,
2011
2010
(In Thousands)
Financial instruments with contract amounts
which represent potential credit risk:
Construction loan commitments
\$

| $\mathbf{4 9 , 5 1 0}$ | $\$$ | 52,565 |
| ---: | ---: | ---: |
| $\mathbf{1 1 8 , 8 1 2}$ | 72,131 |  |
| $\mathbf{2 9 5 , 9 2 9}$ |  | 251,344 |
| $\mathbf{5 5 , 6 9 7}$ |  | 60,913 |
| $\mathbf{6 , 5 0 1}$ |  | 18,399 |
| $\mathbf{1 6 0 , 1 6 0}$ |  | 148,186 |

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being completely drawn upon, the total commitment amounts do not necessarily represent future cash requirements. Standby letters of credit are conditional commitments issued to guarantee the performance of a customer to a third party. We evaluate each customer's creditworthiness and obtain collateral based on our credit evaluation of the counterparty.

Given the current interest rate environment and current customer preference for long-term fixed rate mortgages, coupled with our desire to not hold these assets in our portfolio, we generally sell newly originated fixed rate conventional, 15 to 30 year loans in the secondary market to government sponsored enterprises such as FHLMC or to wholesale lenders. We sometimes retain the servicing rights on residential mortgage loans sold which results in monthly service fee income. We will, however, sell select loans with servicing released on a nonrecourse basis. Not reflected in the table above are commitments to sell residential mortgages of \$23.4 million and $\$ 24.6$ million at December 31, 2011 and 2010, respectively

## Indemnifications

Secondary Market Loan Sales. We do not sell loans with recourse except to the extent arising from standard loan sale contract provisions covering violations of representations and warranties and, under certain circumstances first payment default by the borrower. These are customary repurchase provisions in the secondary market for conforming mortgage loan sales. These indemnifications may include our repurchase of the loans. Repurchases and losses are rare, and no provision is made for losses at the time of sale.

We typically sell fixed-rate, conforming first mortgage loans in the secondary market as part of our ongoing asset/liability management program. Loans held-for-sale are carried at the lower of cost or market of the aggregate, or in some cases, individual loans. Gains and losses on sales of loans are recognized at the time of the sale.

Swap Guarantees. We entered into agreements with three unaffiliated financial institutions whereby those financial institutions entered into interest rate derivative contracts (interest rate swap transactions) with customers referred to them by us. By the terms of the agreements, those financial institutions have recourse to us for any exposure created under each swap transaction in the event the customer defaults on the swap agreement and the agreement is in a paying position to the third-party financial institution. This is a customary arrangement that allows financial institutions like us to provide access to interest rate swap transactions for our customers without creating the swap ourselves.

At December 31, 2011, there were seventy-nine variable-rate to fixed-rate swap transactions between the third-party financial institutions and our customers with an initial notional amount aggregating
approximately $\$ 318.1$ million, and with maturities ranging from seven months to fourteen years. The aggregate fair value of these swaps to the customers was a liability of $\$ 32.8$ million as of December 31, 2011, and of the seventy-nine swaps, all were in a paying position to a third party.

## 15. FAIR VALUE OF FINANCIAL INSTRUMENTS

The reported fair values of financial instruments are based on a variety of factors. In certain cases, fair values represent quoted market prices for identical or comparable instruments. In other cases, fair values have been estimated based on assumptions regarding the amount and timing of estimated future cash flows discounted to reflect current market rates and varying degrees of risk. Accordingly, the fair values may not represent actual values of the financial instruments that could have been realized as of year-end or that will be realized in the future.

The following methods and assumptions were used to estimate the fair value of each class of financial instruments for which it is practicable to estimate that value:

Cash and Short-Term Investments: For cash and short-term investments, including due from banks, federal funds sold, securities purchased under agreements to resell and interest-bearing deposits with other banks, the carrying amount is a reasonable estimate of fair value.

Investments and Mortgage-Backed Securities: Since quoted market prices are not available, fair value is estimated using quoted prices for similar securities, which we obtain from a third party vendor. We utilize one of the largest providers of securities pricing to the industry and management periodically assesses the inputs used by this vendor to price the various types of securities owned by us to validate the vendor's methodology. The fair value of our investment in reverse mortgages is based on the net present value of estimated cash flows which have been updated to reflect recent external appraisals of the underlying collateral. For additional discussion of our mortgage-backed securities-trading, see note 1 to the Consolidated Financial Statements.

Loans: Fair values are estimated for portfolios of loans with similar financial characteristics. Loans are segregated by type: commercial, commercial mortgages, construction, residential mortgages and consumer. For loans that reprice frequently, the book value approximates fair value. The fair values of other types of loans are estimated by discounting expected cash flows using the current rates at which similar loans would be made to borrowers with comparable credit ratings and for similar remaining maturities which is not an exit price under ASU 820, Fair Value Measurements and Disclosures. The fair value of nonperforming loans is based on recent external appraisals of the underlying collateral. Estimated cash flows, discounted using a rate commensurate with current rates and the risk associated with the estimated cash flows, are utilized if appraisals are not available.

Bank-Owned Life Insurance: The estimated fair value approximates the book value for this investment.

Stock in the Federal Home Loan Bank of Pittsburgh: The fair value of FHLB stock is assumed to be equal to its cost. We carry FHLB stock at cost, or par value, and evaluate FHLB stock for impairment based on the ultimate recoverability of par value rather than by recognizing temporary declines in value. As part of the impairment assessment of FHLB stock, management considers, among other things, (i) the significance and length of time of any declines in net assets of the FHLB compared to its capital stock, (ii) commitments by the FHLB to make payments required by law or regulations and the level of such payments in relation to its operating performance, (iii) the impact of legislative and regulatory changes on financial institutions and, accordingly, the customer base of the FHLB and (iv) the liquidity position of the FHLB. The FHLB has access to the U.S. Government-Sponsored Enterprise Credit Facility, a secured lending facility that serves as a liquidity backstop, substantially reducing the likelihood that the FHLB would need to sell securities to raise liquidity and, thereby, cause the realization of large economic losses. On August 8, 2011, Standard \& Poors ("S\&P") downgraded the FHLB from AAA to AA+, similar to their downgrade of the U.S. sovereign rating. The reduction in the FHLB credit rating was due to the belief, by S\&P, that the FHLB system is certain to
receive U.S. government support, if necessary, resulting from the important role the FHLB system plays as primary liquidity providers to U.S. mortgage and housing-market participants. Despite the downgrade, the FHLB continues to have a very high degree of government support and was in compliance with all regulatory capital requirements as of December 31, 2011. As a result, we have determined there was no other-thantemporary impairment related to our FHLB stock investment as of December 31, 2011.

Demand Deposits, Savings Deposits and Time Deposits: The fair value of demand deposits and savings deposits is determined by projecting future cash flows using an estimated economic life based on account characteristics. The resulting cash flow is discounted using rates available on alternative funding sources. The fair value of time deposits is estimated using the rate and maturity characteristics of the deposits to estimate their cash flow. The cash flow is discounted as rates for similar term wholesale funding.

Borrowed Funds: Rates currently available to us for debt with similar terms and remaining maturities are used to estimate fair value of existing debt.

Off-Balance Sheet Instruments: The fair value of off-balance sheet instruments, including commitments to extend credit and standby letters of credit, is estimated using the fees currently charged to enter into similar agreements with comparable remaining terms and reflects the present creditworthiness of the counterparties.

The book value and estimated fair value of our financial instruments are as follows:

| At December 31, | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Book Value | Fair Value | Book Value | Fair Value |
| (In Thousands) |  |  |  |  |
| Financial assets: |  |  |  |  |
| Cash and cash equivalents | \$ 468,017 | \$ 468,017 | \$ 376,759 | \$ 376,759 |
| Investment securities | 42,569 | 42,569 | 52,451 | 52,428 |
| Mortgage-backed securities | 829,225 | 829,225 | 713,358 | 713,358 |
| Loans, held-for-sale | 10,185 | 10,185 | 14,522 | 14,522 |
| Loans, net | 2,702,589 | 2,721,804 | 2,561,368 | 2,572,147 |
| Stock in Federal Home Loan Bank of Pittsburgh | 35,756 | 35,756 | 37,536 | 37,536 |
| Accrued interest receivable | 11,743 | 11,743 | 11,765 | 11,765 |
| Financial liabilities: |  |  |  |  |
| Deposits | 3,135,304 | 3,087,464 | 2,810,774 | 2,826,515 |
| Borrowed funds | 723,620 | 731,522 | 747,606 | 751,970 |
| Standby letters of credit | 322 | 322 | 210 | 210 |
| Accrued interest payable | 1,910 | 1,910 | 3,317 | 3,317 |

The estimated fair value of our off-balance sheet financial instruments is as follows:
December 31,
20112010
(In Thousands)
Off-balance sheet instruments:
Commitments to extend credit
\$4,445 \$3,729

## 16. FAIR VALUE OF FINANCIAL ASSETS

ASC 820-10 defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. ASC 820-10 establishes a fair value hierarchy that prioritizes the use of inputs used in valuation methodologies into the following three levels:

Level 1: Inputs to the valuation methodology are quoted prices, unadjusted, for identical assets or liabilities in active markets. A quoted price in an active market provides the most reliable evidence of fair value and shall be used to measure fair value whenever available.

Level 2: Inputs to the valuation methodology include quoted prices for similar assets or liabilities in active markets; inputs to the valuation methodology include quoted prices for identical or similar assets or liabilities in markets that are not active; or inputs to the valuation methodology that are derived principally from or can be corroborated by observable market data by correlation or other means.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement. Level 3 assets and liabilities include financial instruments whose value is determined using discounted cash flow methodologies, as well as instruments for which the determination of fair value requires significant management judgment or estimation.

A description of the valuation methodologies used for instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy, is set forth below. The table below presents the balances of assets measured at fair value as of December 31, 2011 (there are no material liabilities measured at fair value):

| Description | Quoted Prices in Active Markets for Identical Asset (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total <br> Fair Value |
| :---: | :---: | :---: | :---: | :---: |
| Assets Measured at Fair Value on a Recurring Basis: | (in Thousands) |  |  |  |
| Available-for-sale securities: |  |  |  |  |
| Collateralized mortgage obligations | \$ - | \$ 324,450 | \$ 3,936 | \$ 328,386 |
| FNMA | - | 329,354 | - | 329,354 |
| FHLMC | - | 95,086 | - | 95,086 |
| GNMA | - | 63,967 | - | 63,967 |
| U.S. Government and agencies | - | 39,025 | - | 39,025 |
| State and political subdivisions | - | 4,190 | - | 4,190 |
| Reverse mortgages | - | - | (646) | (646) |
| Trading securities | - | - | 12,432 | 12,432 |
| Total assets measured at fair value on a recurring basis | \$ - | \$ 856,072 | \$ 15,722 | \$ 871,794 |

Assets Measured at Fair Value on a
Nonrecurring Basis:

| Other real estate owned | \$ | - | \$ | 11,695 | \$ | - |  | 11,695 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Impaired Loans |  | - |  | 74,562 |  | - |  | 74,562 |
| Total assets measured at fair value on a nonrecurring basis | \$ | - | \$ | 86,257 | \$ | - |  | 86,257 |

The table below presents the balances of assets measured at fair value as of December 31, 2010 (there were no material liabilities measured at fair value):

| Description | Quoted Prices in Active Markets for Identical Asset (Level 1) | Significant Other <br> Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total Fair Value |
| :---: | :---: | :---: | :---: | :---: |
| Assets Measured at Fair Value on a Recurring Basis | (in Thousands) |  |  |  |
| Available-for-sale securities: |  |  |  |  |
| Collateralized mortgage obligations | \$ - | \$ 500,034 | \$ | \$ 500,034 |
| FNMA | - | 90,048 | - | 90,048 |
| FHLMC | - | 44,440 | - | 44,440 |
| GNMA | - | 66,404 | - | 66,404 |
| U.S. Government and agencies | - | 50,003 | - | 50,003 |
| State and political subdivisions | - | 2,915 | - | 2,915 |
| Reverse mortgages | - | - | (686) | (686) |
| Trading securities | - | - | 12,432 | 12,432 |
| Total assets measured at fair value on a recurring basis | \$ - | \$ 753,844 | \$ 11,746 | \$ 765,590 |
| Assets Measured at Fair Value on a Nonrecurring Basis |  |  |  |  |
| Other real estate owned | \$ - | \$ 9,024 | \$ | \$ 9,024 |
| Impaired Loans | - | 71,805 | - | 71,805 |
| Total assets measured at fair value on a nonrecurring basis | \$ - | \$ 80,829 | \$ | \$ 80,829 |

Fair value is based upon quoted market prices, where available. If such quoted market prices are not available, fair value is based upon internally developed models or obtained from third parties that primarily use, as inputs, observable market-based parameters. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value. These adjustments may include unobservable parameters. Our valuation methodologies may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. While we believe our valuation methodologies are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different estimate of fair value at the reporting date.

Available-for-sale securities. As of December 31, 2011, securities classified as available for sale are reported at fair value using both Level 2 and Level 3 inputs. Included in the Level 2 total are approximately $\$ 39.0$ million in Federal Agency debentures, $\$ 686.7$ million in Federal Agency MBS, $\$ 126.1$ million of Private Label MBS, and $\$ 4.2$ million in municipal bonds. Agency and MBS securities are predominately AAA-rated.

We believe that this Level 2 designation is appropriate for these securities under ASC 820-10 as, with almost all fixed income securities, none are exchange traded, and all are priced by correlation to observed market data. For these securities we obtain fair value measurements from an independent pricing service. The fair value measurements consider observable data that may include dealer quotes, market spreads, cash flows, U.S. government and agency yield curves, live trading levels, trade execution data, market consensus prepayment speeds, credit information, and the security's terms and conditions, among other factors. Included in the Level 3 total is a small equity traunche of a reverse mortgage security purchased on July 15, 2011. This security is Level 3 because there is no active market for this security and no observable inputs that reflect quoted prices for identical assets in active markets (Level 1) or inputs other than quoted prices that are observable for the asset through corroboration with observable market data (Level 2). In order to establish the fair value for a Level 3 asset a "mark-to-model" has been developed using the income approach described in ASC 820-10-3532 and is similar to the methodology used to value our trading securities described below.

Trading securities. The amount included in the trading securities category represents the fair value of a BBB-rated traunche of a reverse mortgage security. There has never been an active market for these securities. As such, we classify these trading securities as Level 3 under ASC 820-10. As prescribed by ASC 820-10 management used various observable and unobservable inputs to develop a range of likely fair value prices where this security would be exchanged in an orderly transaction between market participants at the measurement date. The unobservable inputs reflect management's assumptions about the assumptions that market participants would use in pricing this asset. Included in these inputs were the median of a selection of other BBB-rated securities as well as quoted market prices from higher rated traunches of this asset class. As a result, the value assigned to this security is determined primarily through a discounted cash flow analysis. All of these assumptions require a significant degree of management judgment.

Reverse Mortgages. The amount of our investment in reverse mortgages represents the estimated value of future cash flows of the reverse mortgages at a rate deemed appropriate for these mortgages, based on the market rate for similar collateral. The projected cash flows depend on assumptions about life expectancy of the mortgagor and the future changes in collateral values. Due to the significant amount of management judgment and the unobservable input calculations, these reverse mortgages have been classified as Level 3 .

The changes in Level 3 assets measured at fair value are summarized as follows:

|  | Trading Securities |  | Reverse Mortgages |  | Available-for-sale Securities |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In Thousands) |  |  |  |  |  |  |  |
| Balance at December 31, 2009 | \$ | 12,183 | \$ | (530) | \$ | - | \$ | 11,653 |
| Total net income (losses) for the year included in net income |  | 249 |  | (287) |  | - |  | (38) |
| Purchases, sales, issuances, and sentiments, net |  | - |  | 131 |  | - |  | 131 |
| Mark-to-market adjustment |  | - |  | - |  | - |  | - |
| Balance at December 31, 2010 | \$ | 12,432 | \$ | (686) | \$ | - | \$ | 11,746 |
| Total net income (loss) for the year included in net income |  | - |  | (137) |  | 265 |  | 128 |
| Contractual monthly advances of principal |  | - |  | 177 |  | 2,755 |  | 2,932 |
| Mark-to-market adjustment |  | - |  | - |  | 916 |  | 916 |
| Balance at December 31, 2011 | \$ | 12,432 | \$ | (646) | \$ | 3,936 | \$ | 15,722 |

Other real estate owned. Other real estate owned consists of loan collateral which has been repossessed through foreclosure or other measures. Initially, foreclosed assets are recorded as held for sale at the lower of the loan balance or fair value of the collateral less estimated selling costs. Subsequent to foreclosure, valuations are updated periodically and the assets may be marked down further, reflecting a new
cost basis. The fair value of our real estate owned was estimated using Level 2 inputs based on appraisals obtained from third parties.

Impaired loans. Impaired loans, which are measured for impairment using a discounted cash flow model or the fair value of the collateral for collateral dependent loans, had a gross amount of $\$ 80.0$ million and $\$ 83.8$ million at December 31, 2011 and December 31, 2010, respectively. The valuation allowance on impaired loans was $\$ 4.7$ million as of December 31, 2011 and $\$ 12.0$ million as of December 31, 2010. During the twelve months ended December 31, 2011, we recorded a net decrease of $\$ 4.5$ million in our allowance for loan loss as a result of adjusting the carrying value and estimated fair value on these collateral dependent impaired loans.

## 17. RELATED PARTY TRANSACTIONS

We routinely enter into transactions with our directors and officers. Such transactions are made in the ordinary course of business on substantially the same terms and conditions, including interest rates and collateral, as those prevailing at the same time for comparable transactions with other customers, and do not, in the opinion of management, involve more than the normal credit risk or present other unfavorable features. The aggregate amount of loans to such related parties was $\$ 1.8$ million and $\$ 1.9$ million at December 31, 2011 and 2010, respectively. During 2011, new loans and credit line advances to such related parties amounted to $\$ 406,000$ and repayments amounted to $\$ 476,000$.

We have also engaged (or in some cases donated to) the following organizations which are affiliated with one or more of our directors in the ordinary course of business:

- a company which provides peer group meetings and forums held for executives of local banks amounting to $\$ 5,000$ in 2011, $\$ 25,000$ in 2010 and none in 2009.
- an investment bank providing financial services amounting to $\$ 8,000$ in $2011, \$ 29,000$ in 2010 , and none in 2009.
- donated funds to a local charity that provides support to local Delaware communities. Total contributions made to this charity amounted to $\$ 18,000$ in 2011 and $\$ 33,000$ in 2010 and 2009.
- donated funds to support a local university. Total contributions made to this university amounted to $\$ 6,000$ in 2011, $\$ 25,000$ in 2010, and none in 2009.
- donated funds to support the local chamber of commerce. Total contributions made amounted to $\$ 46,000$ in 2011, $\$ 15,000$ in 2010 and $\$ 22,000$ in 2009.


## 18. PARENT COMPANY FINANCIAL INFORMATION

## Condensed Statement of Financial Condition

| December 31, | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |
| Assets: |  |  |  |  |
| Cash | \$ | 13,046 |  | 19,521 |
| Mortgage-backed securities, available-for-sale |  | 3,936 |  | - |
| Investment in subsidiaries |  | 439,989 |  | 412,679 |
| Investment in Capital Trust III |  | 2,011 |  | 2,011 |
| Other assets |  | 886 |  | 787 |
| Total assets | \$ | 459,868 |  | 434,998 |
| Liabilities: |  |  |  |  |
| Borrowings | \$ | 67,011 |  | 67,011 |
| Interest payable |  | 133 |  | 119 |
| Other liabilities |  | 591 |  | 46 |
| Total liabilities |  | 67,735 |  | 67,176 |
| Stockholders' equity: |  |  |  |  |
| Preferred stock |  | 1 |  | 1 |
| Common stock |  | 182 |  | 180 |
| Capital in excess of par value |  | 220,163 |  | 216,316 |
| Accumulated other comprehensive income |  | 11,202 |  | 6,524 |
| Retained earnings |  | 408,865 |  | 393,081 |
| Treasury stock |  | $(248,280)$ |  | $(248,280)$ |
| Total stockholders' equity |  | 392,133 |  | 367,822 |
| Total liabilities and stockholders' equity | \$ | 459,868 | \$ | 434,998 |

## Condensed Statement of Operations

| Year Ended December 31, | $\mathbf{2 0 1 1}$ | 2010 | 2009 |
| :--- | ---: | ---: | ---: | ---: |
| (In Thousands) |  |  |  |
| Income: | $\mathbf{1 , 0 2 1}$ | $\$ 2,207$ | $\$ 1,716$ |
| $\quad$ Interest income | $\mathbf{1 5 3}$ | 120 | 64 |
| $\quad$ Noninterest income | $\mathbf{1 , 1 7 4}$ | 2,327 | 1,780 |
|  | $\mathbf{1 , 3 7 5}$ |  |  |
| Expenses: | $\mathbf{4 1 9}$ | 1,390 | 1,797 |
| $\quad$ Interest expense | $\mathbf{1 , 7 9 4}$ | 2,046 | 1,876 |
| $\quad$ Other operating expenses |  |  |  |
|  | $\mathbf{( 6 2 0 )}$ | 281 | $(96)$ |
|  | $\mathbf{2 3 , 2 9 7}$ | 13,836 | $\mathbf{7 5 9}$ |
| Loss) income before equity in undistributed income of | $\mathbf{2 2 , 6 7 7}$ | 14,117 | 663 |
| subsidiaries | $\mathbf{( 2 , 7 7 0 )}$ | $(2,770)$ | $(2,590)$ |
| Equity in undistributed income of subsidiaries | $\mathbf{\$ 1 9 , 9 0 7}$ | $\$ 11,347$ | $\$(1,927)$ |
| Net income |  |  |  |

Condensed Statement of Cash Flows

| Year Ended December 31, | $\mathbf{2 0 1 1}$ | 2010 | 2009 |
| :--- | :---: | :---: | :---: |
| (In Thousands) |  |  |  |
| Operating activities: | $\mathbf{\$ 2 2 , 6 7 7}$ | $\$ 14,117$ | $\$$ |
| Net income |  |  | 663 |
| Adjustments to reconcile net income to net cash used for |  |  |  |
| operating activities: | $\mathbf{( 2 3 , 2 9 8}$ | $(13,836)$ | $(759)$ |
| $\quad$ Equity in undistributed income of subsidiaries | $\mathbf{( 2 8 0 )}$ | - | - |
| Increase in capitalized interest | $\mathbf{( 9 8 )}$ | $(383)$ | 829 |
| Increase in other assets | $\mathbf{3 3}$ | 24 | $(123)$ |
| Increase (decrease) in other liabilities | $\mathbf{9 6 6}$ | $(78)$ | 610 |
| Net cash (used for) provided by operating activities |  |  |  |

## Investing activities:

| Increase in investment in subsidiaries | - | $(54,500)$ | $(47,363)$ |
| :--- | ---: | ---: | ---: |
| Purchase of mortgage backed securities | $\mathbf{( 2 , 5 0 0 )}$ | - | - |
| Net cash used for investing activities | $\mathbf{( 2 , 5 0 0})$ | $(54,500)$ | $(47,363)$ |


| Financing activities: |  |  |  |
| :--- | ---: | ---: | ---: |
| $\quad$ Issuance of common stock | $\mathbf{3 , 7 0 9}$ | 49,565 | 26,851 |
| $\quad$ Issuance of preferred stock | - | - | 52,625 |
| Cash dividencs paid | $\mathbf{( 6 , 7 1 8}$ | $(6,207)$ | $(5,210)$ |
| $\quad$ Treasury stock, net of reissuance | $\mathbf{-}$ | - | - |
| Net cash (used for) provided by financing activities | $\mathbf{( 3 , 0 0 9 )}$ | 43,358 | 74,266 |
|  |  |  |  |
| (Decrease) increase in cash | $\mathbf{( 6 , 4 7 5 )}$ | $(11,220)$ | 27,513 |
| Cash at beginning of period | $\mathbf{1 9 , 5 2 1}$ | 30,741 | 3,228 |
| Cash at end of period | $\mathbf{1 3 , 0 4 6}$ | $\$ 19,521$ | $\$ 30,741$ |

## 19. SEGMENT INFORMATION

Under the definition of FASB ASC 280, Segment Reporting ("ASC 280") (Formerly SFAS No. 131, Disclosures About Segments of an Enterprise and Related Information) we discuss our business in three segments. There is one segment for each of WSFS Bank, Cash Connect, (the ATM division of WSFS Bank), and Trust and Wealth Management. Trust and Wealth Management was reorganized during 2011 and is comprised of Montchanin, Christiana Trust, Private Banking and WSFS Investment Group, Inc. in a single reportable segment because each has similar economic characteristics, products, customers and distribution methods. As required by ASC 280, all prior years' information has been updated to reflect this presentation. Additionally, during 2009 we announced and completed a wind-down of the $1^{\text {st }}$ Reverse operations.

The WSFS Bank segment provides financial products to commercial and retail customers through its 49 offices located in Delaware (39), Pennsylvania (8) and Virginia (1) and Nevada (1). Retail and Commercial Banking, Commercial Real Estate Lending and other banking business units are operating departments of WSFS. These departments share the same regulator, the same market, many of the same customers and provide similar products and services through the general infrastructure of the Bank. Because of these and other reasons, these departments are not considered discrete segments and are appropriately aggregated within the WSFS Bank segment in accordance with ASC 280.

Cash Connect provides turnkey ATM services through strategic partnerships with several of the largest networks, manufacturers and service providers in the ATM industry. The balance sheet category "Cash in non-owned ATMs" includes cash from which fee income is earned through bailment arrangements with customers of Cash Connect.

During 2008, we acquired a majority interest in $1^{\text {st }}$ Reverse Financial Services, LLC ( $1^{\text {st }}$ Reverse), which specialized in originating and subsequently selling reverse mortgage loans nationwide. These reverse mortgages were government approved and insured. In 2009, we completed a wind-down of these operations. Included in the year ended December 31, 2009, is a $\$ 1.9$ million pre-tax charge which consisted of the writeoff of all related goodwill and intangibles, the uncollectable receivables and our remaining investment in this subsidiary. This charge, combined with the operating losses for 2009 , represents the $\$ 3.1$ million net loss in this column.

As mentioned above, the Trust and Wealth Management segment was reorganized in 2011 and is now comprised of Christiana Trust, Montchanin, Private Banking and WSFS Investment Group, Inc. Christiana Trust was acquired as part of the acquisition of CB\&T in December 2010 and WSFS’ Trust and Wealth Management business was consolidated into Christiana Trust. Trust and Wealth Management provides investment, fiduciary, agency and commercial domicile services from locations in Delaware and Nevada. These services are provided to individuals and families as well as corporations and institutions. Montchanin has one consolidated wholly owned subsidiary, Cypress Capital Management, LLC (Cypress). Cypress is a Wilmington-based investment advisory firm serving high net-worth individuals and institutions. WSFS Investment Group, Inc. markets various third-party insurance products and securities and Private Banking which strives to meet the needs of high net worth individuals and successful business owners.

An operating segment is a component of an enterprise that engages in business activities from which it may earn revenues and incur expenses, whose operating results are regularly reviewed by the enterprise's chief operating decision makers to make decisions about resources to be allocated to the segment and assess its performance, and for which discrete financial information is available. We evaluate performance based on pretax ordinary income relative to resources used, and allocate resources based on these results. The accounting policies applicable to our segments are those that apply to our preparation of the accompanying Consolidated Financial Statements. Segment information for the years ended December 31, 2011, 2010, and 2009 follows:

| For the Year Ended December 31, 2011: |  | SFS Bank | Cash Connect |  | Trust \& Wealth Management |  | Total |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |  |  |  |
| External customer revenues: |  |  |  |  |  |  |  |  |  |
| Interest income |  | \$ 149,314 | \$ | \$ |  | 9,328 |  |  | 158,642 |
| Noninterest income |  | 35,623 |  | 15,619 |  | 12,346 |  |  | 63,588 |
| Total external customer revenues |  | 184,937 |  | 15,619 |  | 21,674 |  |  | 222,230 |
| Intersegment revenues: |  |  |  |  |  |  |  |  |  |
| Interest income |  | 4,074 |  | - |  | 9,682 |  |  | 13,756 |
| Noninterest income |  | 7,583 |  | 759 |  | - |  |  | 8,342 |
| Total intersegment revenues |  | 11,657 |  | 759 |  | 9,682 |  |  | 22,098 |
| Total revenue |  | 196,594 |  | 16,378 |  | 31,356 |  |  | 244,328 |
| External customer expenses: |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 31,345 |  | - |  | 1,260 |  |  | 32,605 |
| Noninterest expenses |  | 107,652 |  | 7,882 |  | 11,943 |  |  | 127,477 |
| Provision for loan loss |  | 26,641 |  | - |  | 1,355 |  |  | 27,996 |
| Total external customer expenses |  | 165,638 |  | 7,882 |  | 14,558 |  |  | 188,078 |
| Intersegment expenses: |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 9,682 |  | 895 |  | 3,179 |  |  | 13,756 |
| Noninterest expenses |  | 759 |  | 1,570 |  | 6,013 |  |  | 8,342 |
| Total intersegment expenses |  | 10,441 |  | 2,465 |  | 9,192 |  |  | 22,098 |
| Total expenses |  | 176,079 |  | 10,347 |  | 23,750 |  |  | 210,176 |
| Income before taxes and extraordinary items |  | \$ 20,515 | \$ | 6,031 | \$ | 7,606 |  |  | 34,152 |
| Income tax provision |  |  |  |  |  |  |  |  | 11,475 |
| Consolidated net income |  |  |  |  |  |  |  |  | 22,677 |
| Cash and cash equivalents | \$ | 48,107 | \$ | 416,949 | \$ | 2,961 | \$ |  | 468,017 |
| Other segment assets |  | 3,618,744 |  | 2,155 |  | 200,092 |  |  | 3,820,991 |
| Total segment assets at December 31, |  |  |  |  |  |  |  |  | 4,289,008 |
| Capital expenditures | \$ | 8,877 | \$ | 1,291 | \$ | 326 | \$ |  | 10,494 |


| For the Year Ended December 31, 2010: | WSFS Bank |  | Cash <br> Connect |  |  <br> Wealth <br> Management |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |  |  |
| External customer revenues: |  |  |  |  |  |  |  |  |
| Interest income |  | \$ 154,790 | \$ | \$ |  | 7,613 |  | \$ 162,403 |
| Noninterest income |  | 31,849 |  | 13,231 |  | 5,035 |  | 50,115 |
| Total external customer revenues |  | 186,639 |  | 13,231 |  | 12,648 |  | 212,518 |
| Intersegment revenues: |  |  |  |  |  |  |  |  |
| Interest income |  | 3,988 |  | - |  | 5,138 |  | 9,126 |
| Noninterest income |  | 6,652 |  | 755 |  | - |  | 7,407 |
| Total intersegment revenues |  | 10,640 |  | 755 |  | 5,138 |  | 16,533 |
| Total revenue |  | 197,279 |  | 13,986 |  | 17,786 |  | 229,051 |
| External customer expenses: |  |  |  |  |  |  |  |  |
| Interest expense |  | 40,629 |  | - |  | 1,103 |  | 41,732 |
| Noninterest expenses |  | 95,580 |  | 5,956 |  | 7,796 |  | 109,332 |
| Provision for loan loss |  | 40,084 |  | - |  | 1,799 |  | 41,883 |
| Total external customer expenses |  | 176,293 |  | 5,956 |  | 10,698 |  | 192,947 |
| Intersegment expenses: |  |  |  |  |  |  |  |  |
| Interest expense |  | 5,138 |  | 930 |  | 3,058 |  | 9,126 |
| Noninterest expenses |  | 755 |  | 1,534 |  | 5,118 |  | 7,407 |
| Total intersegment expenses |  | 5,893 |  | 2,464 |  | 8,176 |  | 16,533 |
| Total expenses |  | 182,186 |  | 8,420 |  | 18,874 |  | 209,480 |
| Income (loss) before taxes |  | \$ 15,093 |  | \$ 5,566 | \$ | $(1,088)$ |  | \$ 19,571 |
| Income tax provision |  |  |  |  |  |  |  | 5,454 |
| Consolidated net income |  |  |  |  |  |  |  | \$ 14,117 |
| Cash and cash equivalents | \$ | 46,803 | \$ | 326,573 |  | \$ 3,383 | \$ | 376,759 |
| Other segment assets |  | 3,350,338 |  | 13,196 |  | 213,225 |  | 3,576,759 |
| $\underline{\text { Total segment assets at December 31, } 2010}$ | \$ | 3,397,141 | \$ | 339,769 |  | \$ 216,608 | \$ | 3,953,518 |
| Capital expenditures | \$ | 5,775 | \$ | 174 | \$ | \$ 2 | \$ | 5,951 |


| For the Year Ended December 31, 2009: |  | WSFS Bank | Cash | h Connect | 1st Reverse |  |  <br> Wealth <br> Management |  |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands) |  |  |  |  |  |  |  |  |  |  |  |
| External customer revenues: |  |  |  |  |  |  |  |  |  |  |  |
| Interest income |  | \$ 150,151 |  | \$ | \$ | 32 |  | 7,547 |  |  | 157,730 |
| Noninterest income |  | 33,192 |  | 11,992 |  | 2,023 |  | 3,034 |  |  | 50,241 |
| Total external customer revenues |  | 183,343 |  | 11,992 |  | 2,055 |  | 10,581 |  |  | 207,971 |
| Intersegment revenues: |  |  |  |  |  |  |  |  |  |  |  |
| Interest income |  | 4,050 |  | - |  | - |  | 5,248 |  |  | 9,298 |
| Noninterest income |  | 6,914 |  | 408 |  | - |  | - |  |  | 7,322 |
| Total intersegment revenues |  | 10,964 |  | 408 |  | - |  | 5,248 |  |  | 16,620 |
| Total revenue |  | 194,307 |  | 12,400 |  | 2,055 |  | 15,829 |  |  | 224,591 |
| External customer expenses: |  |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 51,145 |  | - |  | - |  | 1,941 |  |  | 53,086 |
| Noninterest expenses |  | 93,463 |  | 5,387 |  | 4,917 |  | 4,737 |  |  | 108,504 |
| Provision for loan loss |  | 46,389 |  | - |  | - |  | 1,422 |  |  | 47,811 |
| Total external customer expenses |  | 190,997 |  | 5,387 |  | 4,917 |  | 8,100 |  |  | 209,401 |
| Intersegment expenses: |  |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 5,248 |  | 627 |  | - |  | 3,423 |  |  | 9,298 |
| Noninterest expenses |  | 408 |  | 905 |  | 261 |  | 5,748 |  |  | 7,322 |
| Total intersegment expenses |  | 5,656 |  | 1,532 |  | 261 |  | 9,171 |  |  | 16,620 |
| Total expenses |  | 196,653 |  | 6,919 |  | 5,178 |  | 17,271 |  |  | 226,021 |
| (Loss) income before taxes |  | \$ $(2,346)$ |  | \$ 5,481 |  | $(3,123)$ |  | \$ $(1,442)$ |  |  | $(1,430)$ |
| Income tax provision (benefit) |  |  |  |  |  |  |  |  |  |  | $(2,093)$ |
| Consolidated net income |  |  |  |  |  |  |  |  |  | \$ | 663 |
| Cash and cash equivalents | \$ | 53,222 |  | \$ 264,903 |  | \$ | \$ | 3,624 | \$ |  | 321,749 |
| Other segment assets |  | 3,252,919 |  | 14,861 |  | - |  | 158,978 |  |  | 3,426,758 |
| $\underline{\text { Total segment assets at December 31, } 2009}$ | \$ | 3,306,141 |  | \$ 279,764 |  | \$ | \$ | 162,602 | \$ |  | 3,748,507 |
| Capital expenditures | \$ | 6,287 | \$ | \$ 474 |  | \$ - | \$ | 15 | \$ |  | 6,776 |

## 20. GOODWILL AND INTANGIBLE ASSETS

On December 3, 2010, we completed the acquisition of CB\&T for a cash purchase price of $\$ 34.5$ million. The acquisition of CB\&T was accounted for using the acquisition method of accounting and, accordingly, assets acquired and liabilities assumed were recorded at their estimated fair values as of the acquisition date. The excess cash paid over the fair value of net assets acquired was recorded as goodwill in the amount of $\$ 17.3$ million, which, for tax purposes is being amortized over 15 years, as we have made an election for income tax purposes to treat the acquisition as a taxable purchase of assets. We also recorded $\$ 3.1$ million of other intangible assets and $\$ 1.9$ million in core deposit intangibles ("CDI"). The intangible assets are being amortized over periods ranging from 2 to 7.5 years using straight-line methods and the CDI is being amortized over a period of 10 years using a declining balance method. Both of these items are also being amortized over 15 years for tax purposes. The goodwill and intangibles have been allocated between the WSFS Bank and Trust and Wealth Management segments.

The following table details the effect on goodwill from the changes in estimates of the fair values of the assets acquired and liabilities assumed from the amounts originally reported on the Form 10-K for the year ended December 31, 2010 (in thousands):

## Goodwill resulting from CB\&T acquisition reported on Form 10-K for the year ended December 31, 2010

## \$ 15,876

Effect of adjustments to:
Loans 801

Premises and equipment 250
Other liabilities, net 350
Adjusted goodwill resulting from acquisition of CB\&T as of December 31, $2011 \quad$ \$ 17,277
In accordance with FASB ASC 805, Business Combinations, and FASB ASC 350, IntangiblesGoodwill and Other, all assets and liabilities acquired in purchase acquisitions, including goodwill, indefinitelived intangibles and other intangibles are recorded at fair value. We consider our accounting policies related to goodwill and other intangible assets to be critical because the assumptions or judgment used in determining the fair value of assets and liabilities acquired in past acquisitions are subjective and complex. As a result, changes in these assumptions or judgment could have a significant impact on our financial condition or results of operations.

The fair value of acquired assets and liabilities, including the resulting goodwill, was based either on quoted market prices or provided by other third-party sources, when available. When third-party information was not available we made good-faith estimates primarily through the use of internal cash flow modeling techniques. The assumptions used in the cash flow modeling are subjective and susceptible to significant changes.

Goodwill and other intangible assets with indefinite useful lives are tested for impairment at least annually and charged to results of operations in periods in which the recorded value is more than the estimated fair value. Intangible assets that have finite useful lives will continue to be amortized over their useful lives and are periodically evaluated for impairment. As of December 31, 2011, goodwill totaled $\$ 28.1$ million compared to $\$ 26.7$ million as of December 31, 2010. The majority of this goodwill, or $\$ 23.0$ million, is in the WSFS Bank reporting unit and is the result of a branch acquisition in 2008 and the acquisition of CB\&T during 2010. The remaining $\$ 5.1$ million in is the Trust and Wealth Management reporting unit and is mainly the result of the acquisition of CB\&T.

Goodwill is tested for impairment using a two-step process that begins with an estimation of fair value. The first step compares the estimated fair value of our reporting units with their carrying amounts, including goodwill. If the estimated fair value exceeds its carrying amount, goodwill is not considered
impaired. However, if the carrying amount exceeds its estimated fair value, a second step is performed comparing the implied fair value to the carrying amount of goodwill. An impairment loss would be recorded to the extent that the carrying amount of goodwill exceeds its implied fair value.

Fair value may be determined using market prices, comparison to similar assets, market multiples, discounted cash flow analyses and other variables. Estimated cash flows extend five years into the future and, by their nature, are difficult to estimate over such an extended period of time. Factors that may significantly affect estimates include, but are not limited to, balance sheet growth assumptions, credit losses in our investment and loan portfolios, competitive pressures in our market area, changes in customer base and customer product preferences, changes in revenue growth trends, cost structure, changes in discount rates, conditions in the banking sector and general economic variables.

As of December 31, 2011, we completed the Step One test of the analysis to determine potential goodwill impairment of the WSFS Bank and Trust and Wealth Management reporting units. The valuation incorporated a market-based analysis and indicated the fair values of our WSFS Bank and Trust and Wealth Management reporting units were above their carrying amounts. Therefore, in accordance with FASB ASC 350-20-35-6, the Step Two analysis was not required.

FASB ASC 350, also requires that an acquired intangible asset be separately recognized if the benefit of the intangible asset is obtained through contractual or other legal rights, or if the asset can be sold, transferred, licensed, rented or exchanged, regardless of the acquirer's intent to do so.

The following table summarizes other intangible assets:

| Gross | Accumulated | Net |
| :---: | :---: | :---: |
| Intangible | Amortization | Intangible |
| Assets |  | Assets |

(In Thousands)
December 31, 2011

| Core deposits | \$ | 4,370 | \$ | $(1,393)$ | \$ | 2,977 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other |  | 4,865 |  | $(1,703)$ |  | 3,162 |
| Total other intangible assets | \$ | 9,235 | \$ | $(3,096)$ | \$ | 6,139 |
| December 31, 2010 |  |  |  |  |  |  |
| Core deposits | \$ | 4,370 | \$ | (714) | \$ | 3,656 |
| Other |  | 4,834 |  | $(1,183)$ |  | 3,651 |
| Total other intangible assets | \$ | 9,204 | \$ | $(1,897)$ | \$ | 7,307 |

Core deposits are amortized over their expected lives using the present value of the benefit of the core deposits and straight-line methods of amortization. We recognized amortization expense on other intangible assets of $\$ 1.2$ million, $\$ 569,000$, and $\$ 561,000$ for the years ended December 31, 2011, 2010 and 2009, respectively.

The following presents the estimated amortization expense of intangibles:

| (In Thousands) | Amortization of Intangibles |  |
| :---: | :---: | :---: |
| 2012 | \$ | 1,092 |
| 2013 |  | 916 |
| 2014 |  | 758 |
| 2015 |  | 711 |
| 2016 |  | 465 |
| Thereafter |  | 2,197 |
| Total | \$ | 6,139 |

At December 31, 2011, goodwill and other intangible assets were not considered impaired. Changing economic conditions that may adversely affect our performance and stock price could result in impairment, which could adversely affect earnings in the future.

## 21. NONINTEREST EXPENSES

During the year ended December 31, 2011, we recorded $\$ 780,000$ in non-routine charges related to the acquisition and integration of Christiana Bank \& Trust (discussed further in Note 20 of the Consolidated Financial Statements). These expenses mainly reflected salaries, benefits and other compensation, data processing and operations expenses and professional fees.

During the year ended December 31, 2010, we recorded $\$ 6.2$ million of charges we consider to be non-routine as well as a recovery of $\$ 4.5$ million, as follows:
o On February 19,2010 , we reported in a regulatory filing that an executive of an armored car company that served as a vendor for several of Cash Connect's customers, engaged in embezzlement. In the first quarter of 2010 , we recorded a $\$ 4.5$ million loss related to funds not immediately recoverable by Cash Connect. During the third quarter of 2010, we received a full recovery of the previouslyrecorded $\$ 4.5$ million charge. The loss and subsequent recovery were reflected in noninterest expenses in the quarters they were recorded.

- $\$ 1.7$ million in costs related to the acquisition and integration of Christiana Bank \& Trust mainly reflected in professional fees, salaries, benefits and other compensation and data processing and operation expense.

During the year ended December 31, 2009, we incurred $\$ 6.0$ million of charges we consider to be non-routine. These charges are included in Noninterest expenses in the Consolidated Statement of Operations and include the following:

- A $\$ 1.9$ million charge resulting from management's decision to conduct an orderly wind-down of $1^{\text {st }}$ Reverse. The charge represents the write-off of all related goodwill and intangibles, uncollectible receivables and our remaining investment in that subsidiary as well as miscellaneous payables arising during the course of winding-down this subsidiary (reflected in other operating expenses).
- A $\$ 1.7$ million insurance premium charged by the FDIC representing our share of the special assessment levied on the banking industry at June 30, 2009 (reflected in FDIC expenses).
o A $\$ 1.5$ million charge related to fraudulent wire transfer activity affecting the accounts of two customers ( $\$ 1.3$ million reflected in other operating expense and $\$ 0.2$ million reflected in professional fees).
- A $\$ 953,000$ expense related to due diligence on an acquisition prospect, discussions of which have terminated (reflected in professional fees).


## 22. STOCK AND COMMON STOCK WARRANTS

In August 2010, we completed an underwritten public offering of $1,370,000$ shares of common stock. The offering was priced at $\$ 36.50$ per share, a slight premium to the prior day's closing price, and raised $\$ 47.1$ million net of $\$ 2.9$ million of costs.

On September 24, 2009 we completed a private placement of stock to Peninsula Investment Partners, L.P. (Peninsula), pursuant to which we issued and sold 862,069 shares of common stock for a total purchase price of $\$ 25.0$ million, and a 10 -year warrant to purchase 129,310 shares of common stock at an exercise price of $\$ 29.00$ per share. The warrant is immediately exercisable. During 2011 all shares were distributed on a pro-rata basis to the fund holders of Peninsula with the warrants being transferred to Peninsula's managing partner.

Total proceeds of $\$ 25.0$ million were allocated, based on the relative fair value of common stock and common stock warrants, to common stock for $\$ 23.5$ million and common stock warrants for $\$ 1.5$ million on September 24, 2009.

On January 23, 2009, we entered into a purchase agreement with the U.S. Treasury pursuant to which we issued and sold 52,625 shares of our fixed-rate cumulative perpetual preferred stock for a total purchase price of $\$ 52.6$ million, and a 10 -year warrant to purchase 175,105 shares of common stock at an exercise price of $\$ 45.08$ per share. We will pay the Treasury Department a five percent dividend annually for each of the first five years of the investment and a nine percent dividend thereafter until the shares are redeemed. The cumulative dividend for the preferred stock is accrued for and payable on February 15, May 15, August 15 and November 15 of each year. We declared and paid preferred stock dividends of $\$ 2.6$ million during both 2011 and 2010.

Total proceeds of $\$ 52.6$ million were allocated, based on the relative fair value of preferred stock and common stock warrants, to preferred stock for $\$ 51.9$ million and common stock warrants for $\$ 693,000$ respectively, on January 23, 2009. The preferred stock discount will be accreted, on an effective yield method, to preferred stock over five years. We have accreted a total of $\$ 139,000$ for both years ended December, 31, 2011 and 2010, relating to the discount on preferred stock.

The preferred stock is nonvoting, except for class voting rights on certain matters that could adversely affect the shares. They may be redeemed by us for the liquidation preference ( $\$ 1,000$ per share), plus accrued but unpaid dividends, with the Treasury's approval. The warrant is exercisable immediately and subject to certain anti-dilution and other adjustments.

## 23. LEGAL PROCEEDINGS

We were served with a complaint filed in U.S. Bankruptcy Court by a bankruptcy trustee relating to a former WSFS Bank customer. The complaint challenges the Bank's actions in exercising its rights concerning an outstanding loan and also seeks to avoid and recover the pre-bankruptcy repayment of that loan. Management of the Bank believes it acted appropriately and is vigorously defending itself against the complaint. No litigation reserve has been recorded as it is not yet possible to establish the probability of, or reasonably estimate, a potential loss. Our insurance carrier has determined our future litigation defense costs are covered by an insurance policy we have for such matters.

On November 18, 2011, a purported class action was filed in the Delaware Superior Court for New Castle County. The Complaint challenges WSFS Bank's practices relating to its assessment and collection of overdraft fees on checking accounts. Damages are sought for the statute of limitations period applicable to the claims made in the suit, and include restitution of overdraft fees paid to WSFS Bank, actual damages allegedly sustained by customers, punitive damages, and attorney's fees. This case is nearly identical to numerous other lawsuits that have been brought by a small handful of class action litigators. We have discovered more than 120 other overdraft suits that have recently been brought against U.S. banks. No litigation reserve has been recorded as it is not yet possible to establish the probability of, or reasonably estimate, a potential loss.

We strongly believe that our overdraft practices are fair to our customers and comply fully with all applicable laws and regulations. We believe this suit is without merit and intend to vigorously defend the pending action.

There are no other significant pending legal proceedings involving us other than those arising out of routine operations. Management does not anticipate that the ultimate liability, if any, arising out of such other proceedings will have a material effect on the Consolidated Financial Statements.

## 24. SUBSEQUENT EVENTS

On March 14, 2012, the U.S. Treasury announced plans to offer and sell its interest in our Fixed Rate Cumulative Perpetual Preferred Stock it purchased as part of the Treasury's Troubled Asset Relief Capital Purchase Program. As this Preferred Stock is issued and outstanding, we believe the sale of these securities will not have a material impact on our Consolidated Statement of Condition. In addition, we will incur certain direct costs in connection with this offering (including legal and accounting costs) and certain incidental costs, such as potential compensation costs. We believe these costs will not have a material impact on our Consolidated Statement of Operations.

The Treasury also owns a warrant to purchase shares of our common stock. The warrant is not part of this sale.

## QUARTERLY FINANCIAL SUMMARY (Unaudited)

| Three months ended | 12/31/2011 |  | 9/30/2011 |  | 6/30/2011 |  | 3/31/2011 |  | 12/31/2010 |  | 9/30/2010 |  | 6/30/2010 |  | 3/31/2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In Thousands, Except Per Share Data) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest income | \$ | 39,585 | \$ | 40,091 | \$ | 39,814 | \$ | 39,152 | \$ | 39,812 | \$ | 40,579 | \$ | 41,454 | \$ | 40,558 |
| Interest expense |  | 7,169 |  | 7,911 |  | 8,627 |  | 8,898 |  | 9,359 |  | 10,402 |  | 10,756 |  | 11,215 |
| Net interest income |  | 32,416 |  | 32,180 |  | 31,187 |  | 30,254 |  | 30,453 |  | 30,177 |  | 30,698 |  | 29,343 |
| $\underline{\text { Provision for loan losses }}$ |  | 6,948 |  | 6,558 |  | 8,582 |  | 5,908 |  | 9,903 |  | 9,976 |  | 10,594 |  | 11,410 |
| Net interest income after provision |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| for loan losses |  | 25,468 |  | 25,622 |  | 22,605 |  | 24,346 |  | 20,550 |  | 20,201 |  | 20,104 |  | 17,933 |
| Noninterest income |  | 16,996 |  | 16,924 |  | 16,029 |  | 13,639 |  | 12,113 |  | 14,425 |  | 12,436 |  | 11,141 |
| Noninterest expenses |  | 33,026 |  | 32,412 |  | 30,652 |  | 31,387 |  | 29,868 |  | 22,092 |  | 27,739 |  | 29,633 |
| Income (loss) before taxes |  | 9,438 |  | 10,134 |  | 7,982 |  | 6,598 |  | 2,795 |  | 12,534 |  | 4,801 |  | (559) |
| Income tax provision (benefit) |  | 3,276 |  | 3,348 |  | 2,459 |  | 2,392 |  | 715 |  | 4,312 |  | 1,500 |  | $(1,073)$ |
| Net Income |  | 6,162 |  | 6,786 |  | 5,523 |  | 4,206 |  | 2,080 |  | 8,222 |  | 3,301 |  | 514 |
| Dividends on preferred stock and accretion of discount | Dividends on preferred stock and |  |  |  |  |  |  |  |  | 694 |  | 692 |  | 692 |  | 692 |
| Net Income (loss) allocable to common stockholders | \$ | 5,469 | \$ | 6,094 | \$ | 4,830 | \$ | 3,514 | \$ | 1,386 | \$ | 7,530 | \$ | 2,609 | \$ | (178) |
| Earnings per share: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.63 | \$ | 0.71 | \$ | - 0.56 | \$ | \$ 0.41 | \$ | 0.16 | \$ | 0.95 | \$ | 0.37 | \$ | (0.03) |
| Diluted | \$ | 0.63 | \$ | 0.70 | \$ | - 0.55 | \$ | \$ 0.40 | \$ | \$ 0.16 | \$ | 0.94 | \$ | 0.36 | \$ | (0.03) |

## ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

There are no matters required to be disclosed under this item.

## ITEM 9A. CONTROLS AND PROCEDURES

## Disclosure Controls and Procedures

With the participation of our Chief Executive Officer and Chief Financial Officer, we evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures are effective.

## Internal Control Over Financial Reporting

## Management's Report on Internal Control Over Financial Reporting

To Our Stockholders:
Management of the Corporation is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rules 13a-15(f) under the Securities Exchange Act of 1934. The Corporation's internal control over financial reporting is designed to provide reasonable assurance to the Corporation's management and board of directors regarding the preparation and fair presentation of published financial statements.

Management assessed the effectiveness of the Corporation's internal control over financial reporting as of December 31, 2011. In making this assessment, management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control - Integrated Framework. Based on this assessment, management has concluded that, as of December 31, 2011, the Corporation's internal control over financial reporting is effective based on those criteria.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

KPMG LLP, an independent registered public accounting firm, has audited the Company's consolidated financial statements as of and for the year ended December 31, 2011 and the effectiveness of the Company's internal control over financial reporting as of December 31, 2011, as stated in their reports, which are included herein.
/s/ Mark A. Turner
Mark A. Turner
President and Chief Executive Officer
/s/ Stephen A. Fowle
Stephen A. Fowle
Executive Vice President and
Chief Financial Officer

March 15, 2012

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders
WSFS Financial Corporation:

We have audited WSFS Financial Corporation's internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). WSFS Financial Corporation's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, WSFS Financial Corporation maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated statements of condition of WSFS Financial Corporation and subsidiaries as of December 31, 2011 and 2010, and the related consolidated statements of operations, changes in stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2011, and our report dated March 15, 2012 expressed an unqualified opinion on those consolidated financial statements.
KPMG LLP

Philadelphia, Pennsylvania
March 15, 2012

During the quarter ended December 31, 2011, there was no change in internal control over financial reporting that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## ITEM 9B. OTHER INFORMATION

There are no matters required to be disclosed under this item.

## PART III

## ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The Information under "Directors and Officers of WSFS Financial Corporation and Wilmington Savings Fund Society, FSB" and "Corporate Governance - Committees of the Board of Directors" in the Registrant's definitive proxy statement for the registrant's Annual Meeting of Stockholders to be held on April 26, 2012 (the "Proxy Statement") is incorporated into this item by reference.

We have adopted a Code of Ethics that applies to our principal executive officer, principal financial officer, principal accounting officer, Controller or persons performing similar functions. A copy of the Code of Ethics is posted on our website at www.wsfsbank.com.

## ITEM 11. EXECUTIVE COMPENSATION

The information under the heading "Compensation" and "Compensation of the Board of Directors" in the Proxy Statement is incorporated into this item by reference.

## ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED SHAREHOLDER MATTERS

(a) Security Ownership of Certain Beneficial Owners

Information required by this item is incorporated herein by reference to the section captioned "Other Information - Large Stockholders" of the Proxy Statement
(b) Security Ownership of Management

Information required by this item is incorporated herein by reference to the section captioned "Directors and Officers of WSFS Financial Corporation and Wilmington Savings Fund Society, FSB - Ownership of WSFS Financial Corporation Common Stock" of the Proxy Statement
(c) We know of no arrangements, including any pledge by any person of our securities, the operation of which may at a subsequent date result in a change in control of the registrant
(d) Securities Authorized for Issuance Under Equity Compensation Plans

Shown below is information as of December 31, 2011 with respect to compensation plans under which equity securities of the Registrant are authorized for issuance.

## Equity Compensation Plan Information

|  | (a) | (b) |  | (c) |
| :---: | :---: | :---: | :---: | :---: |
|  | Number of Securities to be issued upon exercise of outstanding options, warrants and rights |  | erage ce of ptions, rights | Number of securities remaining available for future issuance under equity compensation plans (excluding securities reflected in column) <br> (a) |
| Equity compensation plans approved by stockholders (1) | 423,558 | \$ | 42.84 | 325,177 |
| Equity compensation plans not approved by stockholders | N/A |  | N/A | N/A |
| TOTAL | 423,558 | \$ | 42.84 | 325,177 |

(1) Plans approved by stockholders include the 1997 Stock Option Plan, as amended and the 2005 Incentive Plan.

## ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information under "Directors and Officers of WSFS Financial Corporation and Wilmington Savings Fund Society, FSB - Transactions with our Insiders" in the Proxy Statement is incorporated into this item by reference.

## ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

The information under "Committees of the Board of Directors - Audit Committee" in the Proxy Statement is incorporated into this item by reference.

## PART IV

## ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES

(a) Listed below are all financial statements and exhibits filed as part of this report, and are incorporated by reference.

1. The consolidated statements of Condition of WSFS Financial Corporation and subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of income, changes in stockholders' equity and cash flows for each of the years in the three year period ended December 31, 2011, together with the related notes and the report of KPMG LLP, independent registered public accounting firm.
2. Schedules omitted as they are not applicable.

The following exhibits are incorporated by reference herein or annexed to this Annual Report:

## Exhibit

Number Description of Document
Amended and Restated Certificate of Incorporation of WSFS Financial Corporation.
3.2 Amended and Restated Bylaws of WSFS Financial Corporation, incorporated herein by reference to Exhibit 3.2 of the Registrant's Current Report on Form 8-K filed on October 27, 2008.
3.3 Certificate of Designations for the Fixed Rate Cumulative Perpetual Preferred Stock, Series A, incorporated herein by reference to Exhibit 3.1 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
4.1 Form of Certificate for the Series A Preferred Stock, incorporated herein by reference to Exhibit 4.1 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
4.2 Warrant for Purchase of Shares of Common Stock, incorporated herein by reference to Exhibit 4.2 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
4.3 Warrant for Purchase of Shares of Common Stock, incorporated herein by reference to Exhibit 10.2 of the Registrant's Current Report on Form 8-K filed on July 27, 2009.
10.1 WSFS Financial Corporation, 1994 Short Term Management Incentive Plan Summary Plan Description is incorporated herein by reference to Exhibit 10.7 of the Registrant's Annual Report on Form 10-K for the year ended December 31, 1994.
10.2 Amended and Restated Wilmington Savings Fund Society, Federal Savings Bank 1997 Stock Option Plan is incorporated herein by reference to the Registrant's Registration Statement on Form S-8 (File No. 333-26099) filed with the Commission on April 29, 1997.
10.3 2000 Stock Option and Temporary Severance Agreement among Wilmington Savings Fund Society, Federal Savings Bank, WSFS Financial Corporation and Marvin N. Schoenhals on February 24, 2000 is incorporated herein by reference to Exhibit 10.4 of the Registrant's Annual Report on Form 10-K for the year ended December 31, 2000.
10.4 WSFS Financial Corporation Severance Policy for Executive Vice Presidents dated February 28, 2008.
10.5 WSFS Financial Corporation's 2005 Incentive Plan is incorporated herein by reference to appendix A of the Registrant's Definitive Proxy Statement on Schedule 14-A for the 2005 Annual Meeting of Stockholders.
10.6 Amendment to WSFS Financial Corporation 2005 Incentive Plan for IRC 409A and FAS 123R dated December 31, 2008.
10.7 Amendment to the WSFS Financial Corporation Severance Policy for Executive Vice Presidents dated December 31, 2008.
10.8 Letter Agreement, dated January 23, 2009, between WSFS Financial Corporation and the United States Department of Treasury, with respect to the issuance and sale of the Series A Preferred Stock and the Warrant, incorporated herein by reference to Exhibit 10.1 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
10.9 Form of Waiver, executed by Messrs. Marvin N. Schoenhals, Mark A. Turner, Stephen A. Fowle, Richard M. Wright, Rodger Levenson and Mrs. Barbara J. Fischer, incorporated herein by reference to Exhibit 10.2 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
10.10 Form of Letter Agreement, executed by Messrs. Marvin N. Schoenhals, Mark A. Turner, Stephen A. Fowle, Richard M. Wright, Rodger Levenson and Mr. Barbara J. Fischer, incorporated herein by reference to Exhibit 10.3 of the Registrant's Current Report on Form 8-K filed on January 23, 2009.
10.11 Securities Purchase Agreement, dated July 27, 2009, between WSFS Financial Corporation and Peninsula Investment Partners, L.P., incorporated herein by reference to Exhibit 10.1 of the Registrants Current Report on Form 8-K on July 27, 2009.

21 Subsidiaries of Registrant.
23
31.1 Certification of CEO pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2 Certification of CFO pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

32 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
99.1 Certification of CEO and CFO pursuant to Section 5221
101.INS XBRL Instance Document *
101.SCH XBRL Schema Document *
101.CAL XBRL Calculation Linkbase Document *
101.LAB XBRL Labels Linkbase Document *
101.PRE XBRL Presentation Linkbase Document *
101.DEF XBRL Definition Linkbase Document *

* Submitted as Exhibits 101 to this Form 10-K are documents formatted in XBRL (Extensible Business Reporting Language). Pursuant to Rule 406T of Regulation S-T, these interactive data files are deemed not filed or part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act of 1933 or Section 18 of the Securities Exchange Act of 1934, as amended, and otherwise are not subject to liability.

Exhibits 10.1 through 10.10 represent management contracts or compensatory plan arrangements.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

## WSFS FINANCIAL CORPORATION

Date: March 15, 2012
BY:
/s/ Mark A. Turner
Mark A. Turner
President and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Date: March 15, 2012

Date: March 15, 2012
BY:
/s/ Mark A. Turner
Mark A. Turner
President and Chief Executive Officer

Date: March 15, 2012
BY: /s/ Charles G. Cheleden
Charles G. Cheleden
Vice Chairman and Lead Director

Date: March 15, 2012
BY:
/s/ Jennifer W. Davis
Jennifer W. Davis
Director

Date: March 15, 2012
BY:
/s/ Donald W. Delson
Donald W. Delson
Director

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

Date: March 15, 2012

BY:
/s/ Scott E. Reed
Scott E. Reed
Director
BY:
/s/ Anat Bird
Anat Bird
Director

BY: $\quad$ /s/ William B. Chandler, III
Director

BY:
/s/ Zissimos A. Frangopoulos Zissimos A. Frangopoulos Director

BY: /s/ Dennis E. Klima
Dennis E. Klima
Director

BY:
/s/ Calvert A. Morgan, Jr.
Calvert A. Morgan, Jr.
Director

BY
/s/ Thomas P. Preston
Thomas P. Preston
Director

BY: /s/ Claibourne D. Smith
Claibourne D. Smith
Director

BY: /s/ R. Ted Weschler
R. Ted Weschler

Director

Date: March 15, 2012
BY:
/s/ Stephen A. Fowle
Stephen A. Fowle
Executive Vice President and Chief Financial Officer

Date: March 15, 2012

BY: /s/ Robert F. Mack
Robert F. Mack
Senior Vice President and Controller

## WSFS Senior Leadership Team

Raymond C. Abbott
Senior Vice President, Cash Management Manager
Syed A. Ahmed
Senior Vice President, Regional Manager
M. Scott Baylis

Senior Vice President, Business Banking Division Manager
Lisa M. Brubaker
Senior Vice President, Director of Retail Administration
William M. Byrne
Senior Vice President, Commercial Banking
Thomas A. Campbell
Executive Vice President and Chief Trust Officer, Christiana Trust
Ralph J. Cicalese
Senior Vice President, Commercial Banking Team Leader
Stephen P. Clark
Senior Vice President, Middle Market Division Manager
John D. Clatworthy
Senior Vice President, Director of Client Services, Cash Connect ${ }^{\text {º }}$
Cindy Crompton-Barone
Senior Vice President, Director of Associate Relations
Peggy H. Eddens
Executive Vice President, Director of Human Capital Management
Stephen A. Fowle
Executive Vice President, Chief Financial Officer
Paul D. Geraghty
Executive Vice President, Chief Wealth Officer
Paul S. Greenplate
Senior Vice President, Treasurer
Russell M. Hanscom III
Senior Vice President, Investment Group Manager
David H. Hargarten
Senior Vice President, Director of Marketing
Cheryl A. Hughes
Senior Vice President, Director of Transaction Services

## Michael F. Jordan

Senior Vice President, Director of Asset Recovery
Janis L. Julian
Senior Vice President, Director of Community Strategy
Thomas W. Kearney
Executive Vice President for RRISCC
Glenn L. Kocher
Senior Vice President, Chief Credit Officer
Shari A. Kruzinski
Senior Vice President, Regional Manager
Rodger Levenson
Executive Vice President, Director of Commercial Banking
James J. Lucianetti
Senior Vice President, Director of Internal Audit
Robert F. Mack
Senior Vice President, Controller

Dennis B. Matarangas
Senior Vice President, Commercial Banking Team Leader
S. James Mazarakis

Executive Vice President, Chief Technology Officer
Jeffrey P. McCabe
Senior Vice President, Director of Investment Research, Cypress Capital Management
John L. Olsen
Senior Vice President, General Counsel
Douglas R. Quaintance
Senior Vice President, Business Banking Division Manager
Deborah T. Roberts
Senior Vice President, Director of Retail Lending
Ronald V. Samuels
Senior Vice President, Assistant Treasurer
Thomas E. Stevenson
President, Cash Connect ${ }^{\text {º }}$
Andrew F. Tauber
Senior Vice President, Asset Strategy Manager
George H. Trapnell
Senior Vice President, Private Banking Relationship Manager
Mark A. Turner
President, Chief Executive Officer
Joseph C. Walker
Senior Vice President, Director of Commercial Real Estate Lending
Kelly A. Wellborn
President, Cypress Capital Management
Richard M. Wright
Executive Vice President, Director of Retail Banking and Marketing
Andrew N. Yatzus
Senior Vice President, Business Banking
Linda H. Ziegler
Senior Vice President, Regional Manager
Helen M. Zumsteg
Senior Vice President, Director of Private Banking and ClientDevelopment

## Stockholders or others seeking information regarding the <br> Company may call or write:

WSFS Financial Corporation Investor Relations
WSFS Bank Center
500 Delaware Avenue
Wilmington, DE 19801
302-571-7264
Website
www.wsfsbank.com
Transfer Agent
American Stock Transfer \& Trust Company, LLC
6201 15th Avenue
Brooklyn, NY 11219


